



QUALITY COMMITTEE AGENDA

Tuesday, October 20, 2015 at 12:00 p.m.
Human Resources Conference Room, Tahoe Forest Hospital
10024 Pine Avenue, Truckee, CA

1. **CALL TO ORDER**

2. **ROLL CALL**

Greg Jellinek, M.D., Chair; John Mohun, Board Member

3. **CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA**

4. **INPUT – AUDIENCE**

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. **APPROVAL OF MINUTES OF: 8/20/2015 ATTACHMENT**

6. **ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION**

6.1. **Quality Committee Goals 2015 & Charter ATTACHMENT**

The *Quality Committee Charter and 2015 Goals* were approved by the full board at the June 30, 2015 meeting. Informational for reference during the meeting if needed.

6.2. **Patient & Family Centered Care (PFCC)**

6.2.1. **Patient & Family Advisory Council Update**

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.3. **TFHS Website Quality Information Update**

Committee will review and provide input related to the Tahoe Forest Health System website quality information.

6.4. **National Healthcare Quality Week**

Healthcare Quality professionals at Tahoe Forest Health System join those around the nation in celebrating **National Healthcare Quality Week, October 18-24, 2015**. The week highlights the influence of healthcare quality professionals in achieving improved patient care outcomes and healthcare delivery systems. Healthcare quality professionals ensure their facility meets specific requirements set forth by accrediting bodies for healthcare organizations and programs, such as Healthcare Facilities Accreditation Program (HFAP), Centers for Medicare & Medicaid Services (CMS), California Department of Public Health (CDPH) and Nevada Healthcare Quality & Compliance (HCQC).

6.5. Lean Training Program

An update will be provided about the Lean training program that TFHD staff has been participating in. This has been funded through a grant from the National Rural Health Resource Center and the CHA Flex Grant.

6.6. Beta Disclosure & Communication Program

The Committee will be provided an updated on the lessons learned at this program including the Care for the Caregiver program.

6.7. BETA Zero Harm Program Recognition

BETA Healthcare Group is focused on improving reliability and reducing risk exposure. As Partners in Patient Safety, BETA provides their members the opportunity for significant reductions in their contributions. The **Quest for Zero** patient safety program offers a tiered approach to this award in Obstetrics and the Emergency Department.

6.8. Annual Board Policy Review

6.8.1. ABD-20 Patient Satisfaction

6.9. Board Quality Education

The committee will review and discuss topics for future Board quality education.

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS**8. NEXT MEETING DATE**

The date and time of the next committee meeting will be proposed and/or confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.