

Board Informational Report

By: Harry Weis DATE: 8/18/17

CEO

Our health system overall is experiencing a busy summer (strong patient volumes) with no "shoulder season" drop off this year. We are grateful patients are choosing us in larger numbers and that our team is here to serve their healthcare needs!

Our team is also very active making repairs or improvements from the heavy winter last year so that we are more capable of dealing with a tough winter this year or in future years.

The focus on the EPIC go live on November 1 with the multiple business related software completion and go live work is a very large and major focus on our team at this time! This one topic is one of the most challenging topics any health system ever takes on in the life of a health system, as it's very stressful and extremely challenging. This change will be challenging to our physician team as well, as we begin the journey on hospital patients to activate computerized physician order entry (CPOE), a new model for physician electronic patient charting in the history of our health system. Our team is committed to doing a great job on this difficult task and its taking on a very large amount of everyone's time in the recent past and for many weeks in the future.

Our Finance team is hard at work on a new operating and capital budget for FY 18 and a separate 10 year financial forecast that will consider our critical elements of our draft Master Plan that reaches out very likely 10 years as well. We are hoping to have the operating and capital budget for FY 18 ready for the September Board meeting.

We have a new external audit firm this year and so our finance team and others are busy making sure all of this change process goes smoothly plus the normal hard work associated with an annual external audit.

As we shared at a recent board meeting on a sheet at the very end of our draft Master Plan presentation, we have approximately 32 other critical "project managed" projects here at Tahoe Forest. This is clearly the largest volume of positive critical changes for our health system since its inception, as market and regulatory forces aren't sitting still externally as our team works hard to make our facilities, programs and business structures are properly designed and performing to give us the required "tight alignment" across physicians and all other team members for critically needed health system nimbleness and long term success in the rapid change era that lies ahead.

We have many, many positive actions underway which will help the health system long term serve our region better and only one example is new board member(s) being added future Board consideration at both our Incline and Tahoe Forest philanthropic foundations.

We have new physicians and mid-level healthcare professionals joining our health system and our CMO Dr. Coll will share more on these important developments.

I appreciated the opportunity to have more community event engagement across our region this month which is highly valued including outlying communities.

Also we are happy to share that we now have 4 additional TV shows available for a total of 6 TV shows for a wide regional audience, our program entitled, "Mountain Health Today"! These can all be found 24/7 our website www.tfhd.com.

As we've shared in the past we remain very active at the state and federal policy level to assure that healthcare and more specifically district hospitals such as Tahoe Forest can be optimally sustainable for many years into the future!