Truckee
North
Tahoe
Youth
Health
Initiative

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All Youth Alive, Healthy and Thriving

Strategic Plan

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1. The Youth Health Initiative

1.1 A Partnership

The *Youth Health Initiative* of the Truckee-North Tahoe (TNT) Planning Network emerged in 2014 from community-based collaborative efforts to address teen suicide and critical adolescent health needs in the Truckee-North Tahoe region. Local health disparities, rural isolation and the status of adolescent health in the TNT region led to the formation of a regional partnership focused on improving youth health outcomes and addressing persistent health inequities experienced by Hispanic youth. The Network is committed to developing a comprehensive youth-friendly health system. In June 2014 the network was awarded an \$83,794 federal Health Resources and Services Administration (HRSA) Rural Health Network Planning Program grant that funded a year-long planning process.

The TNT Planning Network is comprised of the four leading public agencies in the region: the Tahoe Truckee Unified School District, the Department of Health and Human Services of both Nevada and Placer Counties, and Tahoe Forest Hospital District, who serves as the convener and lead agency for the Network. The Network's long-term strategy: is to create a strong partnership of community organizations committed to leveraging and expanding existing community- and school-based strategies to build a sustainable integrated continuum of health supports and services for adolescents in the Truckee–North Tahoe area.

1.2 Building on Key Partnerships

The *Youth Health Initiative* builds off of the strength and achievements of each of the four partners (the Tahoe Truckee Unified School District, the Departments of Health and Human Services of both Nevada and Placer Counties, and Tahoe Forest Hospital District) and their long history of working together with the community and local non-profits to address critical health and education issues. Some of the most effective collaborations that have come together to support improved health and education outcomes for children youth and their families include the Community Collaborative of Tahoe Truckee comprised of 45 health, social service, education and education partners, The Youth Suicide Prevention Coalition, Tahoe Safe Alliance, and Tahoe-Truckee Future Without Drug Dependence.

Together their impact has been significant. Student achievement is on the rise while educational disparities are on the decline. Overall, community members are exercising more and experiencing excellent physical healthⁱ. Child immunization rates have steadily increased over the last three yearsⁱⁱ. More residents have access to health coverage than ever beforeⁱⁱⁱ. And, a united voice for children, youth and families has emerged through years of partnership resulting in a strong network of local school and community services and supports and a solid foundation for strengthening the current youth health system.

1.3 The Planning Process

The TNT Planning Network formed the *Youth Health Initiative* Planning Network with key leadership from the four partner organizations to oversee and dedicate time to the yearlong planning process from mid-June 2014 through May 2015. The Planning Network held one pre-meeting and twelve planning sessions including four (4) full day, four (4) half-day and four (4) 2-hour working sessions facilitated by a consultant with youth health systems expertise. During the sessions the partners grappled with important

youth issues, completed a SWOT (Strengths, Weaknesses, and Opportunities & Threats) analysis, organized a comprehensive needs assessment, and created a design for an integrated youth health system using the lens of collective impact.

During the 4-month needs assessment process, the Planning Network engaged with a large number of youth, parents and community providers to better understand the current youth health system, critical issues and service gaps. The team also dedicated many hours to learning about emerging best practices in youth health and school-based, school-linked services. The team went on four (4) site visits to both rural and suburban/urban communities where they interviewed youth health service teams and toured facilities. The sites they visited were the Contra Costa Counties Mobile School Health Centers program; James Morehouse, School Health Center, El Cerrito High; McClymonds School Health Center and Youth and Family Center, Oakland; and the Konocti Wellness Center of the Konocti Unified School District, Lake County. Additionally, they held a two-hour phone conference with the San Francisco School's Wellness Initiative.

Throughout the planning process team members consulted with internal stakeholders within their own organizations and external stakeholders they were connected to via other collaborative tables. At the end of the planning process presentations were made to the leadership of each organization and the four partners held conversations to determine how best to generate the needed resources to implement the plan over the next 3-5 years.

2. Overview of Truckee-North Tahoe

2.1 Geography and Demographics of the Service Area

Located in the Sierra Nevada mountain range, the North Lake Tahoe and Truckee, California region encompass many communities and one incorporated town, the Town of Truckee, over portions of two counties, Placer and Nevada. The full-time population of the region is approximately 30,075 residents^{iv}. The mountainous region of the Sierra Nevada range separates the region from the county seats down the hill by peaks exceeding 10,000 feet and sixty road miles, half of which are comprised of a narrow and curved two lane county highway traversing through deep forested ravines. The average altitude of the residential communities is 6,500 feet and the winters are typically long with an average snowfall of over 200 inches^v that can make transportation particularly challenging.

The Truckee-North Tahoe region is divided by political boundaries established to support the water and land needs of the population centers located in the foothills and central valley^{vi}. As a result, the community is divided into the three separate counties of Placer, Nevada and El Dorado. This jurisdictional division has a couple ramifications:

The confusing overlay of boundaries makes it difficult for local residents to access services and County-wide data does not accurately reflect the local reality (e.g. high cost of living and poverty levels). The geographic area borders the state of Nevada further complicating availability of services, outreach of services and complexity of insurance coverage (e.g. many residents live in Nevada but work in California or vice versa which impacts medical care availability as many insurances are state/employer-based).

The primary economy of the region¹ is tourism. According to the Community Collaborative of Tahoe Truckee, 62% of working residents are employed by tourist-related industries^{vii}. These jobs in the hotel, restaurant and guest services sector ebb and flow with even minor economic shifts nationally, are typically on the lowest end of the pay scale, and are primarily part-time, seasonal jobs at minimum wage with no benefits. Further impacting this job market are environmental issues of deteriorating snow conditions and drought that affect the ability to operate businesses that depend upon snowfall and water. These businesses then further impact hotel and restaurant establishments that rely on tourism.

To be noted is the prevailing disparity in the region between second homeowners and local working families. The combination of out-of-area second homeowners and proximity to the San Francisco Bay Area has led to an extraordinarily high cost of living in the region. Sixty percent (60%) of homes in the region are owned by out-of-area owners who may only visit a week out of every year, yet who claim residency thereby skewing the statistical income numbers to a false high. These homes are not typically available for rent, and affordable workforce housing can be a challenge to locate with low-income residents competing for a total of 403 affordable housing apartments in the region viii. The wait list for affordable housing currently averages two years. According to the Council for Community and Economic Research, in 2011 Truckee ranked as the 9th most expensive place to live in the United States, with a Cost of Living (COL) index of 143% The combination of low wages and high costs of living create significant challenges for working families in the region, and many employees on the lower end of the economic scale work two or more jobs. The reality is that when accounting for the COL many more residents live in poverty than what is reflected by Census statistics and poverty directly increases the risk of poor health.

¹ The communities of South Lake Tahoe are politically, demographically, socially and geographically separate form these on the north end of the lake, and are not included in this document or grant.

An additional challenge is a public transportation system that is inadequate to meet the needs of local residents to reach employment or health care, and winter transportation by any means can be especially hazardous and primary roads are often restricted or closed during winter storms. Most transportation routes are seasonal with fluctuations between winter and summer months thereby further compromising reliable public options.

The region's largest employer is Tahoe Forest Hospital District with its main campus in Truckee and a second Critical Access Hospital facility right over the border in Incline Village, Nevada. The second largest employer is the Tahoe Truckee Unified School District, serving over 3,900 students. The Town of Truckee and other local government agencies provide some year-round employment as well as seasonal and part-time work.

2.2 Health Care in the Service Area

The region contains two critical access hospitals and various primary care and specialty clinics. The main campus of Tahoe Forest Hospital District is in Truckee, with a second Critical Access Hospital facility in Incline Village, Nevada. The nearest tertiary care hospital is located in Reno, Nevada – 45 miles from the TNT region and accessible by two mountain highways which are frequently closed for weather. There are few transportation options except private car to access care in Reno. There are also insurance issues with crossing the state border especially for primary care and for MediCal coverage. Services provided by Tahoe Forest Hospital include 24-hour emergency departments, diagnostic imaging, home health, hospice services, ICU, inpatient and outpatient surgery, long-term care, obstetrics, occupational health and cancer treatment. Outpatient clinics offer internal medicine, cardiology, critical care, ear, nose & throat, nephrology, nurse practitioner-family practice, oncology, pediatrics, pediatric pulmonologist, and pulmonary and sleep medicine services.

Truckee Tahoe Medical Group, TTMG, has offices in Truckee, Olympic Valley and Tahoe City. Services provided include family medicine, internal medicine, urgent care, sports medicine, and complete age spectrum health care from newborn to geriatric. TTMG will be adding care coordination services to their menu with the addition of a limited time Care Coordinator whose primary responsibility will be to work with patients who have especially complex conditions and may see doctors and specialists that work at more than one facility. The Care Coordinator will actively work to improve communication between all of the care providers, as well as the patient and their family/caregivers. The Care Coordinator will meet regularly with patients and provides tools and training to help patients manage their conditions as well as connect patients with local community resources and services.

Placer County Medical Clinic – Tahoe, PMC – Tahoe, is located in Kings Beach, CA. Services provided include primary care, behavioral health, family planning, STD testing and treatment and dental. PMC - Tahoe is the only clinic in the region that accepts MediCal for dental services.

Additional private practices in the area include ophthalmology, dermatology, physical therapy, orthopedics, obstetrics, gynecology, surgery and podiatry. Existing health system support groups include smoking cessation, breast-feeding, cancer (individual and group support) and end of life bereavement.

The two Family Resource Centers (FRC) in the region, the Family Resource Center of Truckee and the North Tahoe Family Resource Center, provide community health education to residents in the form of small group sessions or home visits. FRC *Promotores* assist clients in meeting their primary health care needs by identifying and referring clients to community practitioners and programs designed to promote health literacy and self management, good dental health practices, immunizations, physical exercise and healthy diet, urgent care versus emergency room use and leadership as well as providing direct services through workshops and one-on-one consultations.

2.3 Regional Demographics

The Truckee-North Tahoe region (California) is comprised of the zip codes noted below. The region has approximately 30,075 residents based on the United States Census data estimates from the 2009 to 2013 American Community Survey. Seventy-six percent (76%) of residents are White, 21% are Hispanic and 3% are Other (African American, Asian, Native Hawaiian/Pacific Islander, two or more races or other race). Of the 30,075 residents, 2,097 are ages 12 to 17 of whom 1,511 are White and 586 are Hispanic. As mentioned previously it is important to differentiate Truckee-North Tahoe data from county data. Looking specifically at the percentage of Youth at or below poverty, 25.7% of Hispanic youth in Truckee-North Tahoe are living at or below the Federal Poverty Level compared to 12.4% in Placer County and 17.3% in Nevada County. Looking specifically at Adolescents in Truckee-North Tahoe ages 12 to 17 living at or below the Federal Poverty Level, 26.6% Hispanic adolescents are living at or below the Federal Poverty Level compared to 17.4% in Placer County and 23.7% in Nevada County.

Truckee North Tahoe Communities and Demographics

| Community | Zip Code | | |
|------------------|--------------------------------|------------|--|
| Norden | 95724 | | |
| Soda Springs | 97528 | | |
| Carnelian Bay | 96140 | | |
| Homewood | 96141 | | |
| Tahoma | 96142 | | |
| Kings Beach | 96143 | | |
| Tahoe City | 96145 | | |
| Olympic Valley | 96146 | | |
| Tahoe Vista | 96148 | | |
| Floriston | 96111 | | |
| Truckee | 96161 | | |
| Race/Ethnicity | Population ^x | Percentage | |
| White | 22, 816 | 75.86% | |
| Hispanic | 6,367 | 21.17% | |
| Other | 892 | 2.97% | |
| Total Population | 30,075 | | |

^xData from 2009-2013 American Community Survey (U.S. Census)

Youth Statistic for Tahoe Forest Hospital District, Placer & Nevada Counties

¹Data from 2009-2013 American Community Survey (U.S. Census)

²Data from 2010 Census

| | TFHD | | | Placer County | | Nevada County | | | |
|-----------------------|--------|----------|---------|---------------|----------|---------------|---------|----------|---------|
| | White | Hispanic | Total | White | Hispanic | Total | White | Hispanic | Total |
| Total Youth | 5,854 | 1,981 | 7,835 | 67,320 | 16,452 | 83,772 | 16,210 | 2,867 | 19,077 |
| Youth <18 at | | | | | | | | | |
| or below | 358 | 509 | 867 | 4,797 | 2,041 | 6,838 | 1,940 | 495 | 2,435 |
| Poverty ¹ | (6.1%) | (25.7%) | (11.1%) | (7.1%) | (12.4%) | (8.2%) | (12.0%) | (17.2%) | (12.8%) |
| Total | | | | | | | | | |
| Adolescents | | | | | | | | | |
| 12 to 17 ² | 1,511 | 586 | 2,097 | 23,154 | 5,211 | 28,365 | 6,466 | 972 | 7,438 |
| 12 to 17 at or | | | | | | | | | |
| below | 63 | 156 | 219 | 1,531 | 907 | 2,438 | 617 | 230 | 847 |
| poverty ¹ | (4.2%) | (26.6%) | (10.4%) | (6.6%) | (17.4%) | (8.6%) | (9.5%) | (23.7%) | (11.4%) |

2.4 Youth Population Focus

The *Youth Health Initiative* will focus on approximately 2,282 youth ages 12-18 including the 1,782 6-12th grade students who attend TTUSD schools and the approximately 500 youth who have chosen other educational settings. The TTUSD has a total of 3,950 students with 59% white, 37.4 % Hispanic, and 6.5% other. Twenty-two percent (22%) of all students are English Learners, and 45% of all students are Socioeconomically Disadvantaged (SED). Ninety percent (91%) of all Hispanic students are SED compared to 17% of white students. Due to data constraints, the exact number of undocumented students is unknown but is estimated to be 5% or higher or over 90 students. TTUSD has two middle schools, Alder Creek Middle School with 491 students and North Tahoe School with 287 6th - 8th graders and three high schools Sierra High with 49 students, North Tahoe High with 326 students, Tahoe Truckee High with 629 students.

| Truckee Tahoe Unified School District Demographics | | | | | | | |
|--|------|-----------------------|-------------------------|--|--|--|--|
| Total | | Socioeconomically | English Learners | | | | |
| | | Disadvantage Students | Students | | | | |
| All students | 3950 | 1775 (45%) | 882 (22%) | | | | |
| Hispanic 1478 | | 1340 (91%) | 862 (58%) | | | | |
| White | 2332 | 392 (17%) | 12 (0.5%) | | | | |

| | All Students | | SED Students | | English Learners Students | |
|------------------------|--------------|---------|--------------|---------|------------------------------|---------|
| | # | % | # | % | # | % |
| Hispanic | 1478 | 37.4% | 1340 | 75.5% | 862 | 97.7% |
| American Indian/Native | 34 | 0.9% | 12 | 0.7% | 0 | 0.0% |
| Asian | 24 | 0.6% | 8 | 0.5% | 1 | 0.1% |
| White | 2332 | 59.0% | 392 | 22.0% | 12 | 1.5% |
| Filipino | 4 | 0.1% | 2 | 0.1% | 1 | 0.1% |
| African American | 17 | 0.4% | 4 | 0.2% | 3 | 0.3% |
| 2 or more races | 46 | 1.2% | 10 | 0.6% | 1 | 0.1% |
| Other | 15 | 0.4% | 7 | 0.4% | 2 | 0.2% |
| Totals: | 3950 | 100.00% | 1775 | 100.00% | 882 | 100.00% |

3. Needs Assessment Overview, Key Findings and Recommendations

3.1 Overview

The TNT Youth Health Initiative Planning Network conducted a needs assessment from August through November 2014 to better understand the youth health service environment and youth health needs in the Truckee-North Tahoe region. The assessment gathered quantitative and qualitative data to better understand trends that had emerged from analysis of youth health data in the region; and identified current resources, strengths, and gaps in the youth health delivery system in order to inform the design and planning for a stronger TNT youth health system.

The assessment consisted of mapping current school and community-based youth health services and gathering qualitative data from a total of 248 individuals through an online survey, 14 key informant interviews, and 16 focus groups with diverse sectors {e.g. Focus groups with youth (4), parents (4), school district staff (2), health and community-based providers (4) and County staff (2)}.

In early 2014 the Planning Network completed an initial review of our youth health data and identified the top health issues facing youth. These same health issues emerged during the key informant interviews and focus groups confirming that the most critical health needs of youth is lack of adequate access to preventive, primary, oral, reproductive and behavioral health care with greater inequities experienced by Hispanic youth.

In addition, the assessment revealed that the Truckee-North Tahoe region has a wide variety of youth-focused agencies and programs that can be leveraged to improve youth health while at the same time systems barriers exist that prevent youth from accessing and utilizing the services and supports they need. We learned that our youth are more likely to access services from youth-friendly providers with whom they have a trusting relationship in a youth-friendly space and that we need more of this. We discovered just how fragmented our current youth health care system is and that it is not only hard for youth to access but also for families and providers. Because of this, a significant need exists for care coordination and collaboration between youth-focused providers, schools and families. In addition, there is not a sufficient supply of youth-focused and bilingual providers for teens to access health services specifically related to reproductive, behavioral (mental and alcohol and drug) and oral health.

3.2 Positive Adolescent Health Trends

Data points to youth in the TNT region as experiencing some very important positive trends related to health and education outcomes. Given that education is a social determinant of health it is important to note that student achievement for TNT youth continues to rise with a marked steady annual increase in achievement for Hispanic students as measured by the Academic Performance Index and passage rates for the California High School Exit Exam significantly out performing state averages. Research has demonstrated that youth's healthy social emotional development and capacity to be resilient is greatly impacted by caring relationships, high expectations from adults, and meaningful participation and connectedness at school and in the community. The TTUSD California Healthy Kids Survey (CHKS) measures a number of health and wellness indicators and results from the 2013-14 survey indicate that TNT youth have higher than average school and community support and connection compared to the state averages. In addition, the recent CHKS survey indicates that student's experience higher rates of feeling

safe at school and in the community and lower rates of experiencing bullying by peers compared to state averages.

3.3 Adolescent Health Issues to Address

The review of quantitative and qualitative data from the needs assessment identified the following as critical health issues to be address to improve health outcomes for TNT youth:

(1) Health Access and Utilization:

- Barriers to youth accessing primary care include office hours, availability of appointments, transportation and limited acceptance of insurances among providers, too few bilingual/bicultural providers and adolescent health providers, limited free/reduced care, and the culture of using the ER for primary care.
- Additional factors that create access barriers include stigma, cultural norms around alcohol, reproductive health in the Hispanic community, and youth's concerns about the lack of confidentiality in a "small town."
- It was difficult to assess youth's access to a "medical home", a nationally recognized indicator of a person's access to primary care, due to the current organization of the health care system in the region and no central collection of this data. However, we know that only half of adults (50.9%)^{xi} in the region have one individual they think of as their personal doctor or healthcare providers compared to 69.9%^{xii} nationally so have concluded that this is a similar trend for youth.
- Hispanics experience inequities in health access and utilization, which correlates to the high rates
 of poverty in the Hispanic population in TNT. Tahoe Forest Health System's 2014 Community
 Health Needs Assessment revealed the following disparities:
 - Health Care Coverage: only **68.8%** of adult Hispanics have health care coverage compared to **89.4%** of Non-Hispanics;
 - Medical Home: only **47.5%** of adult Hispanics have one person they think of as their personal health care provider compared to **69.7%** of Non-Hispanics;
 - Screening Tests: only 57.0% of adult Hispanics have ever had a colonoscopy or sigmoidoscopy compared to 72% of Non-Hispanics;
 - Cost as a Barrier: 23.7% of adult Hispanics had needed to see a doctor but had been unable to in the past 12 months due to cost compared to 10.7% of Non-Hispanics;
 - Dental Care for Youth Under 19-years-old: only 68.4% of households with youth under the age of 19 had had a dental visit in the past 12 months compared to 86.7% of Non-Hispanics, 33.1% of Hispanic households had not sought dental care for children due to inability to afford care compared to 13.8% of Non-Hispanics households, 44.3% of Hispanic households had not sought dental care for children due to a lack of insurance coverage compared to 15.9% of Non-Hispanic households, and 17.6% of Hispanic households had not sought dental care for children because of a lack of transportation compared to 0.0% of Non-Hispanic households;
 - Mental Health: 15.7% of adult Hispanics have wanted but not sought help for mental health because of inability to afford care compared to 7.6% of Non-Hispanics, 11.0% have not sought help due to a lack of insurance coverage compared to 3.6% of Non-Hispanics, and 12.2% have not sought help due to a lack of transportation compared to 1.9% of Non-Hispanics.

(2) Access to Reproductive Health Services

- Lake area youth do not have easy access to the teen clinic in Truckee.
- The Truckee Teen Clinic sees approximately 1 to 2 youth pregnancies (between 13 to 21 year olds) per month resulting in around 18 pregnancies per year. In 2014 there were ten (10) births to

women 12-18 years of age at Tahoe Forest Hospital in Truckee, CA. Of these births, two (2) mothers were white and eight (8) were Hispanic. The youngest were two fifteen year olds^{xiii}. In 2014, there were approximately 300 teen visits (13 to 19 years old) of which 45% were Latino. In 2014 the Truckee Teen Clinic diagnosed 24 positive Chlamydia cases (13 to 24 year olds). In the first quarter of 2015 they have already diagnosed 12 positive Chlamydia cases and though it is too early to know if this indicates an upward trend, it is an important indicator for continued emphasis on STI prevention.

(3) Access to Oral Health

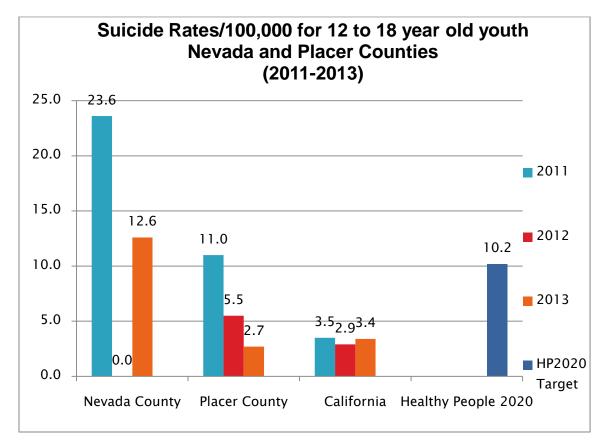
- No water fluoridation in TNT region impacts the incidence of dental caries.
- A lack of dental insurance and the high cost of dental treatment prevents un- and under insured residents from seeking help for dental health.
- For undocumented persons lack of affordable dental care programs.

(4) Lack of Early Disease Prevention

- Overall lack of early screening for diabetes, high blood pressure, STDs, etc.
- Geographic isolation with no mobile outreach clinics for individual vaccines.
- While there has been an increase in immunization rates in the region overall, there is still a need for continued education on the importance of vaccines.

(5) Access to Social-Emotional and Behavioral Health Support

• Suicide is one of the leading causes of death for youth ages 12 to 18 in both Nevada and Placer Counties and while rates in both counties have decreased since 2011, the 2013 rate in Nevada County of 12.6 per 100,000 still exceeds the California rate of 3.4 per 100,000 still.



- When asked if during the past year TTUSD students have considered suicide **27%** of 9th graders and **20%** of 11th graders responded affirmatively (CHKS 2013-14)^{xv}.
- Healthy People 2020² established the proportion of adolescents who experience a major depressive episode as a leading health indicator and have set the target for adolescents experiencing intense hopelessness at **7.4%**. When TTUSD students were asked if they had ever felt so sad or hopeless almost every day for two weeks or more that they stopped doing some usual activities during the last 12 months, **32%** of 7th graders, **38%** of 9th graders and **20%** of 11th graders responded affirmatively (CHKS 2013-14)^{xvi}.
- Not enough availability of appropriate and accessible behavior health services. The Tahoe Forest Health System Mental/Behavioral Health Provider Needs Assessment (2014) identified the following service gaps as primary barriers to youth accessing mental health services^{xvii}:
 - An adolescent psychiatrist (who would accept insurance)
 - Teen al-anon or alternate program/services that can be accessed without parent consent and significant substance misuse by parents in the home
 - o Clinicians trained to address non-suicidal self-injury
 - o Peer programs and secure funding to support existing youth programs
- Charter school students do not appear to have the same access to Mental/Behavioral Health resources as TTUSD students
- Constant training for youth providers to be supported in providing youth-friendly services and to stay current on youth culture and best practices

"Youth culture is a rapidly changing landscape and seeking constant training is necessary to stay current with the culture. Providers discussed ...youth judging a counselor's lack of cultural competency negatively and refusing to participate in treatment with them."

(TFHS Mental/Behavioral Health Provider Needs Assessment, 2014)

- Need for mobile and bilingual/bicultural therapists.
- Absence of adequate and appropriate models of treatment.
- Medic-Cal coverage very limited and a need for free or low-cost options.
- Transportation barriers.
- Current resources are overtaxed.

(6) <u>High Substance Use and Abuse</u>

- High substance use amongst the population and during the early years of adolescence.
- Lifetime Alcohol Use of 9th Graders: More TTUSD students have consumed a whole glass of alcohol (54%) (CHKS 2013-14^{xviii}) when compared to all California students (38%) (CHKS 2011-13^{xix}).
 - Lifetime Marijuana Use of 9th Graders: More TTUSD students have smoked marijuana (37%) (CHKS 2013-14^{xiv}) compared to all California students (26%) (CHKS 2011-13^{xv}).
 - Current Alcohol Use of 9th Graders: More TTUSD students consumed a glass of alcohol in the past month (33%) (CHKS 2013-14^{xiv}) compared to all California students (20%) (CHKS 2011-13^{xv}).

² Healthy People 2020 provides a comprehensive set of 10-year, national goals and objectives for improving the health of all Americans (established by the U.S. Dept of Health and Human Services). Healthy People 2020 contains 42 topic areas with over 1,200 objectives. A smaller set of Healthy People 2020 objectives, called Leading Health Indicators, has been selected to communicate high-priority health issues and actions that can be taken to address them. Mental Health Leading Indicators include reducing the suicide rate overall, reducing suicide attempts by adolescents and reducing the proportion of adolescents aged 12 to 17 who experience major depressive episodes. The HP2020 rate in the graph of 10.2 is for the overall population.

- Level of Alcohol Involvement with 9th Graders: More TTUSD students have been drunk or sick after drinking (32%) (CHKS 2013-14^{xiv}) compared to all California students (21%) (CHKS 2011-13^{xv}).
- Social norms around drinking and marijuana use vary.
- Low utilization of Community Recovery Resources (CoRR) for substance abuse treatment.
- Prevention and education services are limited for youth.

3.4 Youth Health and Education Disparities

Hispanic youth and their families experience disparities in educational and health in the TNT region. For many years community-wide efforts have been underway to address these inequities, and while progress to closing gaps has been made a continued focus is essential to eliminating these disparities.

As mentioned previously, the 2014 Community Health Needs Assessment (CHNA) conducted by Tahoe Forest Health System revealed disparities experienced by Hispanics in health care insurance coverage, identification of a medical home or primary health care provider, completion of recommended screening tests, and access to dental and mental health services. Inability to afford care, lack of health care coverage and transportation were noted barriers by a greater percentage of Hispanic respondents than Non-Hispanic respondents. While questions in the CHNA were focused primarily on adults, it can safely be concluded that these findings are equally present, if not at present at a greater rate, for youth.

Because of the link between health and education it is also important to look at how youth are doing academically. When looking at education outcomes for all middle and high school students enrolled in TTUSD in 2012-13 approximately 90% passed the English Language Arts (ELA), and 93% passed the math sections of the California High School Exit Exam exceeding the state averages. Additionally, cohort graduation rates that same year were 89.7% again exceeding the state average of 80.4%. However, disparities in educational outcomes are present for Hispanic students whose cohort graduation rate was 83.5% in 2012-13 as compared to 92.9% for white students. It is also important to note that TTUSD Hispanic students are fairing far better compared to the state average for Hispanic students whose cohort graduation rate in 2012-13 was 75.7%. Disparities also show up when looking at Hispanic students and readiness to enter the California UC or CSU systems. Hispanic students are significantly less prepared to enter these colleges by the end of high school than their white peers. In 2012-13 only 20.3% of Hispanic students met UC/CSU entrance requirements as compared to 68.1% of white students. While disparities continue to exist there has been a steady reduction in the achievement gap for Hispanic students in TTUSD.

3.5 Current State of the Youth Healthcare Delivery System

Greatly impacting access to healthcare for TNT Youth is the rural nature of the region. Nevada and Placer counties are defined as Rural by the California Office of Statewide Health Planning and Development. Additionally, the target areas within the two counties are classed as a Health Professions Shortage Area (HPSA) for primary care, mental health and oral health, and Nevada County is designated as a partial Medically Underserved Population Area^{xxi}. In the wake of healthcare reform more residents have health coverage, however in the TNT region this does not ensure health access.

Critical to our needs assessment process was the mapping of TNT's current youth health delivery system. The mapping provided the Planning Network with critical information including what health resources are currently available to teens, how accessible services are and what gaps may exist. Below is a summary on the general state of health services by category. A more detailed addendum appears at the back of the plan with information on each provider.

3.5.1 Primary Care

TNT Youth can access primary care through the Tahoe Forest MultiSpecialty Clinic Pediatricians (Truckee, CA and Incline Village, NV), Tahoe Forest Health Clinic (Truckee, CA), TTMG (all California locations-Truckee, Tahoe City and Olympic Valley) and PMC – Tahoe (Kings Beach, CA). All Tahoe Forest Health System clinics accept MediCal, MediCal Managed Care, Covered California health plans, Medi-Care, private insurance and offer discounts for uninsured/self-pay patients. PMC – Tahoe accepts MediCal and MediCal Managed Care and offers sliding scale based on income for uninsured/self-pay patients. TTMG accepts Covered California health plans, private insurance and offers discounts for uninsured/self-pay patients.

TNT Youth can access reproductive health services from the Nevada County Teen Clinic (Truckee, CA), and Tahoe Forest Women's Center (Truckee, CA) also offers Obstetric and Gynecology services. All pregnant youth who have sought reproductive health services from the Nevada County Teen Clinic are referred to Tahoe Forest Women's Center for obstetric care. Tahoe Forest Women's Center accepts MediCal, MediCal Managed Care, Covered California health plans, private insurance, and Family Pact and offers a 10% discount for uninsured/self-pay patients. The Nevada County Teen Clinic offers all services for free to teens.

While many health services are available in the region, access to primary care physicians can be difficult. Tahoe Forest Health Clinic is currently experiencing over a 4-week wait time for new patients that are further complicated by our HPSA status capacity. TTMG as well as PMC – Tahoe are experiencing at least 2-week wait times. Typically, primary care clinician visits average 15 to 20 minutes which leave minimal time to thoroughly develop mutual goal setting, evaluate if patients truly understand their treatment plan or address all the acute and chronic problems, leaving even less time to address preventative care. With a complicated chronic disease such as depression patients need far more intervention than the 15 or 20 minutes that is generally allotted for patients to have a clear understanding of potential treatment options.

3.5.2 Mental Health

Gaps in services was identified as one of the primary barriers in accessing mental health services according to the Tahoe Forest Health System Mental/Behavioral Health Needs Assessment of 2014. The region is classified as a Health Provider Shortage Area for mental health that makes mental health supports difficult to access that can ultimately lead to adverse health outcomes. While there are various mental health professionals in the area only a few accept private insurance, and ZERO Spanish-speaking mental health professionals accept private insurance thereby requiring patients to pay significant out-of-pocket expenses up to \$195/hour depending on the licensure of the provider. Even when health insurance covers a portion of a visit, a copay can be up to \$100/visit.

Placer County offers limited psychiatry for adolescents. Starting in 2014 Placer County contracted EMQ Families First, based out of Sacramento, to offer outpatient mental health services in the eastern portion of Placer County and within TTUSD. Placer County also contracts with Sierra Mental Wellness (Tahoe City, CA) to provide mental health services for monolingual, Spanish-speaking Placer County youth. Placer County accepts MediCal and MediCal Managed Care health insurance.

Nevada County Adolescent Services offers bilingual mental health services in the region but will only see severely mentally ill and only accepts MediCal. Mild/Moderate cases are referred to MediCal Managed Care and youth need to seek out a provider within the network.

Under the Mental Health Services Act (MHSA), both Placer and Nevada counties can see uninsured adolescents and offer treatment using MHSA Prevention Early Intervention (PEI) funding.

3.5.3 **Spanish-speaking Mental Health Services**

At the moment there are zero Spanish-speaking mental health providers who accept private insurance. There are three bilingual, adolescent, mental health professionals in the region that accept Private Pay (one psychiatrist, one Doctorate of Psychology who also accepts sliding scale, and one LMFT). In addition to these providers, Sierra Mental Wellness accepts MediCal, MediCal Managed Care Anthem and sliding scale for payment, Nevada County Behavioral Health accepts MediCal and possible services to uninsured individuals through grant funding, and EMQ Families First accepts MediCal.

3.5.4 Oral Health

Accessing dental services can be challenging for residents covered by MediCal as there is only one option in the entire region from whom they can receive services, PMC - Tahoe. For this reason, PMC - Tahoe is highly impacted, and wait times currently exceed three-months. Other dental providers who accept MediCal are hours away, and travel itself is often a barrier. Even if patients have access to transportation, time off from work or out of school has a significant impact on access.

3.6 Recommendations from the Needs Assessment

Five key recommendations emerged from the needs assessment:

- (1) Improve Access to and Utilization of Health and Wellness Services and Supports
 - Bring services to where youth are with school-based health or mobile health wellness centers.
 - Ensure youth have access to youth-friendly providers.
 - Expand bilingual provider capacity.
 - Create business models that provide universal access to all students financed through third party billing, public dollars and unrestricted funds.
- (2) Create a Coordinated and Collaborative System of Care
 - Unify referral and care coordination processes across systems (schools, counties, hospital, community-based nonprofit and private providers) to ensure linkages, warm hand offs, and wraparound support.
 - Employ Care Navigators, Youth Advocates and Peer Mentors to help teens access and navigate different systems.
- (3) Expand Affordable Behavioral Health, Reproductive Health and Oral Health Services
- (4) Promote Health Seeking Behaviors, Reduce Stigma and Support Norm Change
 - Promote health-seeking behaviors and normalize use of behavioral health services through education and social marketing campaign.
 - Target elementary and middle school students with education to cultivate early health consciousness.
 - Provide additional education for parents, teachers and law enforcement on engaging and developing caring relationships with youth that build resilience and create protective factors that reduce high-risk behaviors.

- Increase social emotional education and support for teens to increase their ability to cope with stress and identify early warning signs of self-harm.
- Promote local policies that support a shift in cultural norms around drinking and drug use.
- (5) Enhance Youth Development and Career Pathways Programming
 - Expand youth development programming and peer mentorship opportunities.
 - Provide linked learning opportunities and career pathway education.

4. Building the Best System - Best Practices in Adolescent Health

4.1 Designing Coordinated Health Systems to Meet the Unique Needs of Adolescents

Nearly 42 million adolescents aged 10-19 live in the United States, most of whom are healthy. But all too frequently, youth engage in risky behavior, develop unhealthy habits, or have chronic conditions that can jeopardize their health and safety and lead to future poor health. The three leading causes of death in adolescents are motor vehicle crashes, homicide and suicide -- all tied to risky or unhealthful behaviors.

Adolescence is a critical opportunity for developing positive habits and skills that lay the foundation for healthy lifestyles and behavior over the life span.

The health care system has a critical role to play in promoting adolescent health yet many of the services and settings are not responsive to the specific health needs of youth. Health services for adolescents currently consist of separate programs and services that are fragmented, poorly coordinated and delivered in multiple settings. Often the health care providers lack the knowledge and skills to effectively engage youth. As well, large numbers of adolescents are uninsured or have inadequate health insurance leading to a lack of regular access to primary care and medical, behavioral health and dental care.

To design effective and high quality health services attuned to the needs of adolescents, specific behavioral and contextual characteristics must be considered First it is essential to recognize that adolescence is a period of dramatic changes spanning the physical, biological, social and psychological transitions from childhood to young adulthood. Because of this, **adolescence is a critical time for health promotion** as many health problems, risky behaviors, and poor habits begin during this period that influence an individual's future health status. To improve adolescent health status and prepare them for healthy adulthood, youth must have access to a continuum of health supports including prevention, early intervention and timely treatment. Furthermore, adolescents are best served with improved and coordinated health systems that meet the criteria highlighted by the World Health Organization for quality health services:

Accessible: services are broadly available

Acceptable: culture and relationships are considered to foster a climate of engagement

Appropriate: health services fulfill the needs of all young people **Effective:** health services reflect evidence-based standards of care **Equitable:** no restrictions on provision of and eligibility for services.

The settings in which health services are delivered must take into consideration these criteria, as well as, the social context (income, geography and cultural norms/values) impacting youth. Youth clinics and school health and wellness centers in particular represent best practice health delivery models that respond to the unique developmental issues of adolescents by offering care that meets these criteria.

4.2 School Health and Wellness Centers – Health Portals for Youth

Overview

In the United States over the last two decades, school health and wellness centers (SHC) have emerged in response to the growing unmet health needs of youth. School-based and school-linked health centers are comprehensive primary care clinics providing a range of services including medical, behavioral health, health education and promotion and youth development services for young people on or near school grounds. Today, they are nationally recognized as a best practice health care delivery model providing age appropriate, accessible and effective services to youth.

Youth ages 10-19 are the only population in the United States that has experienced a rise in mortality (death) and morbidity (illness) in recent years. Unfortunately, youth also utilize health care services less than any other age group and are least likely to seek medical care at a provider's office. The majority of behavior patterns that pose lifelong health risks begin in adolescence. School health centers eliminate obstacles of transportation, scheduling, and economics. They enable youth to receive the physical and behavioral health services they need -- when they need them. The clinics' unique combination of medical care and counseling with strong health education reinforces healthy lifestyles and promotes the prevention and early intervention of serious problems.

Research has found that access to school health and wellness centers increases use of primary care, reduces use of emergency rooms, and results in fewer hospitalizations xxiii, xxiv, xxv. School health and wellness centers also expand access to and quality of care for underserved adolescents; one study found that SHC users were more likely than traditional outpatient clients to have received primary and preventive care services despite the fact that they were less likely to be insured xxvi. Furthermore, adolescents with alternate forms of health care report high degrees of comfort seeking care at SHCs xxvii. Adolescent mental health outcomes have also improved due to SHCs. One study demonstrated that SHCs increase the proportion of students who receive behavioral health services xxviii, while others have shown a significant decline in depression among students who received SHC behavioral health services xxii and a reduced likelihood of suicide ideation among students attending schools with SHCs xxx. Furthermore, studies have documented the positive impact of SHCs on adolescent reproductive health outcomes xxxii, including improved contraceptive use xxxiii and a decrease in Chlamydia prevalence xxxiiii.

Today, California has 153 school health centers with 27% in elementary schools, 10% in middle schools, 38% in high schools, 10% on mixed-grade campuses and 15% school-linked. School-based health centers (SBHC) are located on school campuses while school-linked health centers (SLHC) are located off campus but have formal operating agreements with one or more schools. School health centers exist throughout California with the majority being in low-income communities where children and families lack adequate access to health care and where there are higher rates of chronic stress, exposure to trauma and violence, poor nutrition, physical inactivity, use of alcohol and other substances, and sexually risky behavior. Youth served by school health centers are less likely to access to medical and behavioral health services to address these risk factors.

School health and wellness centers offer a continuum of youth-friendly, culturally responsive health care services including prevention, early intervention and treatment. Services include medical, reproductive, behavioral and dental health care; case management; health insurance enrollment; screenings; health education; family support; and youth development with the mix of services delivered at each site tailored to the unique needs of each community.

School health centers are run by many different types of organizations with the most common being Federally Qualified Health Centers, community health centers; hospitals; county health departments; and school districts. By being located in schools or community settings linked to schools, and providing universal access (being open to all regardless of insurance status), school health centers serve as health

portals for many vulnerable children, youth and their families ultimately -- increasing their access to health care.

School-based health centers versus School-linked Health Centers

There are advantages and disadvantages to school-based versus school-linked health centers. The primary advantage of a school-based health center is the direct access they have to students in their school setting, increasing the likelihood that students and their families' access and utilize health services. The disadvantages are that there may be limitations to the types of service the health center is able to offer (i.e. reproductive health) at a school; and that it may be difficult to generate enough revenue to sustain a center that serves a single school community.

On the other hand, school-linked health centers have fewer constraints while still being directly connected to schools. They generally serve youth and their families from multiple schools and serve a broader age range resulting in increased revenue streams and often a more sustainable business model.

The Support Center for School Based and School Linked Health Care Advocates conducted an informal study of 21 School-Linked Health Centers and identified a number of shared characteristics that make this delivery model an attractive option for communities trying to meet the health care needs of youth xxxiv.

Age Appropriate, Comprehensive Care: By offering comprehensive care SLHC can respond to multiple problems at one time and adolescents have one central place to go for all needs.

Linkage with Schools: Special relationships with schools give SLHC a distinct advantage over community-based clinics. Schools provide a natural audience for outreach and education. The relationship with schools facilitates two-way referrals and consultations, improving overall quality and continuity of care.

Ability to Reach High Risk Youth: SLHC reach beyond school populations and serve drop outs, homeless youth, runaways and youth in alternative living environments. It supports communities to reach those a high risk of unwanted pregnancies, HIV infection, substance abuse, etc.

Versatility in Service Design; SLHC have more autonomy to decide on their scope of service especially with regard to reproductive health.

Ability to Serve More than One School: SLHC are located on sites convenient to a number of schools and are less expensive than establishing a health center at each school. It can also provide continuity of care from middle through high school throughout the adolescent years

Extensive Hours: SLHC unlike school-based health centers provide services in the evenings, during school vacations and in the summer. Extended hours are a distinct advantage for adolescents who require scheduling flexibility.

Four Ingredients for Success

There are four essential ingredients to successful school health centers that are important to consider in the planning and development stages:

Wide engagement with schools, community and providers

Early formation of an advisory board with community and school representation that reflects the diversity of the community

Consultation with key school stakeholders

Map current services and plan for coordination and integration Formal agreements on roles and responsibilities Commitment to communication on a regular basis Close link between health education offered at school and SHC staff SHC staff participation in whole school interventions

Youth focus and participation

Early formation of a youth advisory board that reflects the diversity of youth in the community, to shape the design of the service delivery system

Address youth health access issues in the design of the facility and programs including:

Youth friendly staff who genuinely respect and enjoy working with young people

Appropriate location of the service

Operating hours appropriate for needs of the students/youth

Confidentiality policies displayed clearly and reiterated by health care providers in their clinical contacts

Peer health education and programming that involves peers as supporters in the health services

Delivery of high quality comprehensive care that includes a mix of services

Effective administrative/clinical systems and governance to support service delivery

Select a sponsoring health care organization with expertise serving children and youth and with a history of billing, an existing infrastructure, and a commitment to reinvesting revenue back into the SHC Commitment to continuous quality improvement using evaluation to understand the effectiveness, impact and quality of youth health services

Financing School Health and Wellness Centers

Although school health centers have grown in California since the late 80's, sustainable funding remains a challenge. Planning and sustaining school health centers requires reliable cost and revenue estimates and thoughtful decision-making. While the funding matrix for each school health center varies based on the unique resources and needs of each community and the organization sponsoring the center; it is essential for each center to develop a <u>diversified</u> funding base comprised of government (local, state and federal), foundation, community, insurance, school and private sector sources.

School health centers have a patchwork of funding and until recently relied heavily on local, state and federal grants and private funding from foundations and hospitals. However a move towards market-driven health care financing has increasingly led to school health centers relying on reimbursement from third party payers. Today a centers' ability to bill public insurance programs significantly affects their financial sustainability. Although a few school health centers are able to sustain themselves almost entirely through third party billing, there is a wide range in the amount of revenue most centers are able to generate from billing. In California, anywhere from 25-80% of school health centers services are reimbursed by third party sources. These disparities are due to a number of factors including *xxxv*:

Type and volume of services provided

Number of patients served

Characteristics of patients served such as age and insurance status

Geographic location and availability of other providers

Type of Medi-Cal managed care system in the county

Type of medical sponsor organization running the health center

Capacity and infrastructure for billing

Billing policies and procedures

4.3 Truckee North Tahoe Wellness Centers

In 2012, TTUSD, in partnership with youth, Nevada and Placer Counties, and the Community Collaborative of Tahoe Truckee partners, designed the Wellness Program to support the social emotional development of high school students. The program is comprised of Wellness Centers at Truckee High and North Tahoe High, with individualized wellness programming at Sierra High. The Centers serve as hubs for students to talk to caring adults, connect to community resources and learn new skills.

The Wellness Program was created in response to the high schools asking for more community support services at the school sites. Many young people in our community were asking for help and demonstrating a need for support through a variety of concerning behaviors, including delinquency, substance abuse, gang affiliation, depression, suicide, unhealthy relationships, low academic performance, and low aspirations for their futures. Yet, very few were accessing services and even fewer engaging in services voluntarily. We realized that in order to better support our youth, we needed to go to where youth were, build relationships and build a program based on what was most important to them.

The PURPOSE of the Wellness Program is for students to:

Have a voice in determining what Wellness Supports are needed at their school Develop skills for personal resiliency, peer support, and leadership Connect with informed and caring adults and peers
Ask questions relevant to physical, emotional, social and emotional well-being Receive and utilize referrals to community resources
Learn how to effectively access services and support for themselves and others

Key Focus Areas include:

<u>YOUTH VOICE</u>- We facilitate peer mentor programs at the three high school sites to provide students with skills to better support themselves and their peers. We also provide an opportunity for students to have an authentic voice in shaping school and community initiatives. Sources of Strength at Truckee High and Sierra High and "Be the Change" at North Tahoe High.

<u>SUPPORT</u>- We provide trained volunteers from community agencies at the Wellness Centers to listen to, support and connect students to community health and wellness resources.

<u>EDUCATION</u>- We offer Wellness Workshops to provide students with practical tools to improve their overall health. Topics cover the range of social, emotional, mental and physical healthy choices and lifestyle tools, such as: Healthy ways to deal with stress, Heart Math, Suicide Prevention Training, Being the Change, Bullying Prevention.

Locations, Hours and Staffing

We have Wellness Centers at North Tahoe High and Truckee High and a Wellness Program at Sierra High. The Wellness Centers provide a comfortable setting for students to drop-in during their breaks to ask questions, get support or just relax. The Centers are furnished with cozy bean bag chairs, couches, art work, music, games, art supplies with butcher paper and healthy snacks to make it a fun place for students to hang out. At Sierra High, we partner with Gateway Mountain Center and Sierra High staff to create an integrated Wellness Curriculum that provides individualized supports and tools for students to develop sustainable wellness practices. The Wellness Program are staffed by a Coordinator and two Wellness Liaisons who provide direct programs and develop partnerships to expand supports available to youth.

4.4 TNT Planning Team's Learning Tours

The TNT Planning Team participated in 5 Learning Tours to understand emerging best practices in youth health and school-based, school-linked services. They visited rural, urban and urban-suburban health and wellness centers including:

Contra Costa Counties Mobile School Health Centers program
James Morehouse, School Health Center, El Cerrito High;
McClymonds School Health Center and Youth and Family Center, Oakland
Konocti Wellness Center of the Konocti Unified School District, Lake County
San Francisco School's Wellness Initiative

On each learning tour we asked the following questions:

What was the impetus for your program/initiative? What are your vision, mission and outcomes?

What are you most proud of?

What do youth say about your program/initiative? How about school staff? Health providers?

What is the model (approach, services, who is the lead agency, who staffs, etc. ?)

How do you engage youth?

What is your partnership model?

How is it formalized? What is the agreement?

What are the issues/tensions that arise?

How do you sustain/finance?

What are the specific outcomes and how do you measure these?

What are your key accomplishments? Successes? Challenges?

What lessons have you learned to share with us? Successes? What works?

The team had very rich experiences during the tour and saw in action much of what is mentioned above about best practices for adolescent health delivery. From their tours they specifically concluded the following:

Health access is greatly facilitated through school-based service models.

Community-based services are most effective when linked to schools.

A Youth Development approach is a key ingredient.

Youth-Friendly services increase youth's utilization of health services.

Services are funded by leveraging public funding and blending this funding with other resources.

Services that are well integrated have mechanisms in place for coordination and funding invests in this.

Service models must leverage the uniqueness and capacities of each community.

5. Design for a Comprehensive Integrated Youth Health System

5.1 Collective Impact

By working in partnership towards common results we can improve the health and education outcomes of young people ages 12-18 in the Truckee North Tahoe region.

We know that youth thrive when given the key conditions, opportunities and critical supports necessary for learning and healthy development. Health and education outcomes are inextricably linked. Health during childhood is powerfully connected with social factors such as income and education levels of a child's family and his/her racial or ethnic group. The community conditions, in which children are born, grow, play, and learn in shape their physical and social-emotional health. Race and ethnicity, access to healthy foods, places to play, recreation and economic opportunity are just some of the social determinants of health that impact youth wellness. When students are fed, rested, happy, confident, and healthy, they are more able to engage, learn, and achieve in school. Graduating from high school and being ready for college and career determines one's level of educational attainment. This in turn will determine one's health, life satisfaction and future economic opportunities.

Adolescence is a critical time for setting one's future life course. Choosing healthy behaviors during adolescence means a person will live longer reducing their likelihood of developing a chronic disease. Ensuring that young people have what they need to thrive becomes essential. Safe places to play and exercise; access to affordable and healthy foods; caring educators and adults who nurture their strengths and talents; and affordable, accessible primary and behavioral health care are all ingredients that create a solid foundation for young people.

Schools, hospital, and service providers do not operate in isolation from the health of the communities in which they are located. Therefore, it is critical for health and education partners to come together with our youth to create supports that address the needs of the whole person, leverage the wisdom of youth, and align resources in support of youth success. School-based and school-linked health and wellness strategies are essential for creating these equitable opportunities for all young people to learn and thrive.

5.2 Vision and Results Framework

Our collective vision and the impact we seek will drive our partnership strategies:

Our Vision

All Youth Alive, Healthy, and Thriving

Five Results

These results make up the key conditions we believe are essential for all youth to graduate high school healthy and ready for college and career:

Youth are physically, socially, and emotionally healthy.

Youth succeed academically.

Environments are safe, supportive, and stable.

Families are supported and supportive.

Systems and care are integrated, coordinated and equitable.

5.3 Essential Qualities of Comprehensive Integrated Youth Health System

The TNT Planning Network identified <u>five essential qualities</u> for the integrated youth health system we seek to build:

Universal Access: Access to a continuum of quality, affordable, youth-friendly and culturally responsive health care services and supports is necessary to ensure <u>all</u> TNT youth are healthy, ready to learn, and able to lead. To do this, we are exploring how to leverage and expand current health services and supports to places where youth are easily able to access them regardless of socio-economic status.

Comprehensive Care: Creating a youth health system that is truly comprehensive and broadly defines health and wellness is a key ingredient in this planning effort. Comprehensive care includes building a culture of health and wellness among all key stakeholders; and ensuring a full continuum of care that weaves school and community-based services and resources together.

Youth Focused: Building an effective youth health system that improves health outcomes for young people and their families requires that the perspectives and voices of youth guide the design. Keeping young people at the center of the design and development of their own health system simultaneously creates opportunities for youth to develop their capacity as leaders, voice their opinions, and guide community change.

Adult Allies and Parent Partnership: Authentic cross-generational partnerships are essential to healthy youth development. Engaging and empowering young people provides them with valuable skills and learning opportunities and also equips them with the ability to make healthy life style choices while reducing risk behavior. Young people are only meaningfully engaged when they have the right to participate alongside adults and share power, and have their ideas honored and integrated as solutions are developed.

Systems are Aligned Around Vision and Service Delivery Model: We recognize that achieving real, lasting shifts in the health and academic outcomes of youth in our community requires a collaboration of partners from across public systems, community organizations, youth and health providers working together around shared results. Building off theories of collective impact and aligned contributions, we believe that change is most likely to occur when core groups of multi-sector, cross-agency leaders not only respond to calls to action but align their actions toward a common result.

5.4 Goal Areas

Health Access:

Increase youth access to and utilization of an integrated continuum of school- based and community-based health and wellness supports and services.

Strengthen service integration and coordination between the school district, counties, hospital, and provider community to better deploy and leverage existing resources.

Build a culture of understanding and support for linking health and education (i.e. student health and wellness support positively impact school success)

Promote a culture of health-seeking behaviors and reduce stigma to accessing help.

Physical Health:

Expand opportunities for teens to develop lifelong healthy choices related to nutrition, body image, physical activities and stress management.

Oral Health:

Increase access to preventative oral health for children and youth (i.e. screenings, sealants, varnishes and cleaning).

Increase access to dental treatment for youth who are underinsured or on MediCal.

Reproductive Health:

Expand access to reproductive health services for youth in North Lake Tahoe.

Strengthen coordination of reproductive health services in the region between providers and school sites.

Behavioral Health:

Increase access to behavioral health for youth through school-based and integrated health care models.

Increase early education, identification and treatment of behavioral health issues.

Strengthen follow-up care for kids in crisis and achieve stabilization.

Expand prevention strategies (i.e. stress reduction, Heart Math, mindful meditation) to promote optimal social emotional health.

Alcohol and Other Drugs:

Develop and align a continuum of education and prevention for teens around drugs and alcohol.

Increase teen's access to substance abuse intervention and treatment services.

System Improvements:

Build alignment and support for the vision of school-based health and wellness services with health providers, educators and key stakeholders.

Create service strategies that integrate and coordinate existing resources with a "single point" of access (i.e. school hubs).

Establish business models that are sustainable.

5.5 Measurements

The results and goals will be measured looking at the following indicators and disaggregated based on geography, socioeconomic status and race/ethnicity:

Health Access and Systems Improvements

Percent of students with medical homes (school form developed for parent packet)

Percent of middle and high schools with a referral process and multidisciplinary school-based coordination team in place (referral tracking system put in place via Wellness Hubs)

Increased effective linkage of adolescents to services (track via Wellness Hubs)

Youth report accessing health services (add question to Staying Healthy Assessment)

Baseline data on all 9th graders health and wellness

Staying Health Assessment administered to all 9th graders via Wellness Hubs

Physical Health

Percent of students with healthy body composition (Fitness Tests, 5th, 7th and 9th grades)

Percent of students with complete immunizations

Oral Health

Percent of students completing dental screenings

Percent of 1st graders with sealants

Percent of 6th graders with caries sealants

Percent of students identified with oral treatment needs receiving treatment

Reproductive Health

Increased number of adolescent reproductive health visits to medical providers disaggregated by North Lake Tahoe and Truckee (hospital and clinics)

Pregnancy rates in TNT region

Behavioral Health

Percent of 9th graders completing What's Up Wellness, % of students at risk receiving follow-up care Improvement in behavioral health symptoms from intake to termination of treatment

Rate of Emergency Department visits for mental disorders, asthma, substance-related abuse, self-harm, unintentional injury

Rate of suspensions/expulsions

Percent of students who report experiencing harassment or bullying at school (on school property)

Percent of youth with a caring adult at home or at school

Percent of students with depressive symptoms

Percent of students who report feeling safe and supported at school

Alcohol and Other Drugs

Frequency of drug & alcohol use in past six months

Percent of students who report being offered alcohol, tobacco, or other drugs on school campuses Utilization rates of Community Recovery Resources (CORR) Services

Number of parents and athletes signing the pledge

5.6 Four Key Strategies

Wellness Hubs

The *TNT Wellness Hubs* (additional details in **Appendix 1**) would link students' ages 12-18 to youth-friendly health and wellness supports by weaving together a continuum of school and community based services for youth. The school-based hubs are both a system of care and single health access point for students, housed at North Tahoe and Truckee High Schools with programming that extends to Sierra High and Alder Creek and North Tahoe Middle Schools. The services offered through the hubs include youth peer mentorships, health screening, school-based behavioral health and oral health services, and linkage to health coverage, primary care medical homes and reproductive health services.

The *TNT Wellness Hubs* will be housed with the current Wellness Centers that provide critical youth development programming aimed at building youth voice and leadership, providing peer-to-peer support, and educating youth in relevant and practical ways to promote wellness and healthy life choices. The Wellness Centers would become a part of a broader hub that would integrate current services to create a one-stop environment that increases access to youth-friendly health and wellness services.

The Tahoe Truckee Unified School District would serve as the lead agency for the hubs with collaborative oversight by a *Partner Hub Oversight Team* (PHT) responsible to: (1) ensure systems and services are well integrated, (2) make changes so that current resources can be more effectively leveraged, (3) oversee strategic service and program expansion, and (4) bring in new resources to expand and sustain the hubs.

The PHT would be made up of decision-makers from the following partner organizations: Community Collaborative of Tahoe Truckee

Nevada County, Health and Human Services Department Placer County, Health and Human Services Department Tahoe Forest Health System Tahoe Truckee Unified School District Hub Youth Advisory Board Members

Youth Behavioral Health and AOD Services

To address the behavioral health needs of Truckee North Tahoe youth related to depression, alcohol use, stigma associated with seeking help and access to appropriate and accessible services, the TNT Planning Network will implement a set of targeted strategies. These strategies will help to identify behavioral health concerns earlier, strengthen and expand school based behavioral health and alcohol and other drugs Tier 1, 2 and 3 services, and provide professional development to educators on behavioral health.

Specific activities include:

Linking school based behavioral health services and providers directly to the Wellness Hubs to coordinate services for all students.

Implementing and assessing the effectiveness of the new school-based therapeutic services being delivered by EMQ with 1.5 FTE dedicated therapists.

Strengthening the continuum of CORR's services and linking it to Truckee North Tahoe schools. Continuing to expand Athlete Committed.

Increasing the number of students completing the "What's Up Wellness" screen.

Expanding *Linked Crew* to support 9th and 10th grade students with 11th and 12th grade mentors.

Promoting social emotional and drug and alcohol in high school health classes.

Expanding student support groups through the Wellness Centers.

Creating an educator professional development series on topics related to social emotional health and wellness (trauma, depression, consultation, etc.)

Linking with Tahoe Forest Hospital as they expand community based behavioral health services to explore how to address any gaps in serving youth.

Establishing formal linkages between the Hub Service Coordinator and community-based behavioral health services and the provider networks of the managed care organizations.

School-based Oral Health Initiative

The School-based Oral Health Initiative would provide preventative oral health to students K-12 and increase access to dental treatment for youth who are underinsured or on MediCal through either a mobile dental van or mobile dental clinic able to go to each TTUSD school. Services would include dental screenings, sealants, varnishes, cleanings and dental treatment on site or through referrals to community dentists. The most effective business model for the school-based mobile van or clinic would be for it to be operated by a Federally Qualified Health Center (FQHC) that has dental treatment in their scope of practice for Placer and Nevada Counties. In addition, there would have to be patient volume to sustain it so the TNT Youth Health Initiative would potentially partner with First Five of El Dorado and Placer Counties to ensure sustainability.

Since the Planning Network predicts it will take 2-3 years to develop this model, initially the *School-based Oral Health Initiative* will be a volunteer effort with local dentist and pediatricians to begin regular screenings of students, sealant application and free or low cost treatment in collaboration with the schools.

Reproductive Health Services

Data indicates that there is a significant need for youth reproductive health services in the North Tahoe area well linked to the middle and high school. PMC - Tahoe is currently exploring housing a teen reproductive health clinic. In order to ensure access and utilization by teens of a community-based clinic, the model would include a school-linked public health nurse and school-based health educators to provide outreach and linkage to a continuum of reproductive health education and services.

Sustainability Strategy

The key ingredients for a sustained, collective impact effort are commitment to a long-term partnership that focuses on results and continuous quality improvement, combined with strategic resource development. The TNT Planning Network with transition to the TNT Youth Health Initiative Partnership meeting monthly to review progress on plan implementation, guide resource and sustainability efforts, and to sustain and build relationships amongst the staff and leadership of the partnership.

The Partnership will also oversee, evaluate and show progress towards outcomes and has set measurements for each goal area. Initially, the partnership will look at the data that is periodically collected by each organization with the goal of adding to the current community report card efforts underway.

One of the initial tasks of the Partnership will be to invest in implementing a sustainability strategy that builds on organizational capacities and expertise, redirects resources, builds new partnerships, leverages public dollars and establishes blended funding models to support the four strategies. With the *TNT Youth Health Initiative Strategic Plan* completed the Network is well positioned to respond to federal, state, local and philanthropic grant opportunities as they arise.

The TNT Youth Health Initiative Partnership has both the experience and commitment to strategically grow the work over time in order to achieve its vision and impact in service our youth.

6. Three Year Road Map for Implementation

| | Year One | Year Two | Year Three | Lead/Partners |
|---------------|-----------------------------------|---|--|--------------------------|
| Strategy One: | 1. Expand staffing of Wellness | 1. Expand staffing of Wellness | 1. Expand staffing of Wellness | Lead: Tahoe Truckee |
| Wellness Hubs | Hubs (expand hours of the | Hubs | Hubs | Unified School District |
| | youth workers and bring on | 2. Fund development and | 2. Fund development and | (TTUSD) |
| | Care Coordinator part-time, | sustainability planning for the | sustainability planning for the | |
| | shift focus of Wellness Hub | Wellness Hubs and data | Wellness Hubs and data | Partners: Nevada County, |
| | Manager) | tracking system | tracking system | Placer County, Tahoe |
| | 2. Fund development and | 3. Design universal consent for | 3. Continue to build capacity of | Forest Health System, |
| | sustainability planning for the | students | the Student Care | and the Community |
| | Wellness Hubs | 4. Create an electronic data | Coordination Teams | Collaborative of Tahoe |
| | 3. Begin data tracking system | tracking system and expand | 4. Create new partnerships to | Truckee |
| | 4. Initiate <i>Student Care</i> | evaluation efforts | expand service capacity at | |
| | Coordination Teams at | 5. Continue to build capacity of | Wellness Centers. | |
| | middle and high schools | the Student Care | 5. Institutionalize universal | |
| | 5. Implement Hub partner | Coordination Teams | health screenings with 9 th | |
| | collaborative staff training | 6. Implement Hub partner | graders using the Staying | |
| | 6. Integrate and link the school- | collaborative staff training | Health Assessment | |
| | based behavioral health | 7. Create new partnerships to | 6. Expand peer mentorship | |
| | services and community | expand service capacity at | program with middle schools | |
| | providers to the Wellness | Wellness Centers. | 7. Fully implement social | |
| | Hubs | 8. Begin universal health | emotional curriculum roll out | |
| | 7. Revise Staying Healthy | screenings with 9 th graders | | |
| | Assessment adding questions | using the Staying Health | | |
| | 8. Design peer mentorship | Assessment | | |
| | program expansion | 9. Begin implementation of peer | | |
| | 9. Convene Partner Hub | mentorship program (e.g. | | |
| | Oversight Team | elective class and Link Crew) | | |
| | 10. Identify social emotional | at both high schools. | | |
| | curriculum | 10. Convene Partner Hub | | |
| | 11. Expand groups to the middle | Oversight Team Fund | | |
| | schools | development | | |
| | | 11. Pilot social emotional | | |
| | | curriculum | | |

| | Year One | Year Two | Year Three | Lead/Partners |
|--------------------|------------------------------------|----------------------|----------------------|-------------------------|
| Strategy Two: | 1. Fully staff and implement the | 1. Implement quality | 1. Implement quality | Lead: Tahoe Truckee |
| Youth Behavioral | newly funded school-based | improvement plan. | improvement plan. | Unified School District |
| Health and Alcohol | behavioral health services | | | (TTUSD) & Placer and |
| & Other Drug | 2. Integrate the school-based | | | Nevada County |
| Services | behavioral health services into | | | |
| | the Wellness Hubs | | | Partners: Wellness Hub |
| | 3. Set up referral and tracking | | | Collaborative |
| | system to understand supply and | | | |
| | demand for behavioral health | | | |
| | services | | | |
| | 4. Expand middle school groups | | | |
| | with partners | | | |
| | 5. Develop low cost community | | | |
| | based youth behavioral health | | | |
| | services | | | |
| | 6. Work with CORR to build out a | | | |
| | continuum of teen AOD services | | | |
| | 7. Assess effectiveness of current | | | |
| | model, and develop change | | | |
| | recommendations for Year Two | | | |

| | Year One | Year Two | Year Three | Lead/Partners |
|---|--|--|--|--|
| Strategy Three: School-Based Oral Health Initiative | Convene a "Dentalician" collaborative of dentists, pediatricians and school nurses to launch the initiative Develop a plan for universal screening of students Develop a pool of "free or low cost" dental treatment options Identify spaces in the schools to use portable dental equipment. Develop budget and raise funds to purchase portable equipment. Work with pediatricians to develop a long term plan for providing sealants Initiate partnership with First Five of El Dorado County to redeploy their mobile van. Begin business plan and identify an FQHC to partner with. | Convene and support capacity building of the "Dentalician" Develop data tracking systems for dental treatment needs identified and treated. Purchase portable dental equipment. Roll out phase one of student screenings, sealant program, linkage to free or low cost dental treatment | 1. Institutionalize universal screening for students. 2. Track and evaluate data, plan for program improvements. 3. Mobile dental van launched | Lead: Tahoe Forest Health System Partners: Local dentist, pediatricians and TTUSD |

| | Year One | Year Two | Year Three | Lead/Partners |
|---------------------|--------------------------------|---------------------------------|------------|-------------------------|
| Strategy Four: | 1. Advance Placer County's pla | 1. Begin roll out of school- | | Lead: Placer and Nevada |
| Reproductive Health | for a teen clinic. | based reproductive health | | County |
| Services | 2. Hire a Placer County Public | services. | | |
| | Health Nurse and link to | 2. Assess how current system is | | Partners: Wellness Hub |
| | middle and high schools | operating and further develop | | Collaborative |
| | 3. Develop a plan for bringing | plan. | | |
| | reproductive health services t | | | |
| | the schools | | | |

Appendix I: Strategy I: School-based Wellness Hubs

I. Mission

The mission of the *TNT Wellness Hubs* is to increase adolescents' access to and utilization of critical health services and supports in the Truckee North Tahoe region with goal of strengthening youth educational and health outcomes. The *TNT Wellness Hubs* link students' ages 12-18 to youth-friendly health and wellness supports by weaving together a continuum of school and community based services for youth. The school-based hubs are both a system of care and single health access point for students, housed at North Tahoe and Truckee High Schools with programming that extends to Sierra High and Alder Creek and North Tahoe Middle Schools.

2. Services

The TNT Wellness Hubs menu of services is:

- Youth Wellness Centers: peer mentorship, health education and youth development programming.
 - Expand the youth development programming at the two high school Wellness Centers by extending staff time and hours of operation.
 - Expand Linked Crew to support 9th and 10th grade students with 11th and 12th grade mentors.
 - Build the peer mentorship program by creating credit courses taught by a credentialed teacher. Extend the peer mentorship to the middle schools with an emphasis on peer social emotional support.
- **Health Screenings**: Universal health screenings of all 9th graders to identify issues early, link to needed services, and introduce students to the Wellness Hub as an access point for wellness services and leadership opportunities.
- Behavioral Health and Alcohol and Drug Services: coordinate current services, identify behavioral health concerns earlier, expand Tier 1, 2 and 3 services, and provide professional development on behavioral health to educators.
 - Implement and assess effectiveness of the school-based therapeutic services being delivered by EMQ with I.5 FTE dedicated therapists.
 - o Increase number of students completing the 10th grade "What's Up Wellness" screen.
 - Continue social emotional and alcohol and drug education through health classes and expand this education by using targeted intervention times at the two high schools.
 - Expand student support groups with an emphasis in the middle schools by extending community partnerships.
 - Create an educator professional development series on topics related to social emotional health and wellness (trauma, depression, consultation, etc.)
 - Link with Tahoe Forest Hospital as they expand community based behavioral health services to explore how to address any gaps in serving youth.

- Establish formal linkages between the Hub Service Coordinator and community based behavioral health services and the provider network of Anthem Blue Cross and California Health and Wellness, the 2 managed care systems, whose role it is to serve mild to moderate behavioral health issues.
- Reproductive health services: link students to county and private teen reproductive services
 through health educators and consider offering some reproductive health services on school
 sites
- **Oral health services:** offer screening, prevention, treatment and case management oral health services at schools.
- **Parent Education and Engagement:** provide support and opportunities for parents to learn and explore topics relevant to adolescent health and wellness and parenting teens.
- Enrollment into health coverage and public benefits: partner with the Family Resource
 Centers and Health and Human Services in Carnelian Bay to link youth and families to health
 and public benefits coverage.
- **Primary Care services**: strengthen youth 12-18's access and utilization of primary care by integrating health educators and/or public health nurses onto middle and high school campuses to link students to community health services.

3. Service Delivery

The TNT Wellness Hubs provide students with youth-friendly school-based health and wellness supports and linkages to youth services in the community. To ensure that different providers and systems are aligned to deliver seamless services, partners will develop single processes for intake and care coordination. Student Care Coordination Teams ("Care Teams") will be formed at each school site building on existing school and county multidisciplinary teaming models. The teams, facilitated by a Hub Service Coordinator, will meet weekly to review student referrals, triage, coordinate care, and address systemic health and wellness issues. All Care Team members will be considered TNT Wellness Hub staff.

Care Team members include:

- Hub Service Coordinator, facilitator
- District Counselors
- School Nurse
- Behavioral Health Providers
- Wellness Center Staff
- Provider Staff with specific service hours at the TNT Wellness Hub

4. Governance and Sustainability

The TNT Wellness Hubs is a collaborative project that brings together the TTUSD Wellness Program and the Youth Health Initiative of the Truckee-North Tahoe (TNT) Planning Network with the goal of building upon the Wellness Centers at Truckee and North Tahoe High and creating system hubs to strengthen service coordination and expand access to accessible youth-friendly health and wellness

services. Specific hub agreements are memorialized in a Hub Partnership Memorandum of Understanding signed by all partners.

The Tahoe Truckee Unified School District serves as the lead agency for the hubs with collaborative oversight by a *Partner Hub Oversight Team* that meets quarterly and is responsible to: (I) ensure systems and services are well integrated, (2) make changes so that current resources can be more effectively leveraged, (3) oversee strategic service and program expansion, and (4) bring in resources to sustain the hubs.

The PHT is made up of decision-makers from the partner organizations:

- Community Collaborative of Tahoe Truckee
- Nevada County, Health and Human Services Department
- Placer County, Health and Human Services Department
- Tahoe Forest Health System
- Tahoe Truckee Unified School District
- Hub Youth Advisory Board Members

In addition, a Hub Youth Advisory Board will be established responsible to: (I) provide input into the programming for the hub to ensure contemporary youth issues are being addressed effectively by the supports and services and (2) oversee the youth mentorship programming.

5. Forming the Wellness Hubs

The TNT Wellness Hubs will be housed with the current Wellness Centers that provide critical youth development programming aimed at building youth voice and leadership, providing peer-to-peer support, and educating youth in relevant and practical ways to promote wellness and healthy life choices. The Wellness Centers would become a part of a broader hub that would integrate current services to create a one-stop environment (i.e. behavioral health coordination currently being offered by the School Counselors would be directly linked to the hub.)

To create the hubs it will be necessary to add staff and to shift some of the role functions of other staff. These changes would include:

- Changing the current Wellness Center Coordinator's title to Wellness Hub Coordinator, increasing the position from a .8 FTE to a 1.0 FTE, and shifting duties from delivering direct service programs to focusing partnership, program and resource development to bring new services to the middle and high schools.
- 2. Creating a *Hub Service Manager* position held by TTUSD (and eventually having 2 positions.) The position would employ a person with professional expertise in school health/behavioral health to serve as the first point of contact for all referrals and be responsible to coordinate student care and the *Care Team* process. For example, the *Hub Service Manager* would free up school counselors from the behavioral health intake responsibilities they currently hold and ensure collaborative teams triage and link students to services.

- 3. Focusing the Wellness Center Liaisons role more directly on developing the youth support and mentorship programming for middle and high school, increasing their hours from 17.5 hours to 32 hours per week, and possible changing their titles to "Youth Workers or Youth Coaches."
- 4. Strengthening the Peer Mentorship Program by hiring a .50 FTE teacher as the Peer Mentor Developer and offering courses and course credit at the high schools.
- 5. Investing in capacity building consultation to support professional development in the creation of an effective Partner Hub Team and COST at each school site.

Appendix 2: SWOT Analysis

Strengths

- Leadership open to partnership opportunities
- Basic foundations exists
- Engaged and Involved community (mobilize suicide task force list, TTFWDD)
- Committed partners to prompt change
- Good grant writers
- Strong collaborative history
- Great place for pilot programming b/c of small community
- Control for inputs makes impacts easier to see
- Lots of people have health coverage
- Community has the desire and willingness to support what youth need
- · We have experience blending and leveraging public funding
- We have the right partners at the table to create school health services
- TTUSD supports school health services
- The community has a history of following through to address specific concerns and needs and we can mobilize this track record.

Weaknesses

- Health coverage does not equal access
- Youth culture around drugs and alcohol
- Different service delivery in each county
- Unsure of level of commitment from public agencies to blend funding streams and do creative financing to fund more health integration
- Hesitancy by TTUSD Board to fund new programs dues to past experiences (i.e. when TTUSD Board has stepped out to fund programs that were cost neutral then turned into a new expense when funding ends and fear of continuing this trend
- Small number of people in our services delivery area (consequences of pulling numbers from other providers)
- Costly to do services
- Small numbers of teens to build a system of care
- Truckee teen clinic works well for teens but not those from the Lake area
- Need to frame our vision, outcomes and specific ideas to build support
 Facilities no plan currently for dedicated space that can be configured for
 a full school health center
- Limited knowledge of all funding streams we will need to leverage to finance school health

Opportunities

- New mental health provider for Placer County who seems to be innovative
- Managed Care more access to Mental Health services (maybe)
- Middle and High School peer Mentor Programs
- Positive perception of Wellness and Community Supports in schools
- Rural nature of our region draws attention to our issues
- Committed community agencies to support our efforts
- Rural health grant
- Funding from TFHS directly to TTUSD Board under Wellness as an investment
- Behavioral health care landscape is changing with parody requirements (i.e.TFHD will be providing behavioral health care soon)
- Support for expanding youth services i.e. school staff experience students' emotional distress daily and see a need for increased support

Threats

- County, Hospital and District Politics
- Timing of new initiative with focus on schools transition to Common Core
- Leveraging funds can be complicated
- Bringing all health providers to the table to support school-linked services
- Sustainability
- School facility bonds does not include school health space
- MediCal population of 12-18 is low (28%)
- Board members changing on TFHS (election in November)

Appendix 3: Adolescent Primary Care and Reproductive Health Providers

| Name | Address | Scope of Practice | Spanish | Payment |
|---|---|--|---------|--|
| Tahoe Forest Health System • MultiSpecialty Clinic Pediatricians • Tahoe Forest Health Clinic | 10956 Donner Pass Rd Ste 130 Truckee, CA 96161 880 Alder Avenue, Incline Village, NV 89451 | Tahoe Forest Health System includes two Critical Access Hospitals, located in Truckee, CA and Incline Village, NV, and various outpatient clinics. Services include: 24-hour EDs, diagnostic imaging, home health, hospice services, ICU, inpatient and outpatient surgery, long term care, medical surgical unit, obstetrics, occupational health, and cancer treatment. Adolescent-specific services include the MultiSpecialty Clinic Pediatricians and Tahoe Forest Health Clinic. Community services include wellness, nutrition and concussion education in the local school district and collaboration with other health partners to improve overall community wellness related to substance abuse, mental health and access to care. | Yes | Medi-Cal, Medi-Cal Managed Care, Covered California health plans, Medi-Care, private insurance and offers discounts for uninsured/self-pay patients. |
| Truckee Tahoe Medical Group (TTMG) | 10956 Donner Pass Rd Truckee, CA 96161 925 North Lake Blvd Tahoe City, CA 96145 1960 Squaw Valley Rd Olympic Valley, CA 96146 | TTMG has outpatient clinics located in Truckee, Tahoe City and Olympic Valley, CA and offers the following services: Urgent care, internal medicine, preventative care and wellness, sports medicine, women's & men's health, adolescent & geriatric medicine, newborn & pediatric care, basic mental health care, physicals, travel health consultation, office-based surgery, family planning, and immunizations. | Yes | TTMG accepts Covered California health plans, private insurance, and Medicare and offers discounts for uninsured/self-pay patients. |
| Placer Medical Clinic – Tahoe (PMC – Tahoe) | 8665 Salmon Ave Kings Beach, CA 96143 | PMC – Tahoe is located in Kings Beach, CA and offers the following services: Primary care, behavioral health, dental, family planning, physical exams, immunizations, travel clinic, pregnancy testing and counseling, STD testing and treatment, tuberculosis testing, same day/next day care, referrals to specialists and diagnosis & treatment for chronic health conditions. | Yes | PMC – Tahoe accepts Medi-Cal, Medi-Cal Managed Care and Medicare, and offers sliding scale based on income for uninsured/ self-pay patients. |

| Name | Address | Scope of Practice | Spanish | Payment |
|--|---|---|---------|---|
| TTUSD School Nurses | Two School Nurses cover all TTUSD Schools | Provide on-site health screening, individual health plans and outside referrals. Conduct vision, hearing and dental screenings. | Yes | Free for all students |
| Truckee Teen Clinic (Reproductive Health Only) | 10075 Levon Ave Truckee, CA 96161 | Birth control education and supplies, abstinence education, decision-making counseling and support, pregnancy testing and referrals, STD testing and referrals, Hep A & B vaccinations. Teen Clinic Health Educator also provides education to Tahoe Truckee High School each quarter and North Tahoe High once per year. | Yes | Free |
| Tahoe Forest Women's Center | 10175 Levon Ave Truckee, CA 96161 | Obstetrics and Gynecologist services | Yes | Medi-Cal, Medi-Cal Managed Care, Covered California health plans, private insurance, and Fam Pact and offers a 10% discount for uninsured/self-pay patients |

Appendix 4: School-linked Primary Care and Reproductive Health Services and Programs (Middle and High Schools)

| Program | School | Description | Lead Agency | Payment |
|---|---|--|----------------|----------------------|
| Family Resource Center of Truckee | Open to all youth | Outreach and assistance in Covered California and Medi-Cal enrollment. The FRCoT seeks to empower families and individuals through various services including family advocacy, legal advocacy and mediation, early childhood development classes, outreach and community events. | FRCoT | Free |
| North Tahoe Family Resource Center | Open to all youth | Outreach for the Affordable Care Act and enrollment in Medi-Cal. The NTFRC is an integrated system of support providing comprehensive services to North Lake Tahoe. Families and individuals are given access to resources and support systems that allow them to thrive and become self sufficient. | NTFRC | Free |
| Physical Education/ Health Classes | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, Sierra High, Community | Health is a high school requirement that applies to all High Schools. Family Life and Sex Education are part of the health class. Guest speakers are also invited to schools and provide links to local clinics. | TTUSD | Free |
| Puberty Education | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High | Puberty Education taught in 5 th grade (as part of science class), 8 th grade (as part of physical education), and 9 th grade (as part of health). | TTUSD | Free |
| Tahoe Forest Health Program: Guest Lectures | Tahoe Truckee High, Sierra High (STEPP) | Guest Lecture Series in which topics vary each year. Previous topics have included Nutrition education on the media's influence on food choices and sugar consumption (Rethink Your Drink), yoga and stress management. | TFHS | Free |
| Tahoe Forest Health Program: Harvest of the Month | North Tahoe, Sierra High | Seasonal, local fruit and vegetable tasting and nutrition education in the elementary school classroom. | TFHS | Free (PTO supported) |
| Tahoe Forest Health Program: Wellness Fairs & Sports Days | Alder Creek Middle | Wellness Fair & Sports Day presence in which topics vary each year. Previous topics have included hydration, nutrition education and the media's influence on food choices and sugar consumption (Rethink Your Drink), yoga, stress reduction and mindfulness. | TFHS | Free |

| Program | School | Description | Lead Agency | Payment |
|---|---|--|----------------|---------|
| Tahoe Forest Sports Medicine Community Outreach Program (Head Trauma Program and Athletic Training) | North Tahoe High, Tahoe Truckee High | Improving the wellbeing of student athletes by improving their athletic performance while reducing their potential for injury. Medical assistance services include, but are not limited to, injury identification, athlete training, movement screening, coaching support, assistance with team training, baseline and follow-up concussion assessments, game coverage and concussion/injury return to play. | TFHS | Free |
| Sierra Teen Education and Parenting Program (STEPP) | Sierra High | Parent education, counseling and support for students and their children. Infant and toddler childcare center on-site for district students and their children while they are attending school and pursing graduation. Parents are required to attend life skill classes to assist them in becoming good parents and able to take care of themselves and their children. | TTUSD | Free |

Appendix 5: Adolescent Mental and Behavioral Health Therapists and Services

| Name | Address | Scope of Practice | Spanish | Payment |
|--------------------------------|--------------------------------|---|---------|---------------|
| Jeff Anderson, LMFT | 10098 Jiboom St #103 | Teens, adults, couples and families utilizing Cognitive Behavioral | No | Insurance, |
| | Truckee, CA 96161 | and Solution-Focused approaches. | | Private Pay |
| Shawn Benjaminson, LMFT | 10775 Pioneer Trail #216-A | Children, teens and families, substance abuse | No | Private Pay, |
| | Truckee, CA 96161 | | | Sliding Scale |
| | | | | based on need |
| Changing Strides | 12318 Union Mills Rd | Equine Assisted Psychotherapy, individuals, couples and family | No | Private Pay |
| Tina Peek, LMFT, LPCC | Truckee, CA 96161 | counseling, substance abuse, anxiety, depression, personal development. | | |
| Kirk Ditterich, PsyD | 1604 Christy Hill Rd. | Families, teens and adults | No | Private Pay |
| . , | Olympic Valley, CA 96146 | | | , |
| EMQ Families First, LMFT | 202 Providence Mine Rd #105 | Children, teens, wraparound | Yes | Medi-Cal |
| and LCSW | Nevada City, CA 95959 | - ,, | | |
| | (providing services locally in | | | |
| | TTUSD) | | | |
| Richard Gatley, PhD | 316 Park Ln | Child, adolescent and adult psychotherapy, substance abuse | No | Private Pay |
| | Kings Beach, CA 96143 | отте, и положения и под и под | | , |
| Danielle B Grossman, MFT | 10356 Donner Pass Rd. | Relationships, anxiety, loss/grief, addiction, co-dependence, | No | Private Pay |
| , | Truckee, CA 96161 | substance abuse | | , |
| Bruce Hill, LMFT | Carnelian Bay, CA | Individuals, couples, adolescents, substance abuse | No | Private Pay, |
| | | | | Sliding Scale |
| | | | | based on need |
| Barbara Squire Ilfeld, RN, MS, | 1604 Christy Hill Rd | Individuals, couples, group therapy, adolescents, substance | No | Insurance, |
| CNS | Olympic Valley | abuse | | Private Pay |
| Inner Action Therapy Polly | 10956 Donner Pass Rd #360 | Child & adolescent specialist, substance abuse, divorce | No | Insurance, |
| Ryan, MA, MFT | Truckee, CA 96161 | recovery, dual Dx, anger management, grief & loss | | Private Pay |
| Benjamin Kaufman, MD, Inc | 1071 Martis Landing | Children, adolescents, adults, talk therapy, medication, | Yes | Private Pay |
| Adult and Child Psychiatry | Truckee, CA 96161 | substance abuse | | , |
| and Psychoanalysis | | | | |
| Lundholm Conflict | 7836 Pinedrop Ln | Couples, adolescents, individuals; anxiety, depression, grief, | No | Private Pay |
| Management Services Gloria | Tahoe Vista, CA 96148 | trauma, substance abuse, DUI, relationships, mediation, co- | | , |
| Lundholm, MA, LMFT | , | dependence | | |

| Name | Address | Scope of Practice | Spanish | Payment |
|------------------------------|----------------------------|--|---------|-----------------|
| Victoria Mercer, PhD | 1604 Christy Hill Rd. | Teens, adults, elderly, evidence-based practices to treat general | No | Private Pay, |
| Registered Psychological | Olympic Valley, CA 96146 | mental such as mood disorder, substance abuse, behavioral | | Sliding Scale |
| Assistant | | health, serious mental illness | | |
| Mountain Mental Health | 10363 High St. #3 | Individuals, couples, families, adolescents, relationships, anxiety, | Yes | Private Pay |
| Christopher Old, LMFT, | Truckee, CA 96161 | depression, anger management, life skills & stress reduction, | | |
| LPCC | | adventure therapy, CBT, mindfulness and positive psychology | | |
| Nevada County Behavioral | 10075 Levon Ave #207 | Children, adolescents and English or Spanish-speaking adults, | Yes | Medi-Cal or |
| Health Christopher Mausolff, | Truckee, CA 96161 | trauma-focused cognitive behavioral therapy, parent-child | | possible grant- |
| LMFT | | interaction therapy, motivational interviewing, structural family | | funded for |
| | | therapy, attachment-based family therapy. | | non-insured |
| Kimball C. Pier, PhD, LMFT | 11209 Brockway Rd #206 | Individuals, couples, adolescents, families, certified divorce | No | Insurance, |
| | Truckee, CA 96161 | mediator and a special | | Expanded |
| | | Master in mediating with high conflict parents. Healing trauma, | | Medi-Cal, |
| | | yoga therapy and massage therapy. | | Private Pay, |
| | | | | Sliding Scale |
| Play Heals Jackie-Hurt | 10098 Jiboom St. #101 | Adults, children and adolescents, parenting and co-parenting, | No | Insurance, |
| Coppola, LMFT | Truckee, CA 96161 | anxiety and depression | | Private Pay, |
| | | | | Sliding Scale |
| Chelsea Roth, LCSW | 10775 Pioneer Trail #216-A | Children, adolescents and young adults, social skills, life skills | No | Insurance, |
| | Truckee, CA 96161 | | | Private Pay, |
| | | | | Sliding Scale |
| | | | | based on need |
| Anita Spencer, PhD | 12242 Business Park Dr #16 | Adult and some adolescent individual therapy | No | Insurance, |
| | Truckee, CA 96161 | | | Medicare, |
| | | | | Private Pay |
| Karin Sable, LMFT | 3080 N. Lake Blvd #B | Individuals, couples, families, children and adolescents, | No | Insurance, |
| | Tahoe City, CA 96145 | specializing in mood disorders, trauma and anxiety, substance | | Private Pay, |
| | | abuse | | Sliding Scale |
| | | | | based on need |
| Sierra Mental Wellness | 2690 Lake Forest Rd #B | Individuals, families, children, teens, couples and families, | Yes | Private Pay, |
| Group, LCSW, LMFT | Tahoe City, CA 96145 | innovative and traditional approaches to address the identified | | Medi-Cal |
| | | needs of clients. Spanish and English services. | | (Placer Co. |
| | | | | Offices), |
| | | | | Sliding Scale |

| Name | Address | Scope of Practice | Spanish | Payment |
|---|---|---|---------|--|
| Lindsay Simon, LMFT | 1604 Christy Hill Dr. Olympic Valley, CA 96146 | Individuals, couples, family, children, adolescents, adults, mood disorders, anxiety, panic attacks, ADHD, parenting, EFT, CBT | No | Private Pay |
| Dawn Spillman, MA, MFT | 10956 Donner Pass Rd #360 Truckee, CA 96160 | Individuals, couples, family, children, in-depth psychotherapy and short-term therapy | No | Private Pay, Sliding Scale |
| Stacy Stahl, LCSW | 10770 Donner Pass Rd #103 Truckee, CA 96161 | Anxiety, PTSD, eating disorders, relationships, all ages | No | Insurance, Private Pay, Sliding Scale based on need |
| State of California, Department of Rehabilitation | 2489 Lake Tahoe Blvd #4 South Lake Tahoe, CA 96150 | Employment services for adults with all types of disabilities, serving teens 16 and older and adults on a voluntary basis for participants. The DoR provides training, job placement, job coaching, assistive technology and vocational counseling. | Yes | No fee |
| Jan Susman, MFT | 10098 Jiboom St #103 | Individuals, couples, families, teens, children, substance abuse | No | Insurance, Private Pay, Sliding Scale based on need |
| Amy Vail, MA, PsyD | 1604 Christy Hill Rd Olympic Valley, 96146 | Relationally-oriented, solution-focused CB therapy for individuals, families, teens and adolescents. Drug and alcohol use and abuse. Group therapy, Reiki master and energetic medicine practitioner. | Yes | Private Pay; Sliding Scale based on need |
| Rebecca Yops, LMFT | 10232 Donner Pass Rd #2 Truckee, CA 96161 | Teens, couples, postpartum depression/anxiety, OCD, Cognitive Behavioral Therapy | No | Private Pay |

Appendix 6: School-linked & School-based Mental/Behavioral Health Resources (Middle and High Schools)

| Agency or Specific Program | School | Scope of Practice | Lead Agency | Payment |
|--|---|--|------------------------|---|
| Adventure Risk Challenge | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, Sierra | ARC links wilderness to academics, adventure to leadership, environmental science to literacy and confidence to activism. It exposes youth to a range of natural environments and wilderness experiences and inspires the confidence they need to envision and accomplish goals, succeed in high school, attend college and become engaged empowered citizens. | ARC | Private Pay, Sliding Scale |
| AlcoholEdu | North Tahoe High, Tahoe Truckee High | Online program to empower youth to make safer and healthier decisions about alcohol. | TTUSD | No Fee |
| Big Brothers Big Sisters of Nevada County | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, Sierra High | Professionally-supported, one-to-one relationships between youth and caring, responsible adult. Adults offer support to youth's growth and development through nurturing relationships, leading to greater self esteem. | BBBS | No Fee |
| Boys & Girls Club of North Lake Tahoe | Open to all youth 8125 Steelhead Kings Beach, CA 96143 | Youth development services and programs to instill a sense of competence, belonging and influence. Teen programming includes SMART Girls, Money Matters, Keystone, Chop Shop and #weownfridays. | Boys and Girls Club | Private Pay |
| Community Recovery Resources | North Tahoe High, Tahoe Truckee High | Student Intervention Program: 4-week program for first time offenders. Drug Diversion Program/Student Assistance Program: Facilitated by TTUSD this is an 8-week program that focuses on kids caught in/by school who are involved in drugs/alcohol. Adapt: Adolescent drug treatment program that ranges from 3 weeks to 1 year. | CoRR | SIP: Sliding scale; Drug Diversion: No Fee; Adapt: Medi-Cal, Sliding scale |
| EMQ: Placer County Outpatient Mental Health Services | North Tahoe, North Tahoe High | School-linked and school-based services provided with EMQ Families First. | Placer County | No Fee |
| EMQ: TTUSD | Alder Creek, Tahoe Truckee High, Sierra | School-linked and school-based services provided with EMQ Families First. | TTUSD | No Fee |

| Agency or Specific Program | School | Scope of Practice | Lead Agency | Payment |
|---------------------------------------|--|--|---------------------------|--|
| Family Resource Center of Truckee | Open to all youth 11695 Donner Pass Rd Truckee, CA 96161 | Referrals for families and individuals in English and Spanish | FRCoT | No Fee |
| Friday Night Live | Tahoe Truckee High | Truckee High club that focuses on reducing social and retail sources of alcohol and tobacco to youth. The club plans drug and alcohol free fun Friday night activities as well as educational presentations, Red Ribbon Week, surveys students and community members, and implemented the positive norms campaign. | TTUSD | No Fee |
| Gateway Mountain Center | Sierra High, Community School | Eco-literacy, field science and environmental education services for youth school groups, adventure programming, youth development, wellness & mental therapeutic mentoring for atrisk teens. | Gateway Mtn. Center | No Fee for youth for school programs, Private Pay, scholarships |
| Nevada County Behavioral Therapist | Alder Creek Middle, Tahoe Truckee High, Sierra High | Therapy and counseling provided on campus. | Nevada County | Medi-Cal or possible grant- funded for non-insured |
| North Tahoe Family Resource Center | Open to all youth 265 Bear St Kings Beach, CA 96143 | Referrals for families and individuals in English and Spanish. | NTFRC | No Fee |
| Peer Mentor Program | North Tahoe High | High school students are trained to provide one-on-one and group support to middle school students. | TTUSD | No Fee |
| Positively Rolling | Alder Creek Middle | Program designed for middle school aged boys that focuses on leadership through creativity. Themes encompassing substance of character are discussed and rendered via painting and drawing. Introducing and focusing on these themes attempts to instigate and encourage openness, communication, creativity and healthy relationships between students, their peers and members of the community. | TTUSD | No Fee |
| Second Step | North Tahoe, Alder Creek Middle | Character program around social and emotional well-being. | TTUSD | No Fee |

| Agency or Specific Program | School | Scope of Practice | Lead Agency | Payment |
|---|---|--|---------------------------------------|---------------|
| Sources of Strength | North Tahoe, North Tahoe High, Tahoe Truckee High, Sierra High | Comprehensive wellness program that focuses on suicide prevention including bullying, substance abuse and violence. Peer leaders are trained to positively change school cultures around help seeking behavior, codes of silence and perceptions of adult support. | TTUSD | No Fee |
| Tahoe Family Solutions | Open to all youth 948 Incline Way #212 Incline Village, NV 89451 | Children, adolescents, families, individuals, couples. Also, nocost information, assistance and referrals in English and Spanish | Tahoe Family Solutions | Sliding Scale |
| Tahoe Truckee Future Without Drug Dependence | North Tahoe, North Tahoe High, Alder Creek, Tahoe Truckee High, Sierra | Federally-funded community coalition working to prevent substance abuse in Tahoe-Truckee Youth. Focused on prevention- building capacity around substance abuse in the community. Goals are to reduce youth rates and build a community free from drug and alcohol abuse. This includes parent, youth and community education, education in the schools, Rx drug take backs, involvement in creating alternative activities to drinking for youth such as Friday Night Live. | Placer County/ Nevada County | No Fee |
| Tahoe Truckee Youth Suicide Coalition | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, Sierra High, Community School | Suicide prevention and education. The Coalition has largely been promoting the Know the Signs Campaign which advocates community members to identify the signs of potential suicide, ask if the person is thinking about committing suicide and referring the person to services. In September 2015 the Coalition will begin collaboration with Inner Rhythms and students to promote the Know the Signs Campaign in a youth-driven manner. | TTYSP | No Fee |
| Tahoe SAFE Alliance | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High | Crisis intervention and peer counseling for adults, youth and children who have experienced domestic violence, sexual assault, and child abuse. Referrals and resources available for support groups, therapy, legal information, education, and emergency shelter. Offers youth empowerment boys and girls groups in the schools for youth 4th through 12th grade. Youth are referred by counselors but not necessarily due to a domestic abuse situation. | Tahoe SAFE Alliance | No Fee |

| Agency or Specific Program | School | Scope of Practice | Lead Agency | Payment |
|--|---|--|----------------|---------|
| TTUSD School Psychologist | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, sierra High | Psychological services are provided to support students with a variety of academic, social and emotional needs. Services may include assessment for eligibility for special education, intervention recommendations for struggling students and consulting supports for students with social and behavioral needs. | TTUSD | No Fee |
| TTUSD School Counselors | North Tahoe, North Tahoe High, Alder Creek Middle, Tahoe Truckee High, Sierra High | Provide a comprehensive counseling and guidance program for students; consult and collaborate with teachers, parents and staff to enhance their effectiveness in helping students and provide support to other school educational programs. | TTUSD | No Fee |
| TTUSD Wellness Centers | North Tahoe High, Tahoe Truckee High, Sierra High, Community School | Single point entry to connect students to supportive adults and access wellness services including linking students with community resources to address physical, mental and emotional concerns. | TTUSD | No Fee |
| What's Up Wellness Check Ups (Columbia University Teen Screen) | North Tahoe High, Tahoe Truckee High | Computer based questionnaire offered to all 10th graders that screens youth for mental illness and suicide risk. | TTUSD | No Fee |

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