



QUALITY COMMITTEE AGENDA

Thursday, February 1, 2018 at 9:00 a.m.
Eskridge Conference Room, Tahoe Forest Hospital
10121 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL

Alyce Wong, RN, Chair; Charles Zipkin, M.D., Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 12/12/2017 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. Quality Committee Charter ATTACHMENT

BOD Quality Committee Charter was approved on November 30, 2017 and available for reference during the meeting.

6.2. Quality Assurance Process Improvement (QA/PI) Plan..... ATTACHMENT

Review the QA/PI Plan 2018, discuss the priorities for 2018, and recommend approval to the full BOD.

6.3. Patient & Family Centered Care (PFCC)

6.3.1. Patient & Family Advisory Council Update ATTACHMENT

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.3.2. Patient Experience Presentation

Identify patients that may be interested in sharing their healthcare story at an upcoming TFHD Board of Directors (BOD) or BOD Quality Committee meeting.

6.4. ABD-10 Emergency On-Call policy ATTACHMENT

Review policy, discuss any necessary changes, and refer to the Board of Directors for final approval.

6.5. General Acute Care Relicensing SurveyATTACHMENT

Discuss the 2018 unannounced GACH Relicensing Survey (GACHRLS). The purpose is to promote quality of care in hospitals, verify compliance with State regulations and statutes, and ensure a program wide consistency in the hospital survey methodology. The GACH Relicensing Survey was implemented on March 1, 2016 and merged California’s licensing regulations and statute requirements with elements of the former stand-alone Medication Error Reduction Plan (MERP) survey and Patient Safety Licensing Survey (PSLS) into one survey process.

6.6. Quadruple Aim

Provide update on the employee engagement and physician engagement survey action plans. Discuss how to incorporate the Quadruple Aim tenets in our Foundations of Excellence model.

6.7. Own the Bone.....ATTACHMENT

TFHD achieved “Star Performer” status on the American Orthopedic Association’s Own the Bone program. You can read more about the program at <http://www.ownthebone.org/>.

6.8. Board Quality EducationATTACHMENT

The Committee will review and discuss topics for future board quality education. Identify best practice topics for review at future meetings.

- a. Pugh, M. (2011). How to Ensure Quality (Chapter 5) *Healthcare Governance: A Guide for Effective Boards*. Chicago, IL: Health Administration Press
- b. The Joint Commission (2017). The essential role of leadership in developing a safety culture. *Sentinel Event Alert*, 57.

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District’s public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.