



## Board Informational Report

**By: Harry Weis**  
President and CEO

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The overall health system volumes have been very strong in fiscal year 2022 in the months of January, February and March. March set a lifetime record for gross revenues in a single month. I would estimate at this early stage that we are running approximately 8% higher fiscal year to date versus this same time last year. The month of April is a bit slower than the previous three months, but we will see how the second half of April performs.

Provider office visit year over year growth is not happening as we had hoped as we have had some providers retire (we value their years of service and well-earned retirement) and others leave the area to be with key extended family members. We are always very careful on the next replacements and even with recruiters assisting us, the length of time to find physician replacements is lengthy.

We are not aware of any employees or physicians who left our team to join the new hospital that opened in Reno on April 4.

We are hopeful COVID-19 will continue to rapidly decline in our tri-county focus area and that it will continue to decline in California, Nevada and in the US as well.

For the first 22 months (through 12/31/21) of the pandemic, we experienced 7 positive lab tests per calendar day. In January as we all might guess, they accelerated to 87 positive lab tests per calendar day, in February it dropped to 18.2 positive lab tests per day, in March it dropped to 3.7 positive lab tests per day and as of April 18, in the month of April its averaging 3.5 positive lab tests per day. We would like to see a much more significant decline in new cases in our region.

So far, since the pandemic began, 542 team members have tested positive to COVID-19 with nearly half of this number occurring in the month of January of this year.

We are thrilled to be an official Level 3 Trauma Center at Tahoe Forest Hospital as of March 11, 2022. This is a great team achievement after many months of hard work.

Dr. Gary Gray will be our interim Chief Medical Officer (CMO) to increase the hours of CMO leadership services available for physician services beginning on May 16. We continue to use internal and external resources to look for quality, experienced physician CMO leaders for our growing organization.

Separately, we have many team members who are working had on a new labor contract with our represented employees. We hope to finish these efforts in the next several weeks.

All categories of expenses have continued to rise rapidly for our team and people all over America. TFHS has made at least 3 financial adjustments this fiscal year to help many of our team members out and to continue our leadership role as a best place to work employer for many miles around.

We look forward to honoring team members with our new successor program to the Employee of the Month program. Our first event to honor employees regarding this new program will be this week! More team members will be honored per year with our new program.

We are also excited to report that we will have at least two days of in-person Town Halls in the next several weeks versus.

We respect that we always have many items to improve on and these events really help us receive value input.

We have also held two focus groups with our physicians to learn what is going well and areas for improvement too. We will be holding more engagement meetings of this type as well.

We hope to have a presentation on the latest updates on our partner workforce housing agency at our May board meeting. The cost of rent and housing has really skyrocketed over the last two years. Access to affordable housing will continue to be a very important complex topic for us to work on for years into the future.

Our official Master Plan was submitted to the Town of Truckee on March 11<sup>th</sup>. It is really important that each step in the process regarding this topic moves along on time, as this Master Plan is about serving our growing patient needs better each year. It is not about us. Time is of the essence here.

The number of important projects or important matters that our team is dealing with right now is a lot and it's been growing each year. So it is really important that every knows we are in a super heavy multi-tasking mode for quite some time into the future.

We continue to actively dialog and engage on many new proposed state laws or ballot initiatives and federal matters as well. Based on the content of many of these new items, we will need to be very vigilant for the longer-term future.