



Board Informational Report

By: Harry Weis
CEO

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I want to thank our entire team for the tremendous hard work they have performed during the Holiday Season and also during the return of a more normal winter. The community came out in large numbers last week to visit TFHS as there was no electricity, no stores, restaurants or gas in the region for a period of time.

We are targeting to have an in-house team available by the end of January to answer all phone calls for the health system not answered via our computer software directional system. We believe this will be a quality improvement for all relative to how our phones are answered.

We would especially like to acknowledge Jayne O'Flanagan's 43 years of dedicated service to Tahoe Forest Health System, covering many positions in our health system and for the last many years serving as our Chief Human Resource Officer. We are asking Alex MacLennan to serve as the Interim CHRO until a permanent CHRO is named.

Dr. Peter Taylor has agreed to be the sole shareholder for Tahoe Forest Medical Group, our "friendly Professional Corporation" which will allow us to employ physicians should they ask to be employed instead of having an independent contractor relationship with us. This will take us a few months to put all of the details together.

Related to our Physician Services makeover, one of our 6 critical strategies, we are pursuing applications for 3 of the 4 Rural Health Clinic (RHC) sites we would like to have operational. These three are first in our 3 story medical office building across the street, our IM/Cardiology office practice and our second floor clinic at IVCH. The fourth RHC site will be in our Cancer Center.

Also related to our Physician Services makeover, we are gearing up to meet with each of the physicians who may be relocated to a more appropriate space to address current and future space needs.

Tahoe Forest Healthcare Services, our management service organization, began operations smoothly on 1/1/17 and had its first payroll on 1/13/17.

Additionally regarding our Physician Services makeover, we are now starting to move on a timeline to fully affiliate our independent OB/GYN group with Tahoe Forest Health System.

In our critical "just do it" strategy regarding improving financial performance, Karli Epstein has accepted the Executive Director of our Incline Village Community Hospital Foundation. She has great philanthropic experience.

We are working to transform both of our philanthropic foundations as philanthropy is a critical cash flow resource for great healthcare systems.

We are actively looking to recruit a full time Neurologist, GI Specialist, and two Family Practitioners. We are reviewing several GI candidates now.

Our leadership team is focusing on planning and strategy as we prepare to meet with the Board of Directors in February to review where we have been and what may need refinement in the future.

We will be bring forward changes in healthcare to the Board as they surface. We continue to monitor all federal and state changes and expect that we will be more active and vigilant in the coming months and years in this area.