



Board Informational Report

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CEO

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Finance Strategies:

Our overall volume and revenues continue to be quite strong in the first month of the new fiscal year with actual being approximately 10% higher than our budget! This trend is on top of an overall 28% approximate growth rate in our previous fiscal year.

People Strategies:

We have now completed nineteen very well received team member Town Hall meetings with the largest aggregate attendance versus any prior year. There is a clear noticeable positive directional change year over year from these important feedback meetings.

Overall, the very large change of an increasing number of employed physicians is moving forward quite smoothly, all things considered, with changeover dates assigned for applicable physicians or groups.

We have made some real strategic progress in creating a larger more closely aligned physician team that honors each person for greatly improved long-term results.

Service Strategies:

The week, the District was approved for its second rural health clinic (RHC) for the Internal Medicine/Cardiology clinic in the Old Gateway Center. We are really excited for this positive change. We still await our RHC site visit at the Incline Health Center. In several months, we will be submitting for the second floor of the cancer center to all become an RHC as well.

In addition to monthly updates on each aspect of our current Strategic Plan from many of our C-Suite leaders, a detailed update of the Strategic Plan will be provided in October to the board.

Quality Strategies:

Our commitment to improving the quality of care we provide year over year continues with very focused efforts and reports to the board periodically throughout the year. Our patients are the central focus in all we do!

Growth Strategies:

We will be a prominent sponsor with high visibility at a Tahoe Fund event on August 19, along with Barton Health as our two health systems cover the 360 degrees around the Lake Tahoe Region.

We are also meeting with the leadership of the hospitals to the north and to the south and east of our health system to collaborate on ways to serve the region better.

Construction continues on schedule for the third floor of the medical office building and on the 2nd floor of the Cancer Center for new patient exams rooms and provider services space.

We are making great progress on leasing Monday through Friday parking spaces at local businesses in Truckee, as we are really short on patient and employee parking on our main campus. We will have two shuttle buses take our employees back and forth Monday through Friday so that we are freeing up more patient parking until a parking structure can be built on our campus.

We also continue our strong focus on workforce housing, a critical need by team members in our health system. We are partnering with important, large community employers and are hopeful within 3 years or so, we will have something substantial to share with our team members regarding new legitimate opportunities to live and work in Truckee.

We also continue to be very focused on Nevada, California and other regional or federal healthcare legislative changes that could harm or help our health system, coupled with how we can improve both healthcare in America and the quality of life for all Americans.