



Board Informational Report

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President and CEO

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The months of January, February and March (month to date) have been very strong overall for the health system relative to volumes and the associated revenues. We still estimate our year over year system wide volume growth is in the 15% range after eight months; however, our growth in provider office visits is negligible year over year.

Our leadership team has been very active in defining a long list of action steps that directly relate to the Strategic Priorities and Objectives from the newly approved three-year Strategic Plan. These efforts are to improve patient access and experience, to make sure our business and clinical model of care is further optimized and that we continue to improve our quality and safety of patient care we provide plus many more critical action topics.

Every 40 to 60 years since the Declaration of Independence by our country, our country has experienced major economic, societal and regulatory stress. We are presently in a current 40 to 60 year window of time and if history is any teacher, major changes are and will occur again.

We are working hard to make sure our health system vigorously pursues its Vision Statement, which sets a very “high bar” of overall performance for our health system for years to come!

We are pleased to see new COVID-19 positive lab test results are declining rapidly every week in our tri-county primary service area. We have seen the daily positive lab tests go from over 90 per calendar day in January to just slightly over 4 per day in the past week. We want to see further declines relative to this disease over the next several weeks.

We want to say a special thank you and best wishes for the future to Judy Newland, our Chief Operating Officer, who is retiring at the end of the month after more than 42 years of progressive service to patients in our region and to our health system!

We are making our third set of focused pay adjustments for our healthcare team since July 1, 2021 to improve function, structure and to continue to be the best employer for more than 75 miles around.

We regret to report our new full time Chief Medical Officer (CMO) candidate has declined to come to TFHS. Our physician leadership needs to properly support our patients and our physicians has doubled over the last six years. We want to be responsive to these rapidly changing needs. I will likely need to name an Interim CMO as we continue to search for the right experienced candidate so that we are supporting our patients and medical staff better each year in the future.

We are holding two Manager and Director Leadership retreats in March. These are valuable to reengage with our leadership in-person and to receive input from them relative to the future of this health system.

Our Workforce Housing Agency that we partner with is also holding a retreat this week to really focus on the best path(s) to hopefully partially solve critical workforce housing related needs in this region for the future as well. We are also looking to see if there are any valid lower cost fuel options for our workforce that is being hit hard by rising fuel costs.

As we continue to develop increased space for our patients growing needs, we are looking to optimize all existing buildings where possible, before we build new expensive space. Events around the US and the world will likely drive up further, the cost of building materials and labor for construction for years to come. Our specific location makes building costs much higher than in downtown San Francisco, Sacramento and in the Reno area.

We will be honoring our physicians for Doctors Day on March 30! We thank them for their invaluable service and we honor and value all healthcare workers!

We are active on many pieces of state or federal regulations as much change is on the horizon in this sector as well.

Our team is very grateful for more than six years of exceptional change performance and we value every month and year that demonstrates these positive changes.