

QUALITY COMMITTEE AGENDA

Thursday, February 21, 2019 at 10:00 a.m. Eskridge Conference Room, Tahoe Forest Hospital 10121 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL Charles Zipkin, M.D., Chair; Alyce Wong, RN, Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 08/09/2018 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. Safety First

- **6.2. Quality Committee Charter**......**ATTACHMENT** Board Quality Committee Charter was approved on November 30, 2017 and is available for reference.

6.4. Patient & Family Centered Care

- 6.4.1. Patient & Family Advisory Council (PFAC) Update An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).
- 6.4.2. TFHD PFAC Video

Committee will review PFAC video highlighting the program at TFHD.

6.5. Patient Safety

- **6.5.2. High Reliability Organization (HRO)** Committee will receive a status report on HRO education and next steps.

- **6.5.3.** Low Volume Policy (MSCP-11)ATTACHMENT Committee will receive an update on the plan for Medical Staff to review the policy and follow up with the board.

6.7. Performance Excellence Boards

Quality Committee will review new performance excellence board quality metrics.

6.8. Board Quality EducationATTACHMENT

The Committee will review the educational article listed below and discuss topics for future board quality education.

6.8.1. California Future Health Workforce Commission (2019) Executive Summary: Meeting the Demand for Health.

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting, Tuesday, May 14, 2019 at 12:00 p.m. will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.