

# SPECIAL MEETING OF THE BOARD OF DIRECTORS

## MINUTES

### Monday, October 8, 2018 at 9:00 a.m.

Tahoe Conference Room – Tahoe Forest Hospital 10054 Pine Avenue, Truckee, CA 96161

#### 1. CALL TO ORDER

Meeting was called to order at 9:00 a.m.

#### 2. ROLL CALL

Board: Dale Chamblin, Board President; Randy Hill, Vice President; Chuck Zipkin, Treasurer; Alyce Wong, Secretary; Mary Brown, Board Member

Staff in attendance: Harry Weis, Chief Executive Officer; Ted Owen, Executive Director of Governance and Business Development; Martina Rochefort, Clerk of the Board

#### 3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

No changes were made to the agenda.

#### 4. INPUT – AUDIENCE

No public comment was received.

#### 5. ITEMS FOR BOARD DISCUSSION

#### 5.1. Recap of Governance Institute Leadership Conference

The Board of Directors discussed their takeaways from a recent Governance Institute Leadership Conference.

Discussion was held.

Dr. Shawni Coll, Chief Medical Officer, joined the meeting at 9:35 a.m.

The board felt important topics to focus on were:

- Loyalty building
- Technology
- Consumerism
- Service
- Millennials

CMO departed and continued to participate via phone at 10:00 a.m.

The board would like to have a more thorough report from the Wellness Neighborhood.

#### 6. ADJOURN

Meeting adjourned at 10:50 a.m.