



Board Informational Report

By: Harry Weis
CEO

DATE: 4/19/16

The month of March is yet another strong volume month for TFHD. Again approximately 70% of TFHD activities come from outpatient medical care, when the average US hospital may only have 40 to 45% from outpatient medical care. As healthcare becomes more proactive versus reactive in keeping residents well, the outpatient percentage will grow across CA and the US.

Important Activities:

We are preparing for a variety of community discussions on healthcare that will be in multiple formats. We have a new program entitled Mountain Health Today which will be available soon, so we ask that you watch for this.

We are preparing for several important Town Hall days with all employees and physicians to share important past, present and future activities.

We have worked hard in the last 60 days to place our Orthopedics medical practice on a strong foundation for the future and these efforts have created a close alignment between North Tahoe Orthopedics and TFHD. We believe that working closely together we will be able to serve our resident and visitor needs much better.

We have also focused on creating a sustainable business model and foundation for our large outpatient Rehab program. Here we seek to be better able to serve all residents and visitors and to have a strong platform for growth as applicable. Here we are working with Agility Health to assist us in many clinical and operational improvements.

One of our six Critical Strategies is our hospital wide electronic health record strategy to have a single record across all outpatient and inpatient settings. This project remains ongoing and is critical to our proactive model of care where we believe it will improve quality outcomes and reduce the cost of care. How can this happen? For example, when completed we can know all tests or procedures and the medical history of each patient much better allowing us to avoid unnecessary duplication of expensive tests and to pin point the best treatment plan for each patient much quicker.

Additionally yet another of our six Critical Strategies is our Care Coordination and Patient Navigation strategy. This strategy also helps in a material way with the new proactive model for healthcare and is focused on helping patients get well and stay well, ever improving their health status. We hope to go live with this important strategy in the second half of this calendar year and we have already started our Care Coordination program. The goal of Care

Coordination program is to reduce ED visits for medical issues and to reduce inpatient hospital admissions for medical issues as well. All of these acts improve the quality of life for each resident and lower the cost of healthcare delivered here.

Other areas of critical follow up by me and my team are:

We are continuing to research outmigration from several angles and are planning to bring a fresh report on outmigration to the Board within the next 2 months. We do believe full implementation of our 6 critical strategies will greatly assist in lowering outmigration in future periods.

Important Objective – getting to know the TFHD team and the Community.

My team and I continue to meet with many individuals in our community in one on one and group settings as we work to listen to their views of our strengths and weaknesses and to share that we are committed to the highest ethics, quality and compassion in all we do, working to develop many new relationships in our community and region.

We are also meeting with other healthcare providers/healthcare systems throughout the region to become acquainted and to contemplate areas of collaboration as well as each of us focus on unmet needs in healthcare.

Legislative activities:

My team and I continue to be very active in monitoring all new state and federal legislation for positive or negative impacts.