



2026-10-13 Joint Town Council and Tahoe Forest Hospital District Meeting

October 13, 2026, 5:30 PM

Town Hall – Administrative Center

10183 Truckee Airport Road, Truckee, CA 96161

Meeting Book - 2026-10-13 Joint Town Council and Tahoe Forest Hospital District Meeting

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Joint Town Council and Tahoe Forest Hospital District Meeting Agenda

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Comments sent through the public comment form before 2:00 p.m. will be distributed to Town Council, Tahoe Forest Hospital District Board Members, Town Department Heads, and posted for public view by 2:30 p.m. [Submit Public Comment to Council](#). [TFHD Public Comment](#)

If you would like to view the live meeting or speak on an agenda item, you can access the meeting remotely:

Please use this zoom link:

https://app.zoom.us/jc/8799389576/join?ref_from=launch&pwd=bXFTRDjtSlcwTWImck1GeGk2RkIDZz09&fromPWA=1

Or join by phone:

If you prefer to use your phone, you may call in using the numbers listed:

Phone Number: (669) 900 6833 or (669) 444 9171

Meeting ID: 879 9389 9576

Passcode: 6469051

1. **Call to Order**

2. **Roll Call:**

Town of Truckee: Council Members Dave Polivy, Lindsay Romack, Jan Zabriskie, Vice Mayor Courtney Henderson, and Mayor Anna Klovstad.

Tahoe Forest Hospital District: Board Members Mary Brown, Dale Chamblin, Alyce Wong, Vice Chair Dr. Robert Darzynkiewicz, and Chair Michael McGarry.

3. **Pledge of Allegiance**

4. **Public Comment:** This is an opportunity for members of the public to address the Council or Board on items that are not on this agenda. Please state your name for the record. Comments are limited to three minutes. Under state law, the Council or Board cannot take action on an item not on the agenda. The Council may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. **Joint Meeting**

5.1. Tahoe Truckee Homeless Action Coalition Recommendations for Continuation of the Pilot Navigation Center and Year-Two Funding Recommendation

Recommendation: That Town Council and Tahoe Forest Hospital District:

Truckee Town Council

- A. Accept Tahoe Truckee Homeless Action Coalition's (TTHAC) recommended continuation of the Navigation Center at the current Deerfield location for another year and continue to refine the Good Neighbor Policy.
- B. Accept TTHAC's funding recommendations and Authorize the Town Manager to execute a contract with Nevada County, in an amount not to exceed \$235,000 in one-time funds for Year-Two operations of the Navigation Center
- C. Authorize budget adjustment up to \$235,000 from General Fund excess revenues over expenditures to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.
- D. Direct staff to work with Nevada County, Placer County, the TTHAC Neighborhood Representative and Tahoe Forest Hospital to define "surge model".
- E. Provide staff with direction regarding future year funding parameters.
- F. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting the Navigation Center, local businesses, and Coldstream neighborhood.
- G. Direct staff to work with TTHAC partners to convene three meetings throughout the next 18-month period for the TTHAC group to monitor navigation center success and problem solve any challenges. Meeting dates would be approximately February 2027, June 2027, December 2027.

Tahoe Forest Hospital District

- A. Authorize the President & CEO to execute a contract with Nevada County, not to exceed \$235,000 to support Year-Two of the Navigation Center to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.
- B. Direct staff to bring forward a mid-year budget adjustment aligned with the Board's strategic priorities.
- C. Support defining a "surge model" in conjunction with Nevada County, Placer County, the TTHAC Neighborhood Representative and the Town of Truckee.
- D. Support the development of future year funding parameters.
- E. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting TTHAC in convening three meetings throughout the next 18-month period.

6. Adjournment

Truckee Town Council:

To the next regular meeting of the Truckee Town Council, October 27, 2026, 5:00 p.m. at Town Hall, 10183 Truckee Airport Road, Truckee, CA.

Tahoe Forest Hospital District:

To the next regularly scheduled meeting of the Board of Directors of Tahoe Forest Hospital District is October 22, 2026, at Tahoe Forest Hospital – Eskridge Conference Room, 10121 Pine Avenue, Truckee, CA, 96161. A copy of the board meeting agenda is posted on the District's web site (www.tfhd.com) at least 72 hours prior to the meeting or 24 hours prior to a Special Board Meeting. Materials related to an item on this Agenda submitted to the Board of Directors, or a majority of the Board, after distribution of the agenda, are available for public inspection in the Administration Office, 10800 Donner Pass Rd, suite 200, Truckee, CA 96161, during normal business hours.

Posting: I declare a copy of this agenda was posted at Town Hall, 10183 Truckee Airport Road, and 10121 Pine Ave, Truckee, CA, on October 23, 2025, by 5:00 p.m. Agenda packets will be available for public review beginning, after 5:00 p.m., at Truckee Town Hall, Tahoe Forest Hospital, and online at www.townoftruckee.gov and www.tfhd.com.

Sarah Ring, Deputy Town Clerk

Notice of Accessibility: Public participation is encouraged. In compliance with Section 202 of the Americans with Disabilities Act of 1990 ("ADA") (42 U.S.C. Sec. 12132) and the Ralph M. Brown Act, the Town of Truckee is committed to ensuring that meetings are accessible to all members of the public. If you plan to attend the meeting and require accommodation due to a disability, including sensory or mobility impairments, or if you need an interpreter or other translation assistance, please contact Kelly Carpenter, Town Clerk, at (530) 582-2924, at least 48 hours before the meeting to allow the Town time to arrange for those accommodations. For information on recent updates to the Ralph M. Brown Act regarding ADA compliance, please refer to Government Codes 54953.2, 54954.1, 54954.2, and 54957.5.



Date: Tuesday, October 13, 2026

Honorable Mayor, Councilmembers, Tahoe Forest Hospital District Board Chair and Board members:

Author and title: Danny Renfrow, Town of Truckee Chief of Police
Ted Owens, Tahoe Forest Hospital District Executive Director Governance &
Business Development

Title: **Tahoe Truckee Homeless Action Coalition Recommendations for Continuation of the Pilot Navigation Center and Year-Two Funding Recommendation**

Jen Callaway, Town Manager

Anna Roth, Tahoe Forest Hospital District, President and Chief Executive Officer

Recommendation: That Truckee Town Council and Tahoe Forest Hospital District Board:

Truckee Town Council:

- A. Accept Tahoe Truckee Homeless Action Coalition's (TTHAC) recommended continuation of the Navigation Center at the current Deerfield location for another year and continue to refine the Good Neighbor Policy.
- B. Accept TTHAC's funding recommendations and Authorize the Town Manager to execute a contract with Nevada County, in an amount not to exceed \$235,000 in one-time funds for Year-Two operations of the Navigation Center
- C. Authorize budget adjustment up to \$235,000 from General Fund excess revenues over expenditures to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.
- D. Direct staff to work with Nevada County, Placer County, the TTHAC Neighborhood Representative and Tahoe Forest Hospital to define "surge model".
- E. Provide staff with direction regarding future year funding parameters.
- F. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting the Navigation Center, local businesses, and Coldstream neighborhood.
- G. Direct staff to work with TTHAC partners to convene three meetings throughout the next 18-month period for the TTHAC group to monitor navigation center success and problem solve any challenges. Meeting dates would be approximately February 2027, June 2027, December 2027.

Tahoe Forest Hospital District:

- A. Authorize the President & CEO to execute a contract with Nevada County, not to exceed \$235,000 to support Year-Two of the Navigation Center to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.
- B. Direct staff to bring forward a mid-year budget adjustment aligned with the Board's strategic priorities.
- C. Support defining a “surge model” in conjunction with Nevada County, Placer County, the TTHAC Neighborhood Representative and the Town of Truckee.
- D. Support the development of future year funding parameters.
- E. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting TTHAC in convening three meetings throughout the next 18-month period.

EXECUTIVE SUMMARY:

On September 9th, 2026, the Tahoe Truckee Homeless Action Coalition (TTHAC) voted in favor of three motions:

1. Recommend continuation of the Navigation Center at the current Deerfield location for another year (Year-Two) and continue to refine the Good Neighbor Policy.
2. Motion to recommend that Nevada County accept a Community Development Block Grant (CDBG), if awarded to purchase the Deerfield Navigation Center site.
3. Motion to recommend that funding agencies each provide funding commitment for Year-Two based on preliminary budget with up to \$235,000 per agency and that this budget is developed by September 20th, and further, that 16 bed model and 25 bed surge models are explored, and further, if a 25-bed model is funded, TTHAC work with HOA TTHAC representative to determine surge criteria.

The Tahoe Truckee Homeless Action Coalition (TTHAC) recommends advancing Year-Two of the -Navigation Center that combines 16 beds (year-round) with up to a 25-bed surge model. The Navigation Center is located at 12315 Deerfield Drive and is within the central mixed-use corridor, proximate to transit, food, healthcare, and services. The Navigation Center will continue to be operated by an experienced provider, Volunteers of America (VOA). The Town of Truckee, Tahoe Forest Hospital District, and Nevada County are requested to fund Year-Two operations up to \$235,000 each. Placer County is requested to contribute funding of \$75,000, and the Fellowship of Compassion has committed to fundraising for up to \$235,000. Volunteers of America is also contributing \$50,000 of fundraising to support the continuation of the center.

BACKGROUND:

Tahoe Truckee Homeless Advisory Committee is a coalition of 11 local agencies, nonprofits, and community partners formed to implement the *2025 Tahoe Truckee Homeless Action Plan*. The Plan was shaped by extensive community engagement through public workshops, listening sessions, and committee meetings attended by more than 100 residents, business

owners, service providers, and faith leaders. The message was consistent: the community wants practical, compassionate, and coordinated solutions that meet people's needs while protecting public safety and health.

Feedback from these sessions prioritized one clear goal — establishing a year-round facility where people can safely stabilize, connect to services, and transition toward housing. The Navigation Center model emerged as the preferred and most feasible solution based on successful examples statewide and strong local support.

TTHAC has 11 member organizations that include:

1. Chamber of Commerce
2. Fellowship of Compassion
3. Nevada County
4. Volunteers of America
5. Placer County
6. Sierra Community House
7. Tahoe Forest Hospital District
8. Tahoe Truckee Community Foundation
9. Town of Truckee
10. Truckee Library
11. United for Action

In May 2023, the Town of Truckee joined the newly established Tahoe Truckee Homeless Advisory Coalition (TTHAC) as a member agency. Town Manager Jen Callaway and Police Chief Danny Renfrow served as the Town's representatives, and Councilmember Jan Zabriskie represented Truckee Town Council.

Tahoe Forest Hospital District (TFHD) had been involved for years with North Tahoe-Truckee Homeless Services prior to joining the newly established Tahoe Truckee Homeless Advisory Committee (TTHAC) as member agency in 2023.

The Navigation Center Model

The Navigation Center model is a low-barrier, service-rich shelter model designed to help people experiencing homelessness stabilize and transition into permanent housing. Unlike traditional shelters, Navigation Centers provide interim beds alongside individualized case management, mental health and substance use support, employment assistance, and connections to healthcare and housing programs. Navigation Centers allow people to bring their partners, pets, and belongings, reducing the barriers to entry and fostering trust. The model is built on the Housing First approach, emphasizing rapid engagement and tailored support rather than strict compliance or time limits. Each participant works with a case manager to navigate available resources and remove barriers to long-term stability. Additionally, a big difference between the Navigation Center model and the weather triggered model we have had for the last 10 years in Truckee, is service levels. A Navigation Center is open year-round, and people living at the Center are not asked to leave in the morning.

The Navigation Center Pilot provides a range of services for the unhoused population, focused on meeting people where they are. The model has the capacity to house up to sixteen (16) people at a time, offer case management and other related services during the day such as

meals, showers, laundry and provide day services to more people not staying at the site. The 6 interim beds and 10 shelter beds would be offered year-round.

On April 22, 2025, the Town Council accepted the Tahoe Truckee Regional Homeless Action Plan (TTRHAP) and provided direction to Town staff to continue participating in the Tahoe Truckee Homeless Advisory Committee (TTHAC) with the initial focus on navigation center services, community engagement, and outreach ([Tahoe Truckee Regional Homeless Action Plan](https://portal.laserfiche.com/Portal/DocView.aspx?id=59820751&repo=r-6a91ddbc) - <https://portal.laserfiche.com/Portal/DocView.aspx?id=59820751&repo=r-6a91ddbc>).

Acceptance of the TTRHAP and direction for staff to continue to participate in the TTHAC was, in part, based upon community feedback provided during a Town-hosted community workshop, held on April 3, 2025, which was aimed at enhancing public understanding of the Action Plan strategies while providing a space for residents to share their questions, feedback, and concerns. The event welcomed approximately 60 community members and featured four interactive stations: each focused on one of the Action Plan's Strategic Priority Areas. Interpretation services were provided during the community workshop, and materials were provided in both English and Spanish.

On May 22, 2025, the TFHD Board of Directors accepted the Tahoe Truckee Regional Homeless Action Plan and provided direction to staff to continue participating in the Tahoe Truckee Homeless Advisory Committee.

During the summer and fall of 2025, TTHAC reviewed available locations before selecting the Deerfield property. Sites viewed were based on a mix of factors after feedback from the 9 public meetings, including properties available to rent or buy; potential feasibility of size and cost; walkable location with access to public transit and proximity to health care. TTHAC members worked with a local realtor to conduct an exhaustive search based on the criteria above with the goal of opening prior to the winter of 2025.

12315 Deerfield Drive emerged as a viable option based on the criteria above as well as a cooperative property owner willing to lease the property for a 1-year pilot Navigation Center project.

In October of 2025, the Town hosted a joint Town Council and Tahoe Forest Hospital District Board meeting where they were presented with funding consideration for the Navigation Center launch. Ultimately, the Town Council and TFHD Board elected to pursue a one-time funding contribution in the amount of \$360,000 each. While also approving the funding request, Town Council provided direction for TTHAC to raise additional funds to support the pilot program and prioritize developing long-term sustainable funding source to support continuation of the pilot Navigation Center, should it be extended after the pilot period based on success of the pilot.

Property Lease Holder

Based on a request from TTHAC at the October 8, 2025, Coalition meeting, Nevada County is the lease holder and negotiated the lease for the 1 Year Navigation Center Pilot, located at 12315 Deerfield Drive in Truckee. A key benefit of having Nevada County hold the lease of

the property is that it enables the project to move forward at a very fast pace by leveraging existing policies for community benefit services.

Fiscal Agent/Contract Administrator for Operator

Nevada County is serving as the contract administrator for VOA to operate the Navigation Center and will continue to do so as the project moves forward into year 2.

Navigation Center Operator

Volunteers of America is one of the nation's largest, established comprehensive human services organizations with 15,000 mission-driven professionals, dedicated to helping those in need rebuild their lives and reach their full potential. Founded in 1896, the faith-based nonprofit has programs in more than 400 communities and serves more than 2.5 million people per year. The Northern California & Northern Nevada affiliate of Volunteers of America (VOA NCNN) was founded in 1911 and is one of the largest providers of social services in the region, operating more than 40 programs including housing, employment services, substance abuse and recovery services to families, individuals, veterans, seniors, and youth. VOA NCNN provides shelter or housing to over 3,500 men, women and children every night.

Tahoe Truckee Homeless Action Coalition

In mid-summer 2025, TTHAC transitioned into the Tahoe Truckee Homeless Action Coalition—a public-facing body with all meetings open to community participation. The coalition also established an Interagency Coordinating Team (ICT) to facilitate agency collaboration, strategic planning, and outreach. ICT members include representatives from Nevada County, the Town of Truckee, Placer County, Tahoe Forest Hospital District, and Co-Chair/community member Cindy Basso.

DISCUSSION:

On August 6, 2025, the Coalition hosted its first public meeting with approximately 50 attendees, focusing on Action Plan implementation and Navigation Center concepts with the main agreed upon goal to have a facility operational by winter, 2025. This goal had been the guiding north star of TTHAC since that time. The second public meeting, held on September 4, 2025, centered on selecting a Navigation Pilot Model and reviewing the Coalition Charter. Two Navigation Center models were presented and considered by TTHAC over the course of two meetings (it should be noted that, as discussions evolved, slight adjustments were made to the models and estimated costs. Below is a general summary that may include slight variations and updates to the materials presented during the discussion, such as variations in estimated costs, etc.). On October 8, 2025, TTHAC recommended Model B, a year-round, one-year pilot Navigation Center with 6 interim beds and 10 drop-in shelter beds. Estimated annual operating cost: \$1.12 million (for program operations only), shared among funders. Estimated total Pilot cost, including operating costs and start-up costs: \$1.385 million (including facility lease, tenant improvements, furniture, etc.).

Additionally, commercial property on Deerfield Drive emerged as a potential location. The property owner expressed willingness to lease the building for a one-year pilot project. TTHAC discussed and recommended that Nevada County staff agendaize for their October 14, 2025,

Board meeting, a closed session Board of Supervisors discussion and direction to authorize County staff to negotiate for the identified site on Deerfield Drive.

After months of preparation, TTHAC held a ribbon cutting ceremony for the opening of the Navigation Center on February 13, 2026. Since the first TTHAC meeting, held on August 6, 2025, TTHAC has organized 9 public meetings. Agenda items have been centered on Navigation Center usage statistics, Truckee Police Department calls and contacts, neighborhood engagement efforts and public comments. An additional TTHAC member was added, a representative from the Coldstream neighborhood, offering a strong voice for the Coldstream community within the process. Participation at the public meetings varied, but on average approximately 10-15 people were in attendance, including Coldstream neighborhood residents, navigation center guests and community members. The TTHAC meeting notices, minutes and presentations were shared on the TTHAC webpage for transparency and accessibility: [Home | Tahoe Truckee Homeless Action Coalition - https://tthomelesscoalition.org/](https://tthomelesscoalition.org/). The aforementioned ICT has met weekly since the summer of 2025.

TTHAC has prioritized community engagement with the neighbors. A taco night was held on July 8th, inviting guests of the Navigation Center, VOA staff, Coldstream neighbors and partners to come together to build community. Additionally, Navigation Center residents and VOA staff participated in Truckee Day focusing on their clean-up efforts in the Coldstream and Deerfield Drive area. Various members of TTHAC have had ongoing dialogue with members of the neighborhood, addressing concerns and challenges. Ben Stewart, the HOA TTHAC representative, has provided a survey and statistics collected by the neighbors at various TTHAC meetings, providing the prospective and experiences of the neighbors.

Volunteers of America

Volunteers of America is responsible for all daily operations of the Center. The Center is open 3 hours per day, 5 days a week for Day Center Services. It has 16 beds (6 interim, 10 shelter) and the facility is staffed year-round, 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.

Services at the Navigation Center include shelter, case management, connection to financial and non-financial resources, medical and behavioral health services, alcohol and drug treatment referrals, employment and housing support, general life skills support as needed. The site is restricted to guests, service providers, and staff.

Good Neighbor Policy: Volunteers of America requires each client to participate and agree to comply with, "The Good Neighbor Policy". VOA requires participation of the Good Neighbor Policy at all their locations across Northern California and Northern Nevada. While we continue to refine this document, the Good Neighbor Policy states, in part:

Volunteers of America (VOA), in partnership with the Tahoe Truckee Homeless Action Coalition, operates the 16-bed Truckee Tahoe Navigation Center to provide safe shelter, supportive services, and pathways to stable housing for individuals experiencing homelessness. The referral-only, low-barrier facility includes six interim housing beds, limited day-use services, and 24/7 trained staffing, with a nightly curfew from 9:00 p.m. to 6:00 a.m. Guests are expected to respect the surrounding neighborhood by following site rules related to

safety, noise, cleanliness, smoking, visitors, loitering, camping, and the prohibition of drugs and alcohol. Through cooperation among guests, staff, neighbors, local businesses, public agencies, and community partners, the Center is committed to maintaining a safe, clean, respectful environment and being a responsible community partner.

The Good Neighbor Policy (Attachment 3) was developed after obtaining input from the residents and business in the Coldstream neighborhood.

Navigation Center Success Metrics

On September 9, 2026, TTHAC voted unanimously to recommend the continuation of the Navigation Center at the current Deerfield location for another year and continue to refine the Good Neighbor Policy. After reviewing VOA and Truckee PD statistics on a monthly basis and with a cumulative review at the September 9, 2026, TTHAC meeting it was determined that the Navigation Center has been successful to date.

Key Metrics of success were defined in November 2025, when TTHAC provided direction to VOA to collect data across several key areas:

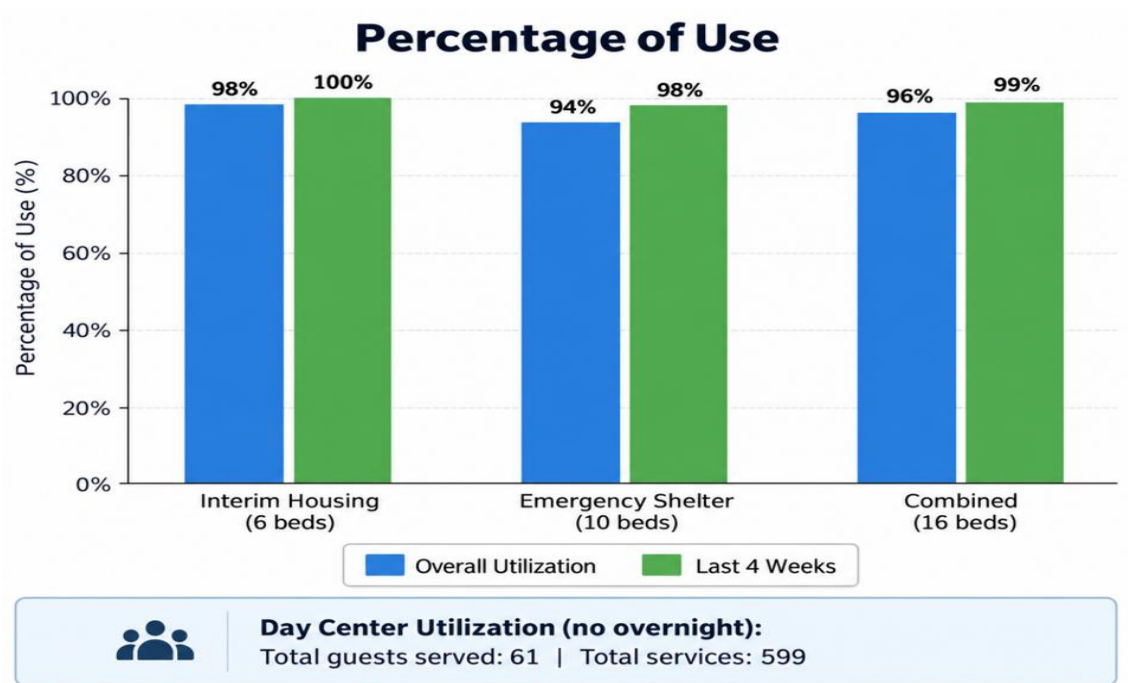
- Housing transitions: individuals relocating into stable or supportive environments, people moved from homelessness to permanent or longer-term housing, number of participants coming back into the shelter, and average length of stay before transitioning to stable housing.
- Service engagement: individuals connected to case management and wraparound services, individuals connected to employment training or income support for housing, referrals for medical, behavioral health, recovery, etc.
- Health and safety outcomes,
- Community feedback; and
- Long-term funding sustainability

These metrics are charted below.

During their presentation at the TTHAC meeting, VOA shared that between February of 2025 and September 9, 2026, 63 individuals were served: 42 of the 63 were from Nevada County, 12 of the 63 from Placer County and 9 of the 63 from outside of the area, referred to as "Other," meaning outside of the region.

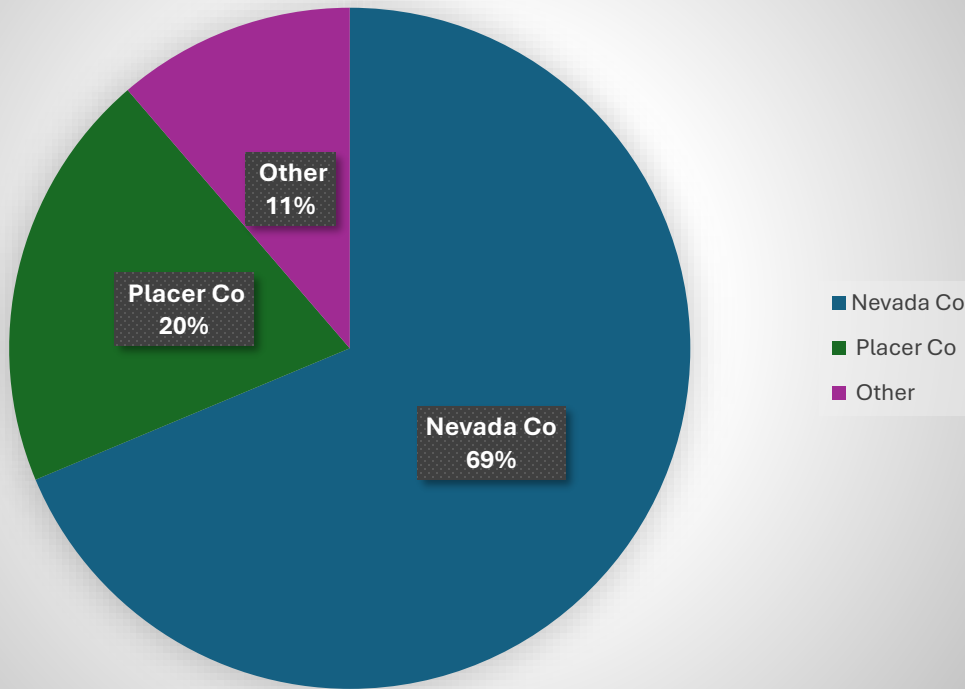
In addition, VOA has reported that the shelter has been operating at near capacity for the duration of the pilot program as illustrated below:

Bed utilization:



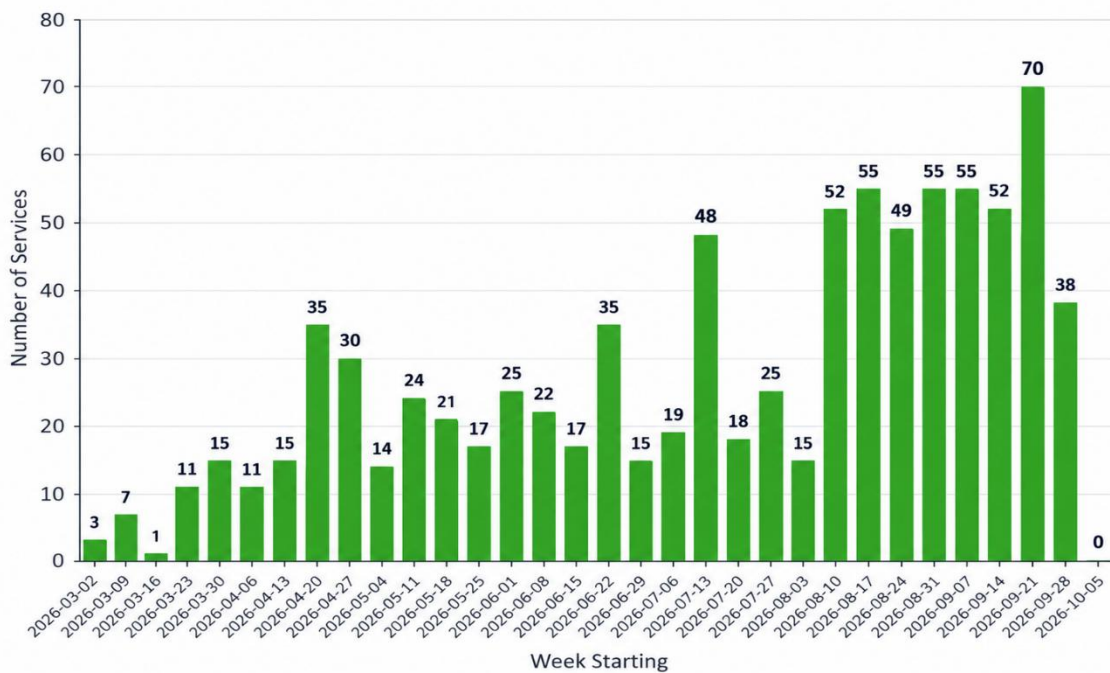
Overall bed utilization, on average, has 96% usage rate across both emergency shelter beds and interim housing space since the Navigation Center opened. In the last 4 weeks, utilization average has increased to 99%.

% of Total Stays by County



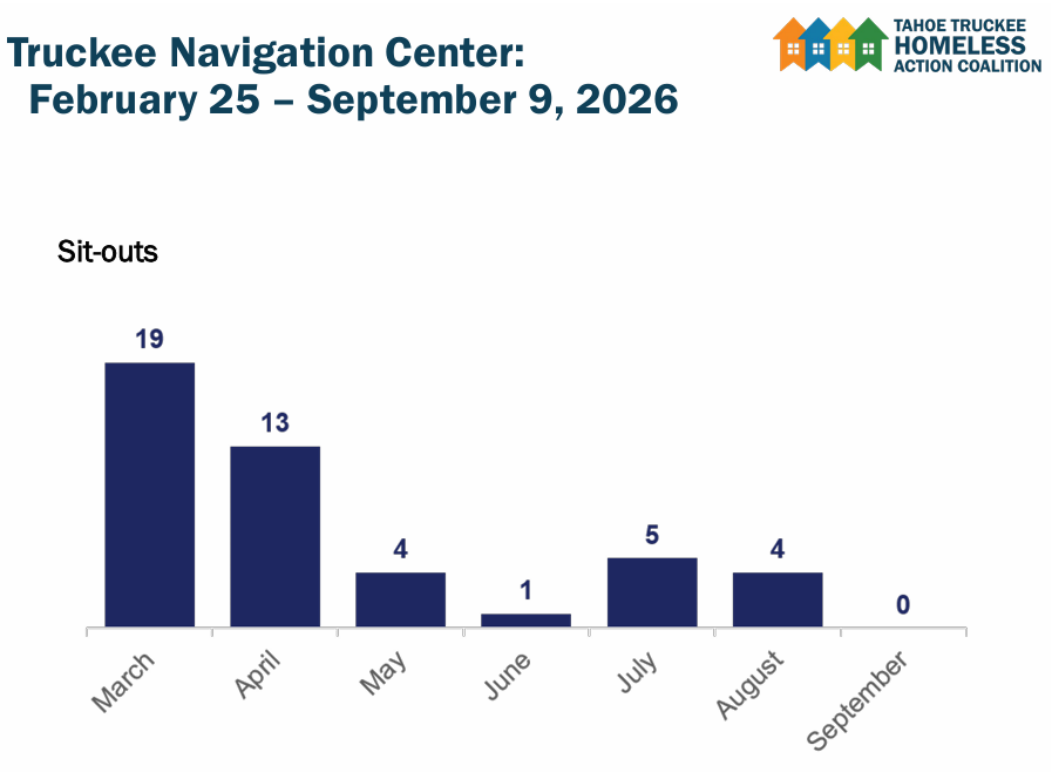
Total usage percentage based on client county of origin. Overall, 69% of clients are Nevada County residents, 20% Placer County residents, and 11% were categorized as “other”, meaning origin from outside of Nevada County or Placer County.

TOTAL DAY CENTER SERVICES BY WEEK



Navigation Center, Day Center Services, consists of meals, shower access, laundry services, haircuts and cell phone access. The above chart outlines the number of Day Center Services provided each week.

An important tool that the VOA team has are “sit outs.” Sit outs are used for guests that are not following the rules or abiding by the good neighbor policy. Over the course of the pilot sit-outs have reduced dramatically as illustrated below:



Navigation Center housing outcomes has shown that two individuals have transitioned from the Navigation Center into long-term housing, 10 individuals have been diverted or relocated to stable housing and zero individuals have returned since transitioning. Per VOA, 11 households, through direct connection with Truckee Navigation Center services (Day Services + Residents), have identified housing pathways and are expected to move into housing in the next 30-60 days. Housing pathways include Pacific Crest Commons Permanent Supportive Housing along with other local affordable housing.

HOUSING OUTCOMES VIA TRUCKEE NAVIGATION CENTER



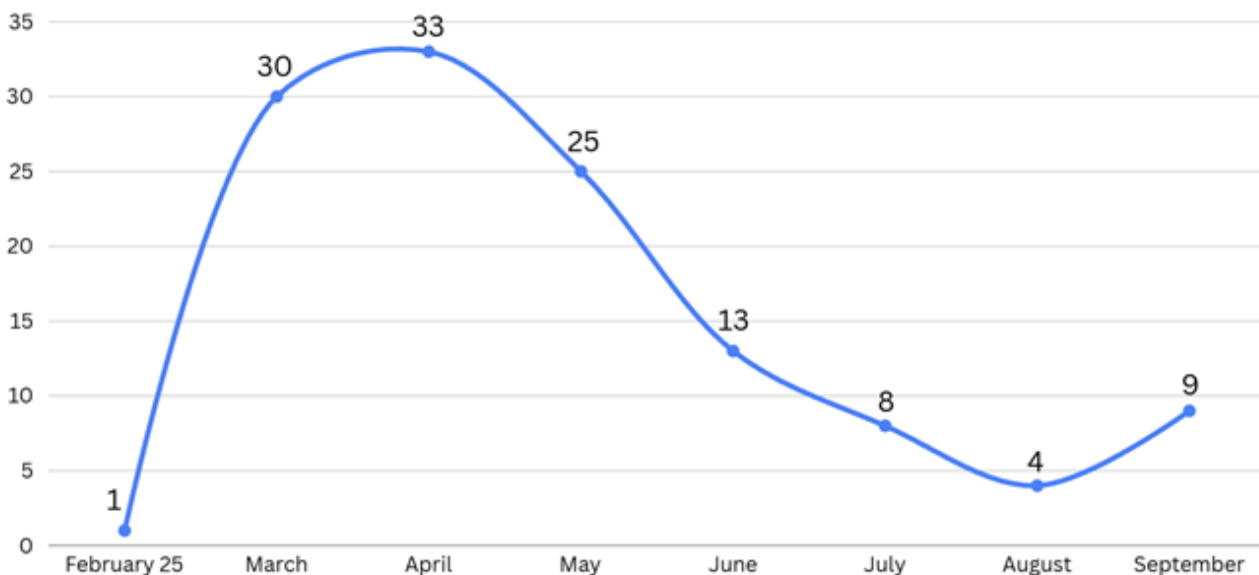
All 11 households are expected to be housed in the next 30–60 days.

Housing pathways include Pacific Crest Commons Permanent Supportive Housing (PSH) and local affordable housing.

Truckee Police Department

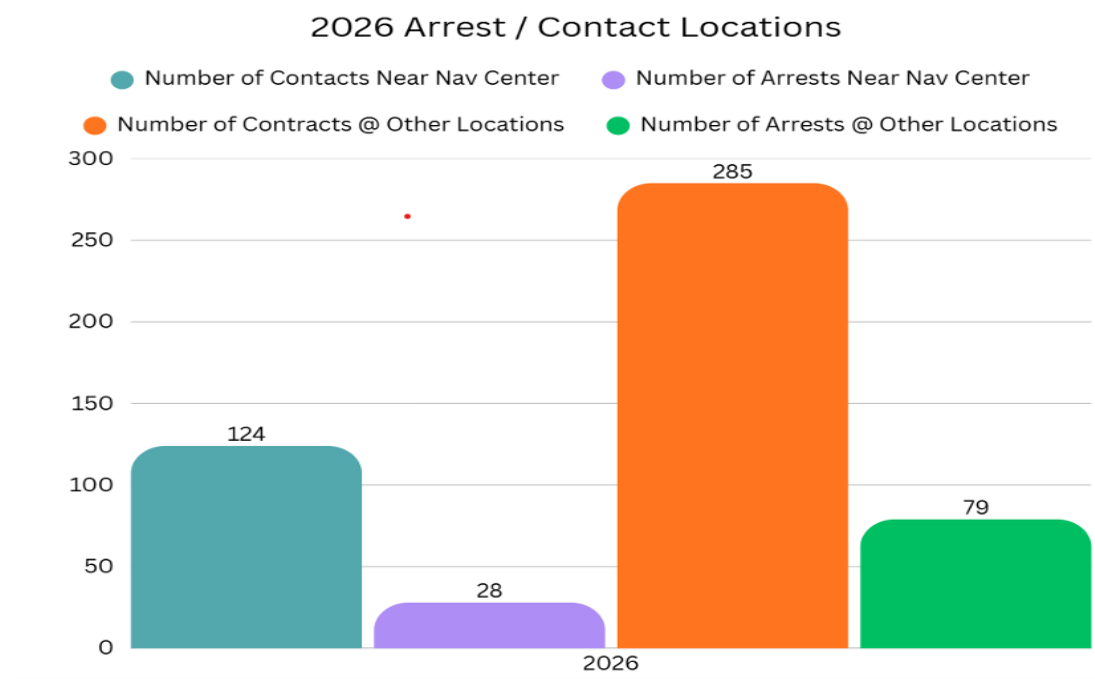
Truckee PD increased patrols and community engagement in the Coldstream neighborhood and businesses to coincide with the opening of the Navigation Center. Neighbors have provided positive feedback on the increased presence of the police department but continue to express some concerns over repeated behavioral and quality of life issues. During the regular ICT and TTHAC meetings, Truckee Police provided a report on Calls/Contacts/Arrests since opening of the pilot navigation center in February:

TPD Contacts Since Navigation Center Has Opened



The above graph depicts the police department's calls for service in the immediate area of the Navigation Center (Deerfield Dr. and Coldstream Rd.). The “peak” in calls occurred in April with 33 PD calls and has slowly trended down to a low of 4 calls in August. It should be noted, that 6 of the 9 police calls were generated by one individual who was not a client of the Navigation Center.

TPD 2026 Arrest / Contact Locations



The graph above shows the number of police arrests and/or contacts based on geographical location in 2026. 152 arrest and/or contacts were in the general area of the Navigation Center. However, 364 arrests and/or contacts were generated at other locations in town. This data represents arrests and/or contacts of our unhoused population.

TPD Yearly Contacts Change Year to Year

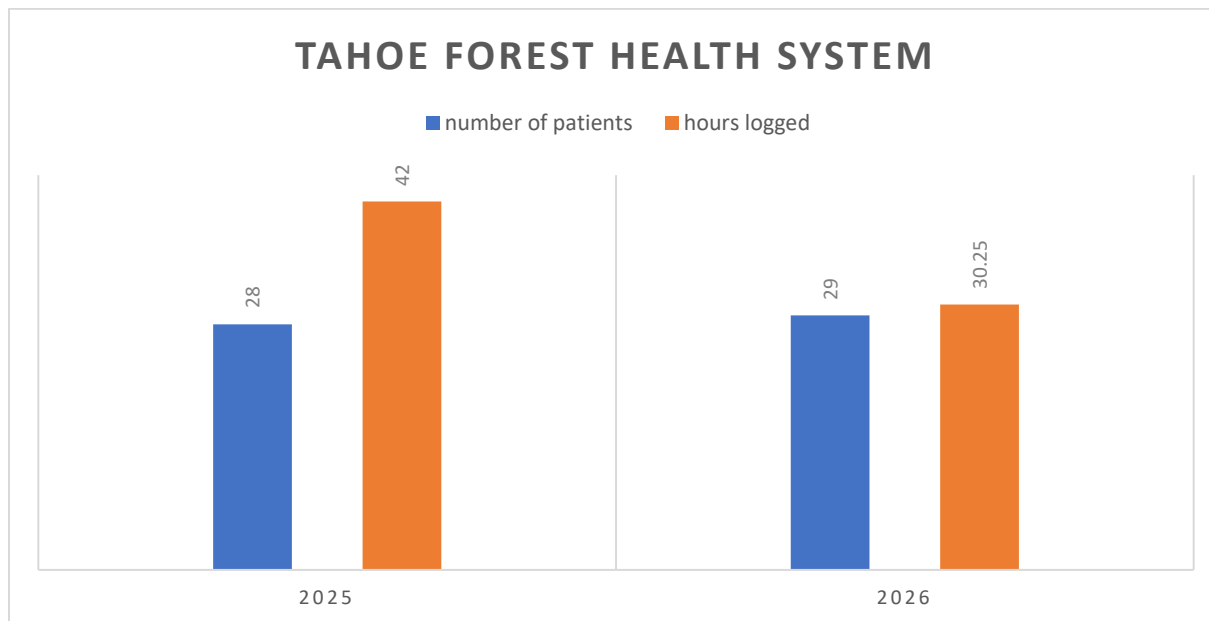


The above chart outlines the number of arrests and/or contacts of our unhoused population over the course of the last five years. As previously noted, the Town’s Police Department intentionally, and proactively increased patrols within the area of the Navigation Center. This was intended to help set early expectations for behavior and support the launch of the center and the community. The increased contacts depicted can, in many respects, be attributed to this intentionally, proactive patrolling.

Tahoe Forest Health System

An important indicator of success is the mitigation of the impact on Emergency Room visits at TFHD. Data shared by TFHD reports that from February through September 2nd:

- 29 total homeless patients admitted by TFHS • 17 patients identified a discharge location
- 12 patients were provided information packets for the Navigation Center • 6 patients were referred to the Navigation Center
- 4 patients utilized the Navigation Center • 2 patients were “waitlisted” for the Navigation Center
- Zero patients overnight in Emergency Department waiting room. • Note: Data not available for TFH patients that access day services.



- When comparing the same period of time (February 28 to September 02) 2025 to 2026 TFHD demonstrated a reduction in staff hours facilitating discharge and case management of homeless patients.
 - 2025 - 42 hours logged for 28 patients
 - 2026 - 30.25 hours logged for 29 patients
 - 28% reduction in total hours spent facilitating discharge and case management
 - Decreased from an average of 1.5 hours per patient to .9 hours per patient.

Community Development Block Grant (CDBG) Opportunity

The Housing and Community Development Department (HCD) released a notice of funding availability of approximately \$27 million on September 30, 2025. Funds were provided as grants for a wide range of activities, including housing, public services, economic development, infrastructure, and more. All CDBG funds must meet a national objective: benefit low/moderate income persons, aid in the prevention of slums and blight, or meet an urgent need, and projects must have demonstrated readiness at the time of application. In September 2025, TTHAC recommended that Nevada County submit a proposal, focusing on utilizing funds to purchase the building located at 12315 Deerfield Drive in Truckee for 6 interim housing beds, 10 congregate shelter beds, and housing navigation services for \$2.1 million sale price. The timeline for grant funds awarded is the end of 2026. At the time, TTHAC recognized that the grant application timeline and the pilot navigation center progress would not be perfectly aligned, however, recommended that the County proceed with applying for the grant understanding that six months of navigation center data would be available at the time of grant acceptance, estimated at the time to be September 2026. This funding would allow for ample program evaluation to occur prior to funds being made available (if awarded). Nevada County has not yet been notified of the grant award, however, notification is expected very soon and as such, TTHAC passed a motion to recommend that Nevada County accept a Community Development Block Grant (CDBG) and if awarded, to purchase the Deerfield Navigation Center site.

It should be noted that upon acceptance of the CDBG funds, the facility must be utilized to provide unhoused services for a period of 5 years. In the event that future funding of the Navigation Center falls short, unhoused services must continue at the location regardless of available funding to remain in compliance with grant requirements, however unhoused services does not mean a navigation center or shelter facility. Compliance use could include other services related to supporting our unhoused community, but such services remain to be defined.

TTHAC Meeting Motions and Recommendations:

On September 9th, 2026, the Tahoe Truckee Homeless Action committee held a public meeting at Town Hall. The TTHAC suggested the group contemplate three motions:

1. Recommend continuation of the Navigation Center at the current Deerfield location for another year and continue to refine the Good Neighbor Policy.
2. Motion to recommend that Nevada County accept a Community Development Block Grant (CDBG), if awarded to purchase the Deerfield Navigation Center site.
3. Motion to recommend that funding agencies each provide funding commitment for year 2 based on preliminary budget with up to \$235,000 per agency and that this budget is developed by September 20, and further, that 16 bed model and 25 bed surge models are explored, and further, if a 25-bed model is funded, TTHAC work with HOA TTHAC representative to determine surge criteria.

The first motion regarding the continuation of the Navigation Center at its current location, TTHAC **unanimously agreed**.

The second motion to recommend that Nevada County accept a Community Development Block Grant (CDBG), if awarded, to purchase the Deerfield Navigation Center site, all TTHAC members agreed with **one dissenting vote** from the representative of the Coldstream neighborhood. The dissenting vote voiced concern over the five-year commitment to use the facility for unhoused services and indicated they felt it was too early in the pilot to make this commitment.

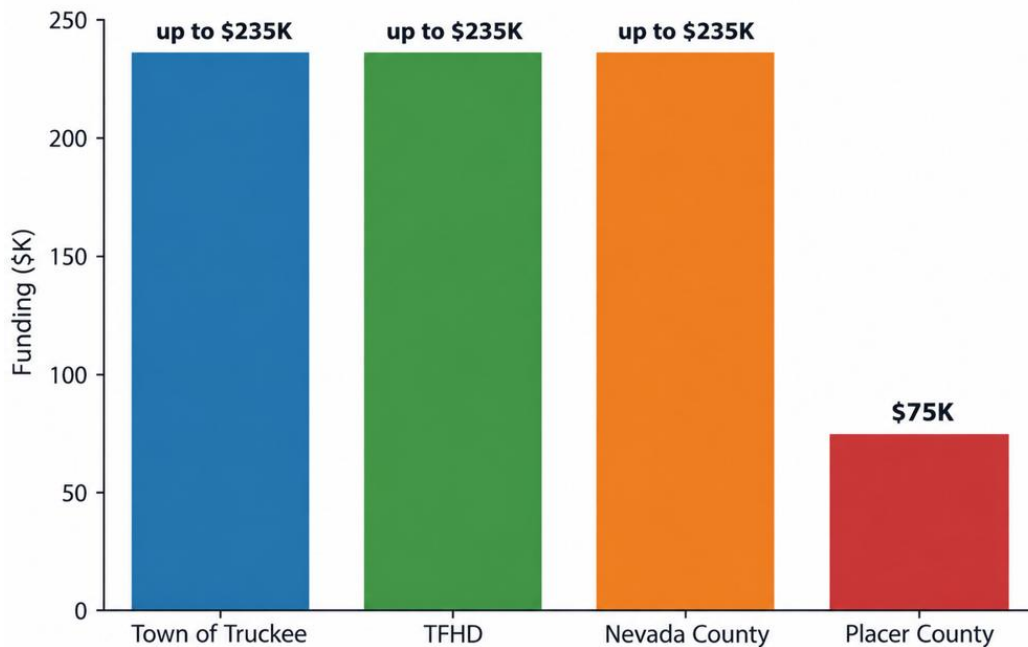
The third and final motion to recommend that funding agencies each provide funding commitment request for Year-Two based on preliminary budget with up to \$235,000 per agency and that this budget is developed by September 20th, and further, that 16 bed model and 25-bed surge models are explored, and further, if a 25-bed model is funded, TTHAC work with HOA TTHAC representative to determine sure criteria. **TTHAC unanimously agreed**.

Members of the public were provided with the opportunity for public comment. As such, 9 community members provided in-person comments – 7 in support of the above motions and 2 not supporting any of the motions and requested the Navigation Center be relocated.

Funding Requests

TTHAC recommends submitting funding request for year two of the Navigation Center in

Agency Funding Commitments



Surge Bed Opportunity:

Due to the high utilization rates of the Navigation Center, TTHAC has identified an opportunity to increase shelter space under certain circumstances at minimal cost. Under the current VOA staffing structure and location capacity, the Navigation Center could shelter up to 25 individuals. These circumstances would include emergency inclement weather shelter options and hospital discharge recovery beds, by referral only, from the funding partners, Town of Truckee, Nevada County, and Tahoe Forest Hospital District. Since the September TTHAC recommendation to consider surge bed opportunities, Town Staff and VOA staff met with the TTHAC neighborhood representative to discuss concerns or thoughts about the surge capacity (9 additional shelter beds). No concerns were expressed with this option. As such, the budget recommendation presented includes the surge bed capacity for the winter months (4 months of the year) of up to 9 beds and is intended to be on referral basis only from the funding partners.

Property

Nevada County will continue to be the lease holder for the existing site and to facilitate property negotiations. This would not change if the County is awarded and accepts the CDBG grant, other than the County would then own the facility. Current budget proposal reflects costs savings related to elimination of lease costs. Upon acceptance of the CDBG Grant Nevada County staff require authorization from the Board of Supervisors to initiate property negotiations. This is similar to the Town process and is legally one of the few items that Boards and Councils are able to discuss in closed session to place the Board in the best position to strategize over the terms and negotiation details.

There is no estimated closed session date at this time.

No action is required from the Town Council or from TFHD Board of Directors on this recommendation.

TTHAC/Navigation Center Moving Forward

Community Impact Officer: In addition to financial and staff support for TTHAC and the Navigation Center operations, the Town of Truckee has created a Community Impact Officer (CIO) position within the Truckee Police Department (PD). This position will be a key liaison between the Navigation Center, the neighbors, businesses and Truckee PD. The CIO will proactively identify and address recurring community issues through short- and long-term problem solving, build relationships with residents, businesses, service providers, and community partners to address the root causes of ongoing concerns, identify individuals, locations, or circumstances that may benefit from early intervention, resources, or coordinated services. Additionally, the CIO will support patrol through follow-up, information sharing, and coordination on repeat calls, chronic offenders, probation conditions, and other community concerns and lead community outreach and engagement efforts, including public events, social media content, and other community-focused initiatives. The CIO position is an additional contribution from the Town in excess of \$200,000. This is an on-going commitment added into the Town's general fund budget.

Homeless Action Plan Next Steps: The weekly ICT and monthly TTHAC meetings have been valuable during this pilot period, to measure success, hear community concerns and challenges, and collectively work together to best support the Coldstream neighborhood and navigation center. However, with the continuation of the navigation center into year two, staff recommends focusing staff time to support the navigation center and neighborhood, establish the relationship with the CIO and allow for Pacific Crest Commons to lease up, including the 10 permanent supportive housing units and assess how those units are operating. It should be noted, as highlighted earlier, that all 10 of the permanent supportive housing units are recommended to house the residents of the Navigation Center that occupied the 6 interim beds. Additional guests of the emergency shelter beds will be recommended for the remaining permanent supportive housing units.

As such, staff recommends that we pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting the Navigation Center, local businesses, and Coldstream neighborhood.

In addition, staff recommend continuing to work with TTHAC partners to convene three meetings throughout the 18-month period for the TTHAC group to monitor navigation center success and problem solve any challenges. Meeting dates would be approximately February 2027, June 2027, December 2027. Monthly data from VOA would continue to be posted on the TTHAC or VOA website for transparency ([Home | Tahoe Truckee Homeless Action Coalition](https://tthomelesscoalition.org/) - <https://tthomelesscoalition.org/>) and VOA will continue to attend and participate in community events such as Truckee Day, the Community Block Party, etc. If unexpected challenges or a change in condition arises, VOA staff are committed to notifying TTHAC partners and a special TTHAC meeting will be convened to address concerns that need immediate attention.

Future Funding Parameters: As staff continue work with funding partners and TTHAC, guidance from the elected boards as to future funding parameters would be helpful for staff to guide discussions. Questions have already arisen as to our agencies funding commitments for future years of the navigation center. Staff's understanding has been that the previous commitment was one-time funding to support the pilot program and that the expectation was that a sustainable funding solution be identified. The Nevada County and VOA teams are working on Medical reimbursement options and, if awarded, the CDBG grant, cost reductions are achieved through ownership of the building. However, the ongoing operations of the center exceed these revenue sources at this time. Examples of helpful funding parameters to guide future discussions could be:

- The funding contribution should continue to step down in future years, with the goal of no expected contribution in the next two years.
- The Town will support a flat contribution of a specific identified amount in future years.
- This is the final year of funding that will be offered.

Other funding parameter options exist; these are only meant to illustrate what would be helpful for staff to meet board and council objectives going forward.

Conclusion:

The Navigation center has demonstrated the overall need for services within our region and provided unexpected results with near capacity utilization even during the summer months. Continuing to gather data and understanding the needs of our unhoused community can offer valuable insight for future discussions around continuing with the services and center model. Lastly, the teams from the Town of Truckee and Tahoe Forest Hospital District would like to extend our sincere appreciation and gratitude to the residents in the Coldstream community that engaged throughout this process, respectfully and openly shared their concerns and experiences and supported finding solutions and our understanding of their experience. Similarly, we extend our appreciation and gratitude to the team at Volunteers of America for their professionalism and thoughtful approach to providing the services and partnering with our community to provide a service that has never been provided in our region. Both the community and VOA team have been patient, respectful and solutions driven.

Recommendation: Town Council:

- A. Accept TTHACs Recommended continuation of the Navigation Center at the current Deerfield location for another year and continue to refine the Good Neighbor Policy.
- B. Accept TTHACs funding recommendations and Authorize the Town Manager to execute a contract with Nevada County in an amount not to exceed \$235,000 in one-time funds for year-two operations of the Navigation Center
- C. Authorize budget adjustment up to \$235,000 from General Fund excess revenues over expenditures to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.

- D. Direct staff to work with Nevada County, Placer County, the TTHAC Neighborhood Representative and Tahoe Forest Hospital to define “surge model”
- E. Provide staff with direction regarding future year funding parameters.
- F. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting the Navigation Center, local businesses, and Coldstream neighborhood.
- G. Direct staff to work with TTHAC partners to convene three meetings throughout the 18-month period for the TTHAC group to monitor navigation center success and problem solve any challenges. Meeting dates would be approximately February 2027, June 2027, December 2027.

Recommendation: Tahoe Forest Hospital District Board of Directors

- A. Authorize the President & CEO to execute a contract with Nevada County, not to exceed \$235,000 to support Year-Two of the Navigation Center to facilitate interim and shelter housing for up to 16 shelter individuals with the possibility of a 25-bed surge model (24/7, year-round) at 12315 Deerfield Drive, Truckee.
- B. Direct staff to bring forward a mid-year budget adjustment aligned with the Board's strategic priorities.
- C. Support defining a “surge model” in conjunction with Nevada County, Placer County, the TTHAC Neighborhood Representative and the Town of Truckee.
- D. Support the development of future year funding parameters.
- E. Pause future work executing the Tahoe Truckee Regional Homeless Action Plan and focus efforts on supporting TTHAC in convening three meetings throughout the next 18-month period.

Priority:

☐	Enhanced Communication	☐	Climate and Greenhouse Gas Reduction	☒	Housing
☐	Infrastructure Investment	☐	Emergency and Wildfire Preparedness	☐	Core Service

Fiscal Impact: Staff is asking Council to authorize budget appropriation of up to \$235,000 of funds to support funding the second of the year pilot Navigation Center.

Public Communication: See Community Engagement above.

Attachments:

1. TTHAC Coalition & Community Meeting presentation September 9, 2026
2. Truckee Navigation Center Year-Two Budget Proposal
3. Good Neighbor Policy



Coalition & Community Meeting

September 9, 2026 | 5:00-7PM

Town of Truckee

Working Together to Prevent and End Homelessness in the Tahoe-Truckee Region

Today's Agenda | 5:00-7:00pm

Welcome/Meeting Overview and Focus - Supervisor Bullock

I. Pilot Navigation Center

I. Where we are now

II. Pilot Data Review: Is the pilot successful?

I. Data Review - VOA, PD, Hospital

II. Community Feedback

III. TTHAC Discussion

IV. Vote

III. Funding Discussion and Recommendation to funding entities

I. Vote

II. Next steps

III. Adjourn

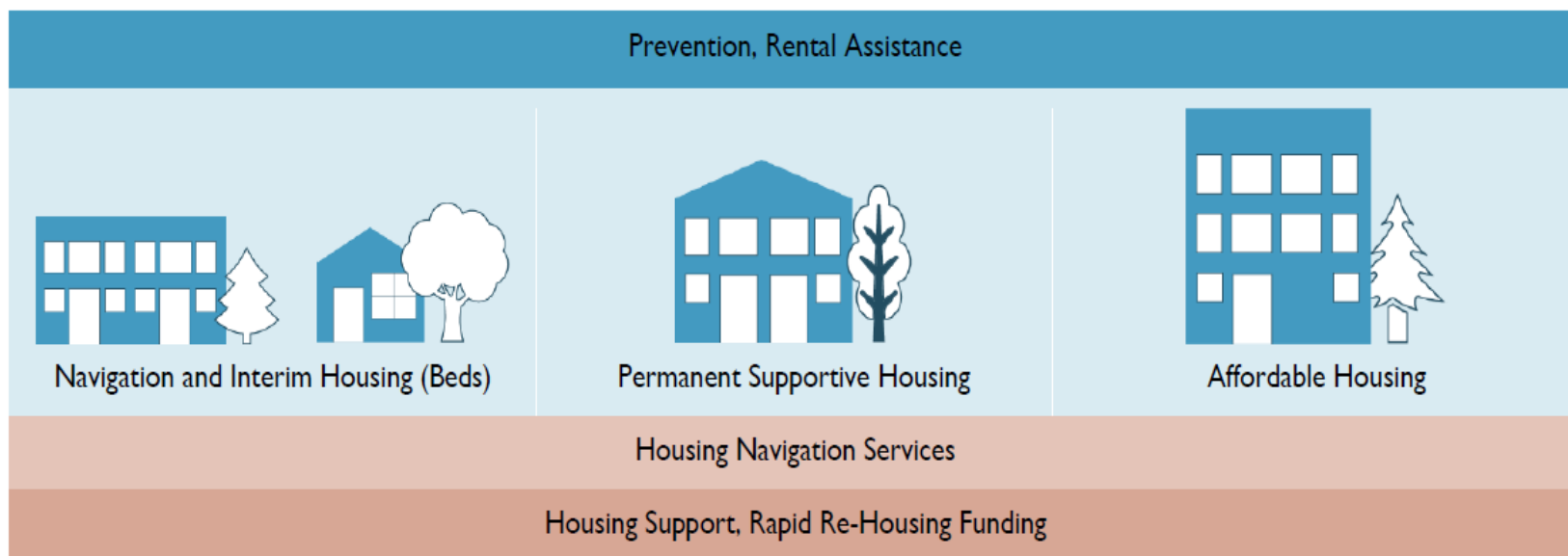
Meeting Presentations posted on:
[Tahoe Truckee Homeless Action Coalition](#) website



The Tahoe Truckee Homeless Action Coalition (TTHAC) is a regional coalition of public agencies, nonprofits, faith organizations, and community partners collaborating to **prevent and reduce homelessness** through coordinated planning, shared resources, and compassionate local solutions.

Action Plan Framework

Figure 8. Tahoe Truckee Homeless Continuum – The Action Plan Focus



Coalition Members

Coalition Co-Chairs

- Town of Truckee, Councilmember Jan Zabriskie
- Nevada County, Supervisor, Hardy Bullock
- Fellowship of Compassion, Founder, Cindy Basso
- Fellowship of Compassion
- Nevada County
- Placer County
- Sierra Community House
- Tahoe Forest Hospital Health Systems
- Tahoe Truckee Community Foundation
- Town of Truckee
- Truckee Chamber
- United for Action
- Volunteers of America
- Neighborhood Representative

Navigation Center Operating Statistics: February 25 – September 9

Navigation Center Pilot Success Statement:

After one year, the Navigation Center demonstrates improved housing pathways, reduced crisis system use, positive neighborhood impact, and a financially viable model ready for continuation or scale.

Context

- The Why of the Structure – Community and Partner Goals
- Community Engagement
- Funding Partners Year 1 Commitments while we determine success of pilot
 - Nevada County
 - Town of Truckee
 - Placer County
 - Tahoe Forest Hospital District
 - Community/Philanthropy
- TTHAC Commitment



Community Engagement: A priority

- October 2025, community input on location, model, and ongoing community engagement.
- Deerfield site supported.
- Models discussed, and partners ultimately prioritized Navigation center model.
- Ongoing community engagement included newsletter, NC Board, Town Council, TFD Board, KTKE community spotlight, and Town Council.



Truckee Navigation Center



- Volunteers of America is responsible for all daily operations of the Center.
- The Center is open 3 hours per day for day 5 days/week for Day Center Services
- 16 bed (6 interim, 10 shelter) open 24/7
- The facility is staffed 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.
- Services include:
 - Shelter
 - Case management
 - Connection to financial and non-financial resources
 - Medical and behavioral health services
 - Alcohol and drug treatment referrals
 - Employment and housing support
 - General life skills support as needed
- The site is restricted to guests, service providers, and staff



Measuring Success: Is the Pilot a Success?

Data Review -

- Volunteers of America
- Truckee Police Department
- Tahoe Forest Hospital

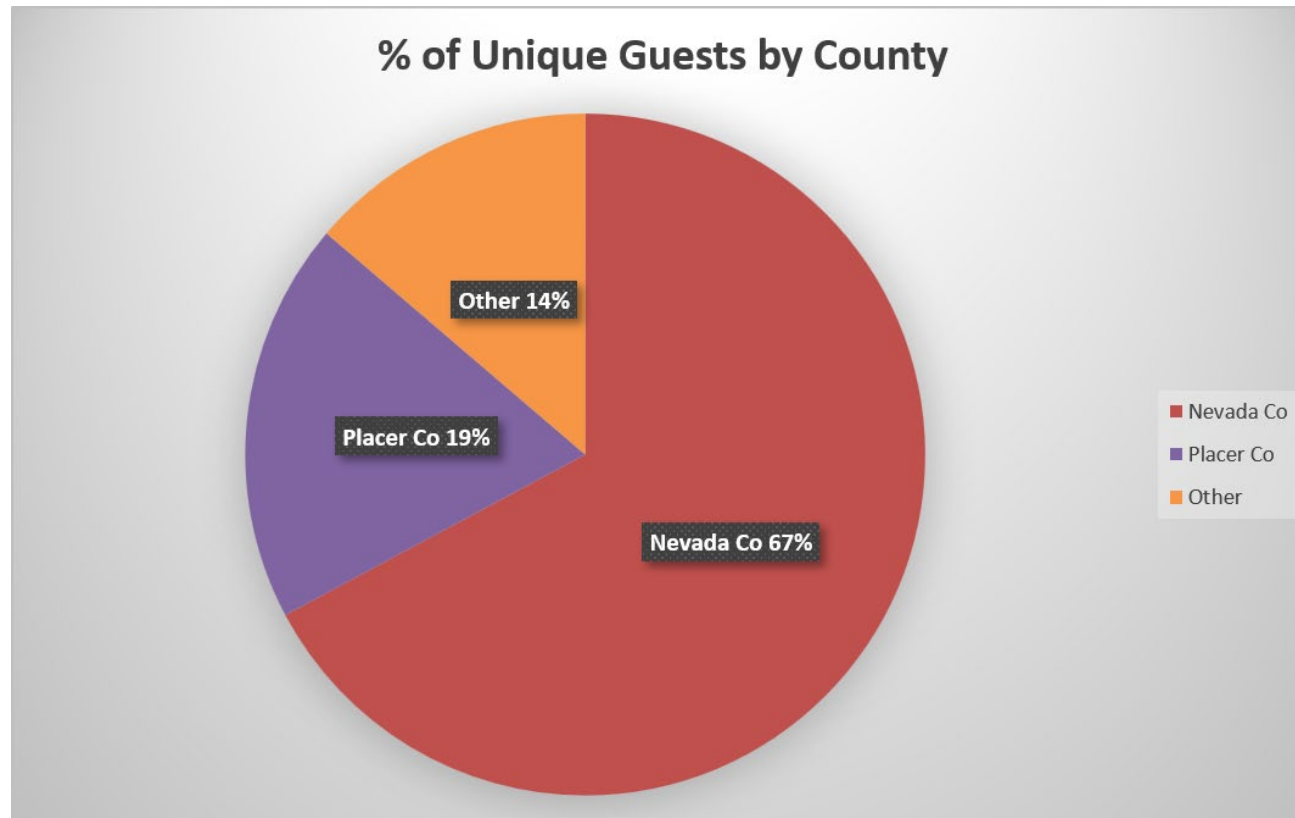
Community Feedback

Key Metrics: In November 2025 TTHAC provided direction to collect data across several key areas:

- *Housing transitions*
- *Service engagement*
- *Health and safety outcomes*
- *Community feedback*
- *Long-term funding sustainability*

These metrics are included in the revenue agreements with the funding partners and included in VOA's contract

Unduplicated overnight guests (total unique individuals)

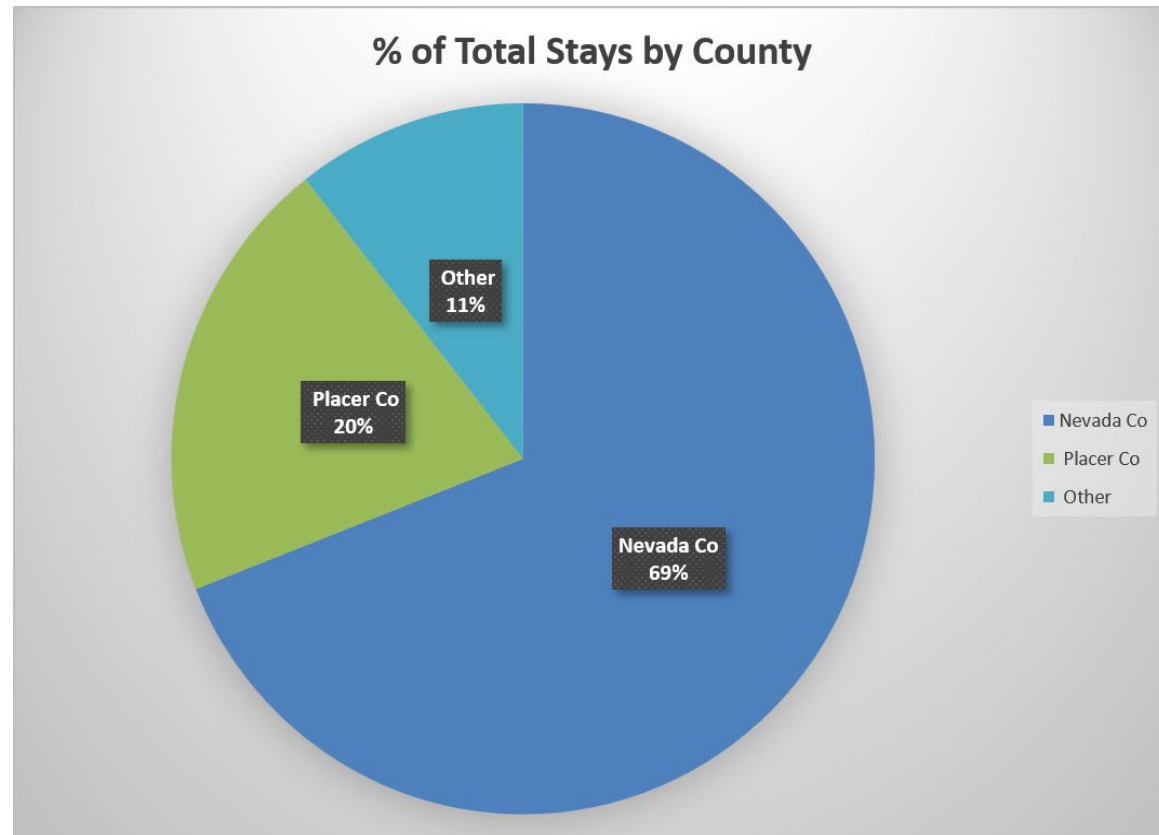


- 63 individuals:
42/63 Nevada County, 12/63 Placer County , 09/63
Other

Note: exceeds contract expectation of 50 individuals
served

Total overnight guests, including duplicates*

- 113 individuals
 - 78/113 Nevada County
 - 23/113 Placer County
 - 12/113 Other



duplicates refer to individuals who have exited and returned to the navigation center after any period of time away

Truckee Navigation Center Utilization: February 25 – September 9, 2026

Bed Utilization

- Interim housing (6 beds)
 - 98% utilization
 - 100% in last 4 weeks
- Emergency Shelter (10 beds)
 - 94% utilization
 - 98% in last 4 weeks
- Combined (16 beds)
 - 96% utilization
 - 99% in last 4 weeks



Truckee Navigation Center Utilization: February 25 – September 9, 2026



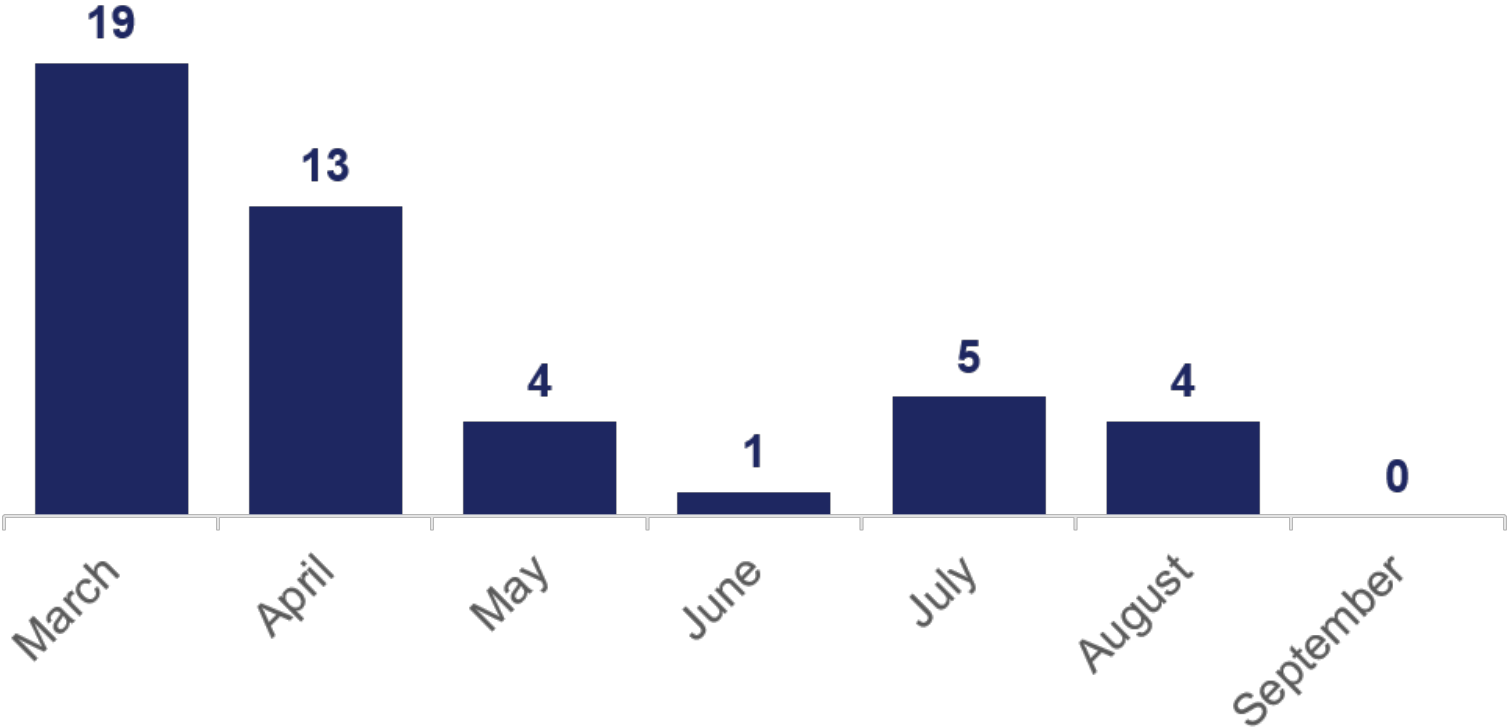
Day Center Utilization (no overnight)

- Total guests served
 - 61
- Total services events (meal, shower, laundry)
 - 599 combined
 - Total meals – 323
 - Total showers – 182
 - Total laundry – 94
- Resident & Non-Residents combined
 - Total meals served – 3,841

Offered Mon-Fri 12-3 pm for all North Lake Tahoe Truckee unhoused individuals not staying at Truckee Navigation Center. Provides access to meals, showers, laundry and case management

Truckee Navigation Center: February 25 – September 9, 2026

Sit-outs



Measures of Success:

Housing and Stability

- VOA has assisted 8 individuals in relocating into stable or supportive environments via diversion program.
- # of people moved from homelessness to permanent or longer-term housing
 - 1
 - 2nd individual is currently scheduled, pending property management assigning move-in date
- # and % of participants coming back into the shelter
 - 0 individuals ; 0% return rate
- Average length of stay before transition to stable housing
 - 117 days

Measures of Success:

Service Access

- 68 individuals connected to case management and wraparound services, obtaining key benefits (e.g., CalFresh, Medi-Cal, behavioral health)
- 28 individuals connected to employment training, or income support for housing
- 41 individuals completed referrals (medical, behavioral health, recovery, etc.)
 - 10 individuals are actively accessing behavioral health or substance use treatment (Nevada & Placer County)
- 49 total referrals made (medical, behavioral health, recovery, etc.)

Measures of Success:

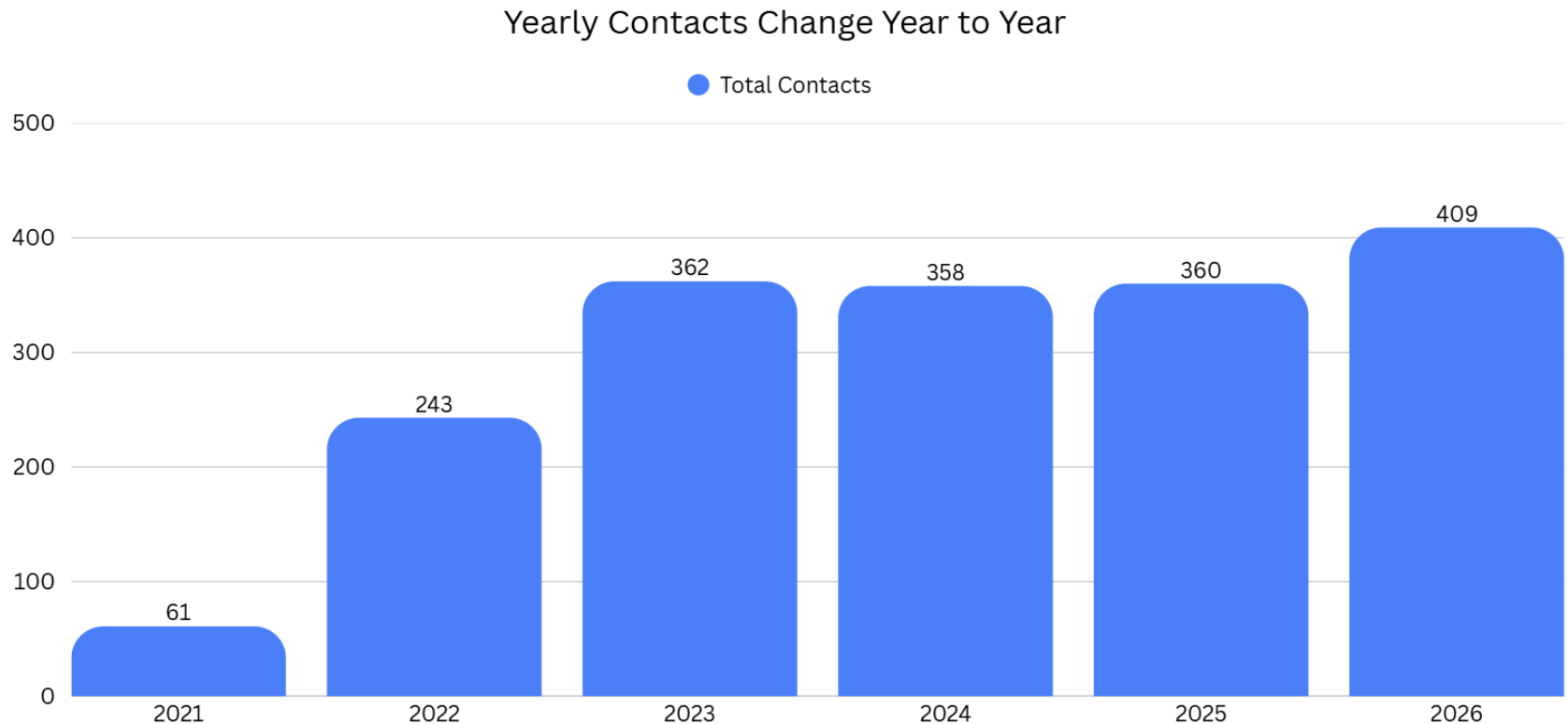
Community and Neighborhood Support

- Measure neighborhood support through HOA managed survey process
 - TTHAC board includes neighborhood rep
 - Numerous meetings with HOA and Neighbors
 - Taco Night Feedback
- Volunteers and hours contributed to the Center
 - Volunteers: 6
 - Hours: 82 hours contributed (Feb 25 – Sept 9, 2026)
 - 40 hours scheduled in September

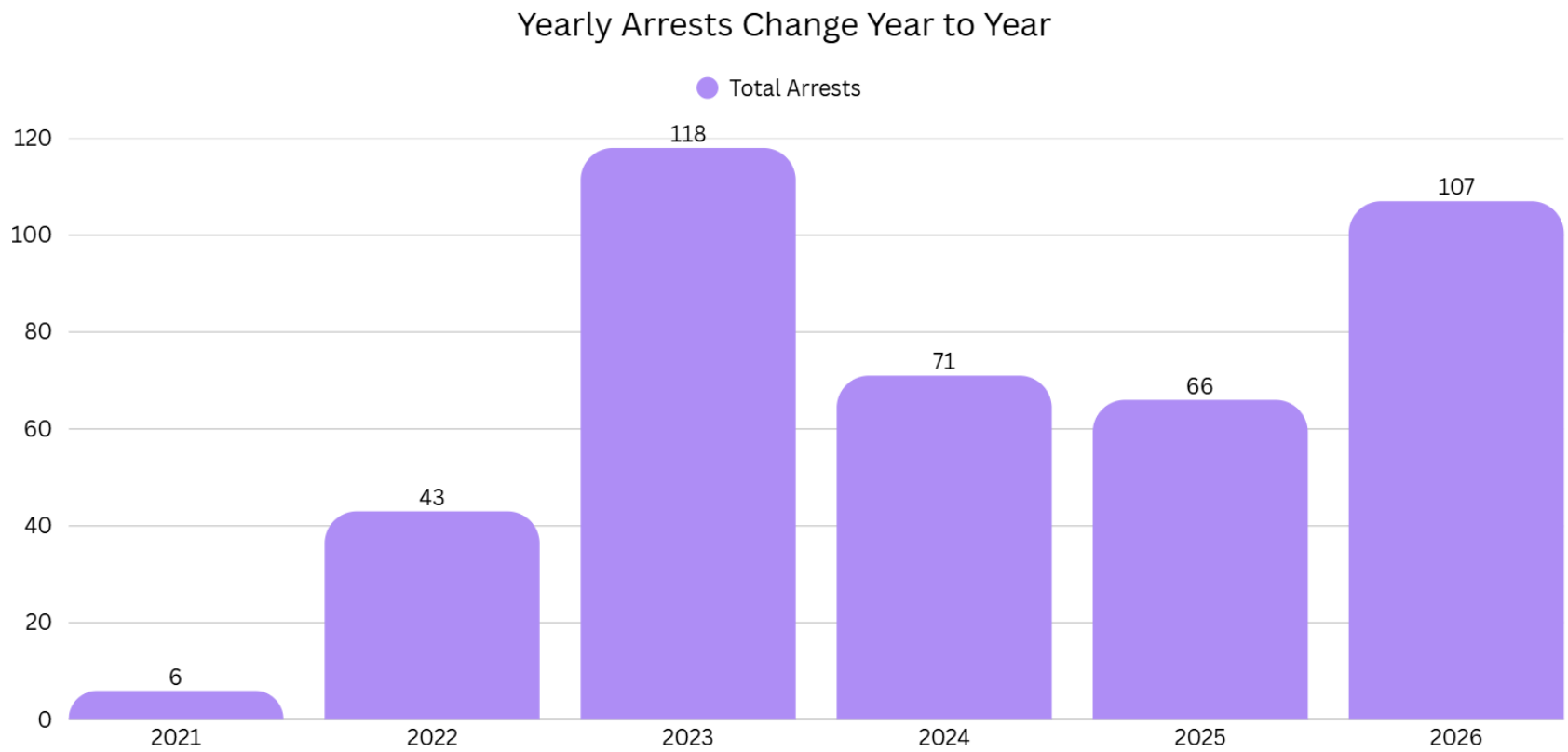
Truckee Police Department



TPD Yearly Contacts Change Year to Year

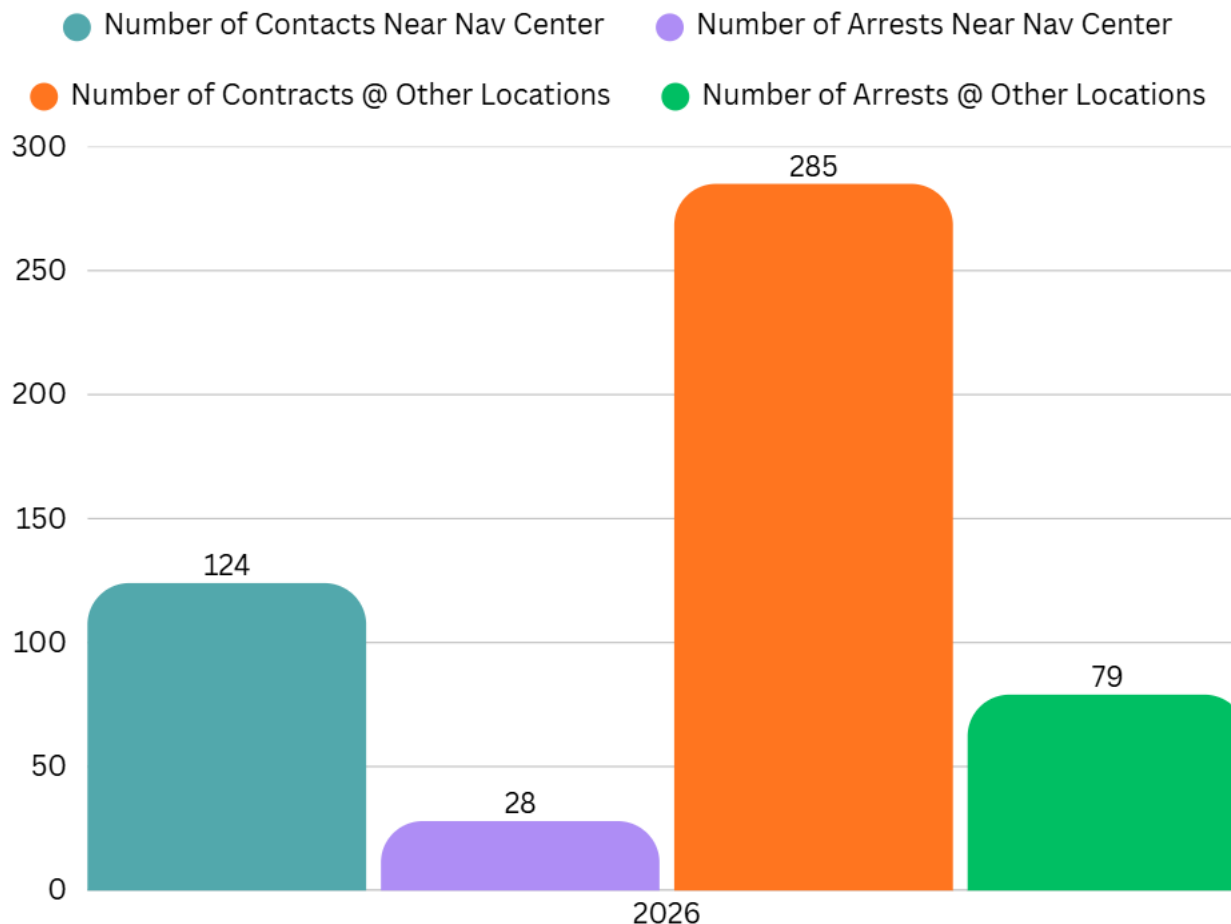


TPD Yearly Arrests Change Year to Year



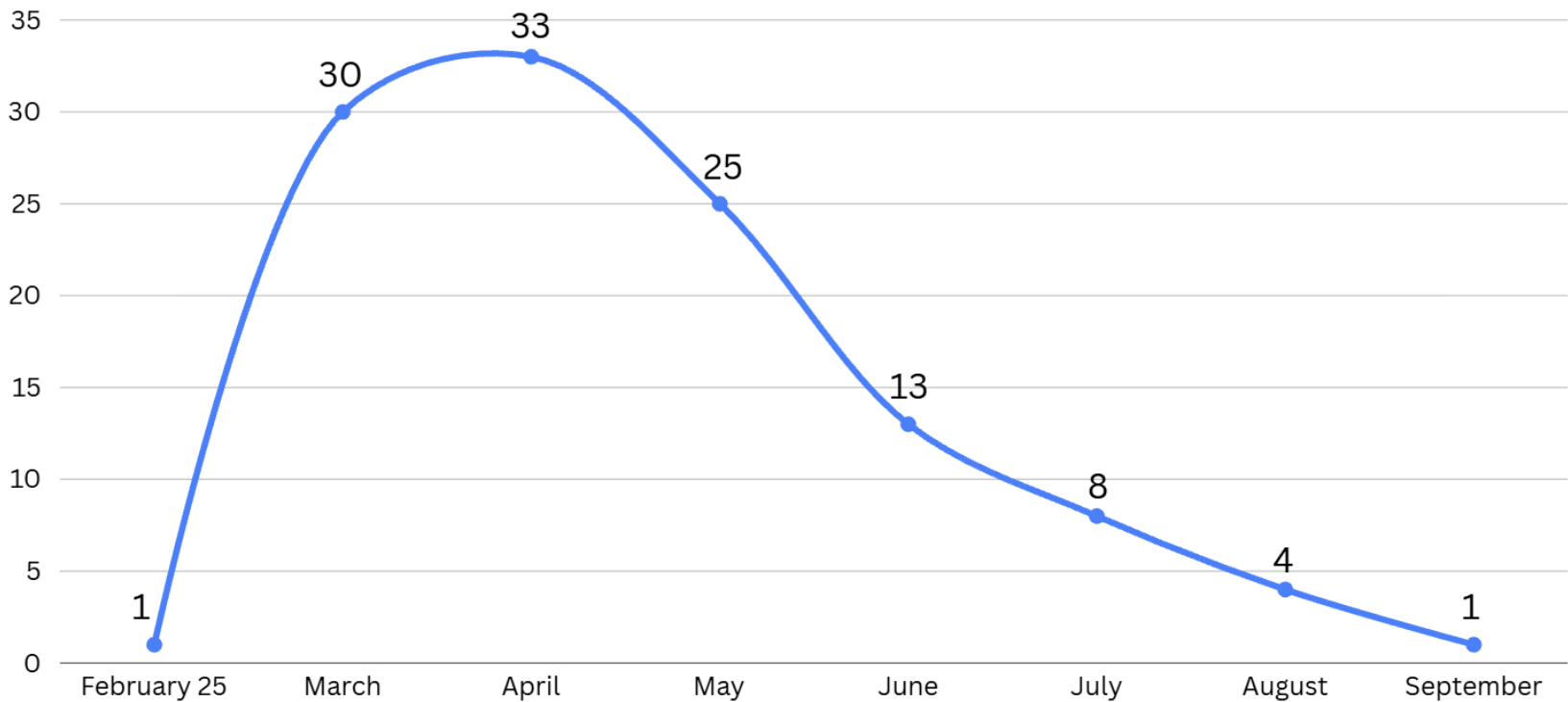
TPD 2026 Arrest / Contact Locations

2026 Arrest / Contact Locations



TPD Contacts Since Navigation Center Has Opened

TPD Contacts Since Navigation Center Has Opened



TPD New Community Impact Officer Position – Officer Daniel Moss

- Proactively identify and address recurring community issues through short- and long-term problem solving.
- Build relationships with residents, businesses, service providers, and community partners to address the root causes of ongoing concerns.
- Identify individuals, locations, or circumstances that may benefit from early intervention, resources, or coordinated services.
- Support patrol through follow-up, information sharing, and coordination on repeat calls, chronic offenders, probation conditions, and other community concerns.
- Lead community outreach and engagement efforts, including public events, social media content, and other community-focused initiatives.

Measures of Success:

Health and Safety - Tahoe Forest Data

February through September 2, 2026

- 29 total homeless patients admitted by TFHS
- 17 patients identified a discharge location
- 12 patients were provided information packets for the Navigation Center
- 6 patients were referred to the Navigation Center
 - 4 patients utilized the Navigation Center
 - 2 patients were “waitlisted” for the Navigation Center
- Zero patients overnight in ED waiting room.
- *Note: Data not available for TFH patients that access day services.*

Neighborhood Engagement

Survey Results & Current Situation

- HOA survey: 26 of 45 households responded (~58%)
- 75% oppose continuing center at current location; 4 support, 2 neutral
- 20 of 26 report reduced sense of safety since opening
- ~Half of opposition comments seek fixes (overflow handling, guaranteed police presence, camping, repeat individuals) rather than closure; other half want it moved
- VOA well-regarded: 9 of 13 direct interactions rated positive — including 5 from opponents
- Incidents peaked March, dropped through June, rose again July–August
- Activity shifted from bus stop to Cold Creek and neighborhood streets
- Just 2 individuals drove majority of July–August incident reports

Neighborhood Engagement

Survey Results & Current Situation

- **Slide 2: Interpretation & Recommendations**
- Concerns are not new — flagged by neighbors in November, pre-opening
- Reactive posture since launch has cost community goodwill
- Only 6 months into 12-month pilot; winter, Pacific Crest Commons, and community impact officer still ahead
- Too early to call pilot a success or commit to 5-year CDBG funding
- **Recommendations:**
 - Set updated success criteria for remaining 5 months
 - Accelerate community impact officer start date
 - Add substance abuse/mental health treatment resources
 - Establish zero camping/loitering policy with enforcement
 - Analyze day-use hours' impact on neighborhood
 - Prioritize supportive housing beds at Pacific Crest Commons
 - Codify mitigations via ordinance to survive budget cuts
 - Extend pilot through next spring; decide on full-year data next summer

Public Comment and Deliberation

- Public Comment will be structured and time limited.
- TTHAC Board Deliberates. *Note that no further comment will be entertained following the deliberation.*

TTHAC Board Vote on Pilot Continuation

- Call for a Motion: TTHAC recommends...
 - *E.g.*
 - *Pilot is a success, continue with small or no changes.*
 - *Pilot is a success, continue but with modifications.*
 - *Pilot is not a success and should not be continued.*

Grant Award Acceptance Discussion/Decision

- County has pursued funding to support ongoing operations, and will likely have opportunity to accept grant.
 - This has been discussed previously, but needs to add
 - Considerations include: Must be used 5 years for a homeless service at this location.

Motion: TTHAC recommends...

Year Two Funding – Key Considerations

- Reduction in start-up costs, closer estimates of operating costs
- Purchase of building likely at current location with county grant
- Participant demographics – Jurisdictional commitments
- Fundraising capacity
- Year 2 and forward: Potential for Medi-Cal funding (CalAIM/MAA) and aggressive grant seeking, maturing community fundraising

DRAFT BUDGET TOOL FOR DISCUSSION ONLY (not fully vetted by group)

Runs Calendar Year	2026	2026	2027	2027
Expenditures	Year 1 Budget	Year 1 Total Estimate	Year 2 Budget 16 beds	Year 2 Budget 25 beds
Salaries and Benefits	730,284	625,562	789,578	789,578
Food costs (3 meals/day 7 days/wk)	210,240	126,027	204,400	319,375
Start Up Costs	12,176	28,390	-	10,000
Other Support Costs	49,638	55,418	53,262	53,262
Admin Allocation	116,042	123,265	126,426	127,926
Lease/Rent	170,589	170,590	-	-
Tenant Improvements	37,250	71,834	-	
Utilities	19,000	27,197	40,000	40,000
Insurance/Prop Tax	30,000	-	-	
Operations Contingency (10% in yr 1)	111,795	6,213	50,000	50,000
Total Expenses	1,487,014	1,234,495	1,263,666	1,390,141

Revenue	Year 1 Budget	Year 1 Total Estimate	Year 2	Year 2
Town of Truckee	360,000	360,000	220,000	235,000
Placer County	75,000	75,000	110,000	121,000
Tahoe Forest Hospital	360,000	360,000	220,000	235,000
Nevada County	360,000	360,000	220,000	235,000
Carryover from year 1			252,087	252,087
TTCF One Time Donation	200,000	200,000		
Fellowship of Compassion	131,582	131,582	220,000	232,000
Grand Total Revenue	1,486,582	1,486,582	1,242,087	1,310,087

TTHAC Board Vote on Funding Recommendation

- Call for a Motion: TTHAC recommends...

TTHAC Summary of Next Steps: Pilot to Permanency



- TTHAC makes a recommendation in September on pilot success
- CDBG Block grant timeline for funding notification, Fall 26
- Recommendations and funding requests will be presented to the governing boards
- Town and TFHD boards will vote on funding and support of the project becoming permanent
- If approved by Town and TFHD, County will develop revenue agreements and VOA contract and bring to Board

			16 Beds	25 Beds
			3% cola, increased health ins costs, full cost for meals, County owns the building	3% cola, increased health ins costs, full cost for meals, County owns the building
Years run calendar years		2026		2027
VOA	Year 1 Budget	Year 1 Total Estimate	Year 2 Budget 16 beds	Year 2 Budget 25 beds
Salaries and Benefits	\$ 730,284	\$ 625,562	\$ 789,578	\$ 789,578
Food costs (3 meals/day / 7 days/week)	\$ 210,240	\$ 126,027	\$ 204,400	\$ 242,200
Start Up Costs*	\$ 12,176	\$ 28,390	\$ -	\$ 10,000
Other Support Costs	\$ 49,638	\$ 55,418	\$ 53,262	\$ 53,262
Admin Allocation	\$ 116,042	\$ 123,265	\$ 126,426	\$ 127,926
Total	\$ 1,118,380	\$ 958,661	\$ 1,173,666	\$ 1,222,966
Deerfield Lease	Year 1 Budget	Year 1 Total Estimate	Year 2 Budget	Year 2 Budget
Lease/Rent	\$ 170,589	\$ 170,590	\$ -	\$ -
Tenant Improvements	\$ 37,250	\$ 71,834	\$ -	\$ 4,000
Total	\$ 207,839	\$ 242,424	\$ -	\$ 4,000
NCBH	Year 1 Budget	Year 1 Total Estimate	Year 2 Placeholder Budget	Year 2 Placeholder Budget
Utilities	\$ 19,000	\$ 27,197	\$ 40,000	\$ 40,000
Insurance/Prop Tax	\$ 30,000	\$ -	\$ -	
Operations Contingency (10% in yr 1)	\$ 111,795	\$ 6,213	\$ 50,000	\$ 50,000
Total	\$ 160,795	\$ 33,410	\$ 90,000	\$ 90,000
Grand Total Expenses	\$ 1,487,014	\$ 1,234,495	\$ 1,263,666	\$ 1,316,966
Revenue	Year 1 Budget	Year 1 Total Estimate	Year 2 (Cal yr 2027)	Year 2 (Cal yr 2027)
Town of Truckee	\$ 360,000	\$ 360,000	\$ 225,000	\$ 235,000
Placer County	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000
Tahoe Forest Hospital	\$ 360,000	\$ 360,000	\$ 225,000	\$ 235,000
Nevada County	\$ 360,000	\$ 360,000	\$ 225,000	\$ 235,000
VOA Fundraising	\$ -	\$ -	\$ 50,000	\$ 50,000
Fellowship carryover from year 1			\$ 252,087	\$ 252,087
Fellowship of Compassion Community	\$ 200,000	\$ 200,000	\$ 225,000	\$ 235,000
	\$ 131,582	\$ 131,582		
Grand Total Revenue	\$ 1,486,582	\$ 1,486,582	\$ 1,277,087	\$ 1,317,087
Revenue Less Expense	\$ (432)	\$ 252,087	\$ 13,421	\$ 13,421



Volunteers of America®

NORTHERN CALIFORNIA & NORTHERN NEVADA

Truckee Navigation Center

Good Neighbor Policy

Volunteers of America (VOA), in partnership with Tahoe Truckee Homeless Action Coalition, is committed to providing our most vulnerable residents with a safe place to shelter and receive supportive services, with the ultimate goal of helping them achieve stable housing.

The success of the Truckee Navigation Center depends on the participation, collaboration, trust, and goodwill of our neighbors, guests, staff, local businesses, VOA, Placer and Nevada Counties, Truckee Town officials, and other public agencies. This Good Neighbor Policy represents our shared commitment to being respectful community partners and maintaining positive relationships with our surrounding neighborhood and institutions.

Project Overview

The Truckee Navigation Center

The site operates a 16-bed homeless shelter serving individuals experiencing homelessness. 6 of those beds are designated for interim housing. The Center includes sleeping areas, offices, restrooms and showers, and laundry facilities.

The Navigation Center follows a low-barrier shelter, meaning guests are not turned away due to pets, possessions, behavioral health needs, substance use, or disabilities. The focus is on connecting guests quickly and effectively to stable housing and supportive services.

Admission to the Center is by referral only—there are no walk-up admissions. The Center will be open Monday through Friday from 12:00pm until 3:00pm for day-use services including restrooms, showers, laundry, and connection to resources. The facility is staffed 24 hours a day, seven days a week, with a nighttime curfew from 9:00 p.m. to 6:00 a.m.

Nevada County has contracted Volunteers of America to operate the Center. All community inquiries about the Center, its premises, or guests should be directed through the communications channels to be provided to the community.

A. Center Operations

1. Volunteers of America is responsible for all daily operations of the Center.
2. The facility will remain locked and accessible only to approved guests.
3. Admission to the Center is by referral only.
4. Services will be guest-centered and may include:
 - Case management
 - Connection to financial and non-financial resources
 - Medical and behavioral health services
 - Alcohol and drug treatment referrals
 - Employment and housing support

5. The site is restricted to guests, service providers, and staff—no visitors are allowed.
6. Drug and alcohol use or sales are strictly prohibited on or around the Center property.

B. Noise

1. Amplified sound is not permitted on site.
2. Noise from normal shelter operations will remain consistent with typical neighborhood activity and will not significantly impact nearby residents or businesses.

C. Cleanliness

1. The Center and surrounding area will be kept clean and free of debris to prevent any negative impact on the neighborhood.
2. Staff will conduct routine walks of the driveway and pathway behind the Center to identify issues of debris and campsites.
3. Guests may smoke only in designated areas and must properly dispose of cigarette butts and trash. Designated smoking area will be placed in a location to minimally impact neighbors.

D. Site Staff

1. The Center will be staffed 24 hours a day, seven days a week by trained VOA employees.
2. Staff are experienced in working with vulnerable populations, including individuals with mental health or substance use challenges, and are trained in cultural competency and crisis de-escalation.
3. Staff training includes:
 - Mental Health First Aid
 - De-escalation
 - Trauma-informed care
 - Moral injury awareness
 - CPR and basic first aid

E. Site Security

1. Security cameras will monitor the Center interior, yards and perimeter.
2. Any guest who threatens the safety of staff, other guests, or the public will be discharged from the program.

3. Guests' belongings will be searched before entry for safety reasons.
4. Loitering, camping, or informal distribution of food or clothing around the Center is not permitted.