



QUALITY COMMITTEE AGENDA

Tuesday, April 5, 2016 at 12:00 p.m.
Tahoe Conference Room - Tahoe Forest Hospital
10054 Pine Avenue, Truckee, CA

1. **CALL TO ORDER**

2. **ROLL CALL**

Greg Jellinek, M.D., Chair; Karen Sessler, M.D., Board Member

3. **CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA**

4. **INPUT – AUDIENCE**

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. **APPROVAL OF MINUTES OF: 2/9/2016 ATTACHMENT**

6. **ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION**

6.1. **Quality Committee Charter and Goals 2016 ATTACHMENT**

The *Quality Committee Charter and Goals 2016* were approved by the Committee at the February 9, 2016 meeting. Informational for reference during the meeting if needed.

6.2. **Patient & Family Centered Care (PFCC)**

6.2.1. **Patient & Family Advisory Council Update ATTACHMENT**

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC) and next steps for PFCC.

6.3. **4th Quarter 2015 BOD Quality Dashboard ATTACHMENT**

Review the quality dashboard and plans of correction for any identified outliers.

6.4. **HCAHPS Star Rating Report ATTACHMENT**

The Centers for Medicare & Medicaid Services (CMS) has developed HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) star ratings to make it easier for consumers to use the information on the Hospital Compare website and to spotlight excellence in healthcare quality. A review of the 4/1/14 through 3/31/15 CMS Star Rating Report and plans for improvement.

- 6.5. **Credentialing & Peer Review Process**ATTACHMENT
Review the Medical Staff credentialing, privileging, and peer review process to gain an understanding of this function.

- 6.6. **Accreditation Association for Hospitals and Health Systems**ATTACHMENT
AAHHS was founded in February 2014 to help small hospitals, surgical specialty hospitals, and critical access hospitals and health systems better serve their community through accreditation, education, and research. AAHHS is in the process of obtaining deemed accreditation status from CMS and has offered to provide a free ‘mock’ survey at TFH and IVCH in June 2016. A review and discussion of the AAHHS survey as part of our HFAP preparation. The unannounced triennial HFAP survey will be in the spring of 2017.

- 6.7. **Patient Safety Report**ATTACHMENT
A review of the National Quality Forum Endorsed Set of 34 Safe Practice and report on process improvement activities within each category.

- 6.8. **Community Education**
The Committee will discuss forums to educate the community regarding the Quality and Service provided at TFHD.

- 6.9. **Board Quality Education**ATTACHMENT
The committee will review and discuss topics for future Board quality education.

- 7. **REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS**

- 8. **NEXT MEETING DATE**
The date and time of the next committee meeting, Tuesday, June 14, 2016, will be proposed and/or confirmed.

- 9. **ADJOURN**

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District’s public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Clerk of the Board at 530-582-3481 at least 24 hours in advance of the meeting.