



QUALITY COMMITTEE AGENDA

Tuesday, May 8, 2018 at 12:00 p.m.
Pine Street Conference Room, Tahoe Forest Hospital
10121 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL

Alyce Wong, RN, Chair; Charles Zipkin, M.D., Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 02/01/2018 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. Patient & Family Centered Care (PFCC)

6.1.1. Patient Experience Presentation TIMED ITEM – 12:05 p.m.

Patient will present his story navigating through Tahoe Forest Health System.

6.1.2. Patient & Family Advisory Council Update ATTACHMENT

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.2. Performance Improvement Initiatives ATTACHMENT

Quality Committee will receive a status report on the Quality Assurance/Performance Improvement Plan (#AQPI-05) priorities for 2018.

6.3. Quality Metric for CEO Incentive Compensation

Committee will discuss and recommend a quality metric for CEO incentive compensation FY2019.

6.4. Annual Quality Assurance/Performance Improvement Report to Board of Directors

Committee will discuss the annual report to the Board of Directors and any recommendations for future reporting.

6.5. Patient Safety ATTACHMENT

6.5.1 Beta HEART Program

Committee will provide an update regarding the Beta Healthcare Group culture of safety program.

6.6. Healthy People 2020 Recognition.....ATTACHMENT

Committee will review the Smart Care California recognition letter for low risk first birth Cesarean section rate.

6.7. Board Quality EducationATTACHMENT

Committee will discuss topics for future board quality education. The committee will also review the following articles:

6.7.1. The Joint Commission (2017). The essential role of leadership in developing a safety culture. *Sentinel Event Alert*, 57.

6.7.2. Patient Safety Network (2017). High Reliability. *Patient Safety Primer*, 31.

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting, Thursday, August 9, 2018 at 9:00 a.m. will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.