



Spring 2018

Dear Community Supporter,

Just a quick note to keep you informed about important improvements in progress at Tahoe Forest Health System (TFHS) that benefit you. We're thankful the spring season brought much-needed precipitation to our region and many areas of California.

Our team at TFHS has made progress on our recent electronic health record conversion to a new comprehensive platform called *Epic*. This system-wide electronic medical record conversion is progressing as planned. We've also recently implemented new business software to work with our Epic system.

These conversions are, in most cases, the single most impactful strategy any individual or multi-hospital system ever takes on. These are very positive long-term changes, and we appreciate your patience and your feedback with registration and billing as we continually adjust to the new system and make sure every element is perfected.

We are pleased to welcome new physicians to our health system who grew up here and who have now returned to serve our region—they include Dr. Colpitts, Dr. Kim, Dr. Wicks and Dr. Streit.

There is also a strong clinical care team of physicians, nurse practitioners and physician assistants at Incline Village Community Hospital, our sister hospital located in Incline Village, Nevada. For a full list of our healthcare providers, please visit our website, www.tfhd.com.

Watch for announcements about new physician specialties coming soon in gastroenterology, urology, orthopedics and family medicine.

New campus improvements are beginning shortly, including construction on the second floor of the Gene Upshaw Memorial Tahoe Forest Cancer Center, which will be used for multi-specialty physician office space. The third floor of the medical office building on Donner Pass Road will also be refurbished to optimize healthcare services, focusing heavily on pediatrics and other possible services.

One of my personal goals is to continually improve outreach and communication directly to you. Our mission is to offer proactive wellness programs and comprehensive healthcare services that you and your family need, right here in our community.

I'd also like to hear from you on any topic, any time. If you ever have a question or concern about your local healthcare, please send me an email at info@tfhd.com.

Warm Regards,

A handwritten signature in black ink, appearing to read "Harry Weis".

Harry Weis
Chief Executive Officer
Tahoe Forest Health System