



Board Informational Report

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President and CEO

DATE: 8/16/22

Our volumes year over year on a total system basis appear to be relatively flat. Last fiscal year, we had one of the lowest year over year growth rates, at roughly 7%, we have seen in the last seven years.

As our physical plant capacity is limited, so high annual growth rates are a large challenge for us.

The bottom line was negative for the Health System in July. Our top lines revenues through August 16 appear below budget year to date as well so we will watch and manage this carefully as the fiscal year progresses.

The highest level of inflation in more than 40 years is placing a strain on our health system, as well as all health systems, businesses and families across the US.

Improving patient access is a major focus for our team with our space limitations. I have shared over the past year that my largest multi-year concern for the future is having enough clinic office space and the number of providers available to meet the growing demand each year into the future for provider office visits. We apologize for any slow appointment access and we are working diligently each week to make all possible improvements.

We are pleased to have some new primary care physicians join our team. For our community readers, please call 530-582-6205 to schedule new primary care physician providers who are joining us in the second half of this fiscal year.

The healthcare industry expects to see a growing shortage of healthcare workers and physicians each year for many years to come. These growing shortages are due to individuals retiring, increased healthcare services demands, individuals leaving the industry, and an undersized supply of new graduates.

We have made several adjustments each year to improve recruitment and retention for our team!

Our regional Workforce Housing Agency is progressing nicely and is updating its very focused long-term plan to help workers in all of our partner agencies find new solutions for housing.

We are also grateful for the increased philanthropic support directed towards our two philanthropic foundations from caring donors who are recognizing that “next to our families, timely access to great healthcare is one of the most precious gifts on this earth!”

We are seeing rapidly growing healthcare system operational and financial stress in the Reno and Carson City region. We expect to see many additional regions in and outside of California experiencing healthcare system stress in 2023 and beyond. We never take the future for granted as we focus on strong sustainability.

We are pleased to be offering four Town Hall sessions in late August where all team members are invited to attend. These important, dialoging and engaging sessions should prove really helpful and informative.

On the COVID front, it is nice to see the daily positive lab tests for our 3 county region at the lowest levels in at least 7 months.

Dr. Gary Gray has been serving as our busy full time Interim CMO for 3 months as of the date of this memo. He has gathered a lot of information and thoughts that will help in material ways in the months and years ahead.

Our CMO search continues as we continue to look nationwide for skilled and experienced CMO candidates who can greatly assist in further strategic progress

There are several federal and state laws we are actively dealing with that are increasing the cost of healthcare and increasing the administrative burden on healthcare. Several of these topics will be covered at our August Board meeting. Some of these new laws will likely be more challenging than some healthcare systems can handle.