



SPECIAL MEETING OF THE BOARD OF DIRECTORS ACTION MINUTES

Thursday, December 11, 2014 at 12:00 p.m.
Community Room, Tahoe Truckee Airport
10356 Truckee Airport Rd., Truckee, ca 96161

1. **CALL TO ORDER**

The meeting was called to order at 11:58 a.m.

2. **ROLL CALL**

Directors Chamblin, Jellinek, Mohun, Sessler, and Zipkin were all present.

Staff Present:

Bob Schapper, Chief Executive Officer (CEO); Ginny Razo, Chief Operating Officer (COO); Judy Newland, Chief Nursing Officer/IVCH Administrator; Jake Dorst, Chief Information Officer; Patricia Barrett, Executive Assistant/Clerk of the Board

3. **CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA**

No changes made.

4. **INPUT – AUDIENCE**

Director of Community Development, Ted Owens, introduced Tom Gemma with the Tahoe Truckee Unified School District and thanked him and superintendent Leary for their assistance and support of the Hospital District in a transitioning to live streaming meetings at the School District location.

INPUT FROM EMPLOYEE ASSOCIATIONS

None provided.

5. **OPEN SESSION**

Maia Schneider, contractor, provided a summary of expectations for the December 11, 2014 Special Meeting of the Board of Directors focused on the Community Health Needs Assessment presentation and introduced Caroline Ford, M.P.H. with the Tahoe Forest Health System Wellness Neighborhood. The Community Health Needs Assessment process has been underway for approximately 10 months with the preliminary findings being presented to the Board.

5.1. Community Health Needs Assessment Presentation

Results from the 2014 TFHS Community Health Needs Assessment were presented. The 2014 assessment was performed to gauge the community's current health care needs in the medical service area of TFHS, and is provided as an update to the 2011 health assessment.

Background related to the assessment process and summary of work with community partners was provided.

The following presenters were introduced:

- John Packham, Ph.D. University of Nevada School of Medicine
- Wei Yang, M.D., Ph.D., M.S. University of Nevada, Reno Community Health ...Sciences, Nevada Center for Health Statistics and Informatics

- Victoria Mercer, Ph.D., Private Practice
- Carrie Weinrobe, with the health communities institute was introduced.

Dr. Packham shared that he has done approximately a dozen of these surveys and has never experienced a more engaged community. Dr. Packham presented the results of the 2014 Household Survey, and Preliminary Mental/Behavioral Health and Youth Health Needs Assessments of the Tahoe Forest Health System Service Area.

Related details:

- 402 surveys completed between July 10 and August 4, 2014
- 68% completed by phone, 32% on-line
- Final data have been weighted to adjust for the age, gender, and racial and ethnic distribution of the sample versus Census Bureau estimates of population characteristics
- Maximum statistical margin of error for the sample-wide results (N=402) is approximately +/- 4.9% at the 95 percent confidence interval
- Numerous questions benchmarked against data from the 2011 TFHS household survey (N=457)
- Total percentages for many questions do not equal 100.0% due to rounding and respondents who indicated that they were “not sure” or “prefer not to answer”

Discussion took place related to the rates of alcohol consumption in our community.

Meeting recessed at 1:32 p.m.

Meeting reconvened at 1:44 p.m.

Inquiry made as to how contact lists and phone numbers were obtained. Maia Schnieder provided a summary of the various methods used by the vendor to compile the lists.

Presentation of the survey data results continued. It was noted that TFHD was the first in the state of California to include e-cigarette questions as part of the survey.

Director Mohun left the meeting at 1:58 p.m.

Discussion took place related to immunization trends.

Director Mohun rejoined the meeting at 2:07 p.m.

Dr. Mercer provided data related to Mental/Behavioral health. Discussion took place regarding substance abuse in our area.

Discussion took place regarding senior services, Alzheimer care and respite care. The TFHD community falls into the Reno and north California regions for these services.

Discussion took place related to further analysis or reports that may be obtained or pursued based on the data provided.

It was reported that starting in January several community outreach meetings will take place to share the data compiled. A web based resource is being reviewed that will be easier for a lay person to understand.

It was reported that benchmarks will be identified for each of the community programs.

Director Jellinek departed the meeting at 3:30 p.m.

It was noted that it is a regulatory requirement to conduct a community needs assessment every three years.

Discussion took place regarding the perceived out-migration of patients.

The CEO provided background related to data collection process done in conjunction with the Medical Staff; noting the collection is not isolated to the wellness neighborhood.

Director Jellinek rejoined the meeting at 3:39 p.m.

Discussion took place regarding concerns with the pricing of healthcare and access to insurance. Work is being done on consultants, Kaufman Hall, related to these topics and will likely be reported to the Board in February. The Kaufman Hall report will get into more detail based on service lines related to out-migration as well.

Dr. Yang shared that he has access to the entire Nevada utilization data as well as TFHD. TFHD retention is high compared against rural and other critical access hospitals.

Ms. Ford requested Board approval to move forward with a community health program and pursue additional data. It was noted that the Board has formed, but not yet populated, a Community Benefit Committee which will provide a perfect venue to develop the improvement plan.

The community health program will be agendaized for the 12/16 Board meeting for follow up.

Director of Marketing confirmed for the Board that she and Ms. Ford meet frequently to discuss how best to disseminate information. Information will be broken down into smaller data points for sharing with the public.

The challenge for the Board will be to look at current budget and programs and look at opportunities for funding for areas identified in the data. Recommendations will be presented to the Board to assist with making policy decisions related to the new goals and budget needs over the next 2 – 3 years.

6. Adjourn

Meeting adjourned at 4:01 PM.